




# DSC Credit Committee Scorecard – March 2022

Subject Areas	Areas to cover	Monthly RAG
 <p>Cash Collection</p>	<ul style="list-style-type: none"> <li>Percentage of Cash Collected by Payment Due Date</li> <li>Percentage of Cash Collected by Payment Due Date +3</li> </ul>	<ul style="list-style-type: none"> <li>98.09% collected by Payment Due Date</li> <li>99.32% collected by Payment Due Date +3</li> </ul>
 <p>Security</p>	<ul style="list-style-type: none"> <li>Credit Agency Updates</li> </ul>	<ul style="list-style-type: none"> <li>91% customers secured with a credit rating with Experian or Graydons. 7% of customers prepay for services, 1% have fixed security in place (LOC/PCG). 1% on immediate payment terms.</li> <li>No concerns resulting from daily credit agency alerts.</li> </ul>
 <p>Debt</p>	<ul style="list-style-type: none"> <li>Failed Users</li> <li>Debt</li> </ul>	<ul style="list-style-type: none"> <li>Total debt of £567,950.35 being pursued through administrators via regular updates.</li> </ul>
 <p>Escalations</p>	<ul style="list-style-type: none"> <li>Escalations to Committee</li> </ul>	<ul style="list-style-type: none"> <li>No escalation to committee this reporting month.</li> </ul>
 <p>Invoicing</p>	<ul style="list-style-type: none"> <li>Invoicing Issues</li> <li>Late Paid Interest</li> </ul>	<ul style="list-style-type: none"> <li>No invoicing issues reported.</li> <li>5 Late Payment Invoices issued for invoices paid late in March with a financial value of £2,405.01.</li> </ul>
 <p>Outlook</p>	<ul style="list-style-type: none"> <li>Focus Areas for next quarter</li> </ul>	<ul style="list-style-type: none"> <li>Continue early engagement with customers leading up to payment due date.</li> <li>Continue to monitor closely organisation's using Credit Agency alerts/reporting.</li> </ul>