


DSC Credit Committee Scorecard – September 2021

Subject Areas	Areas to cover	Monthly RAG
 <p>Cash Collection</p>	<ul style="list-style-type: none"> Percentage of Cash Collected by Payment Due Date Percentage of Cash Collected by Payment Due Date +3 	<ul style="list-style-type: none"> 97.851% collected by Payment Due Date 98.43% collected by Payment Due Date +3 Dip in performance attributed to 9 user failures this reporting month.
 <p>Security</p>	<ul style="list-style-type: none"> Credit Agency Updates 	<ul style="list-style-type: none"> 90% customers secured with a credit rating with Experian or Graydons. 7% of customers prepay for services, 2% have fixed security in place (LOC/PCG). 1% on immediate payment terms.
 <p>Debt</p>	<ul style="list-style-type: none"> Failed Users Debt 	<ul style="list-style-type: none"> 9 users failed this reporting month 7 suppliers 2 shippers. Current debt from these failures totals £40,384.12. £141,342.16 of debt recorded and being pursued through administrators.
 <p>Escalations</p>	<ul style="list-style-type: none"> Escalations to Committee 	<ul style="list-style-type: none"> Emergency committee meeting convened on 22nd September to decide and vote following an unpaid DSC invoice.
 <p>Invoicing</p>	<ul style="list-style-type: none"> Invoicing Issues Late Paid Interest 	<ul style="list-style-type: none"> No invoicing issues reported. 11 Late Payment Invoices issued for invoices paid late in September with a financial value of £685.20.
 <p>Outlook</p>	<ul style="list-style-type: none"> Focus Areas for next quarter Modifications Updates 	<ul style="list-style-type: none"> Continue early engagement with customers leading up to payment due date. Continue to monitor closely organisation's using Credit Agency alerts/reporting.