



# Performance Assurance Committee Meeting

## Summary – 12 May 2020

---

### KEY MESSAGES

- **SHIPPER PERFORMANCE ANALYSIS**

- The Performance Assurance Framework Administrator (PAFA) presented analysis on several areas; differences in reporting, meter read performance & NDM Sample data submission
  - The PAFA illustrated the discrepancies in reporting metrics, particularly for read performance, between the existing PARR reports and the DDP. The PAFA have been working closely with the Central Data Services Provider (CDSP), who as a matter of urgency, are looking into deploying a fix once they reach the root cause of the issue. CDSP will bring further analysis to the June PAC meeting, currently scheduled for **Tuesday 9<sup>th</sup> June 2020**.
  - PAC members were also made aware of a secondary issue, which is related to changing read performance figures when retrieving data at different points in the month. The CDSP informed committee members that this was also being looked into, with the view of an update on the issue to be provided at the June PAC meeting.
  - Read performance for 2020 Q4 was presented to the Committee by the PAFA for Product Class 1-3. PAC Members discussed the volatility within PC3 which highlights a process issue, potentially due to migration turbulence.
  - Six Shippers who were in receipt of read performance letters in April, had improvement plans presented to the PAC. Members were broadly happy with all the plans, though the PAC have requested further information for three Shippers.
  - NDM Sample data submission was reviewed, with the PAFA informing the Committee that twelve Shippers have not submitted any data in April. Of these twelve Shippers, there are three Shippers who did not submit data in the last submission.
    - PAC have requested CAMs to liaise with the 9 Shippers who have not submitted any data.
    - The three repeated Shippers will have their complete portfolios analysed in the June PAC meeting, prior to further PAC action.

- **COVID-19 impact**

- Modifications relating to COVID-19 have been approved by Ofgem with the exception of one modification (0721).



- The CDSP presented suggested reporting in relation to these modifications, with the PAFA also highlighting to PAC members what reporting would be needed to monitor Shippers behaviour.
  - It was agreed that to enable the PAC to appropriately monitor and provide assurance to the industry on the impact of the COVID related proposals, on the settlement regime, any reports would need to be added to the PARR.
  - CDSP agreed to provide the PAC interim dashboard style reports to monitor the use and impact of the Urgent modification proposals.
  - The CDSP stated that they would not be able to advise on delivery of additional reporting until they have undertaken feasibility studies and testing
- **PAC members consideration**
    - The CDSP presented the revised Performance Assurance Report Reports Register and Document 4. PAC members have been requested to review the document with the view to approve the document at the June PAC meeting. Any comments are to be provided to the CDSP by Friday 22<sup>nd</sup> May.
    - PAC members were provided a budget update by the CDSP, who informed members that the current financial years budget had not been touched. Updates were provided on the previous two years, with full budget being spent due to XRN's being delivered as well as access to the DDP.