## DSC Credit Committee Scorecard – March 2021

Subject Areas	Areas to cover	Monthly RAG
Cash Collection	<ul> <li>Percentage of Cash Collected by Payment Due Date</li> <li>Percentage of Cash Collected by Payment Due Date +3</li> </ul>	<ul> <li>99.74% collected by Payment Due Date</li> <li>99.75% collected by Payment Due Date +3</li> </ul>
Security	Credit Agency Updates	<ul> <li>No significant downgrades to report or companies moving to a high risk category requiring action to be taken.</li> <li>9% of customers have fixed security in place with a total financial value of £418,341.00 90% have a published credit rating with Experian or Graydons. 1% on immediate payment terms.</li> </ul>
Debt	<ul><li>Failed Users</li><li>Debt</li></ul>	<ul> <li>28 Users who have failed (4 x Shipper, 24 x Supplier)</li> <li>£132,578.76 of debt recorded and being pursued through administrators.</li> <li>Debt from recently failed customer Green Network Energy Limited shipper and supplier, totals £127,143.35 which is being pursued through their Parent Company Guarantee obligation.</li> </ul>
Escalations	Escalations to Committee	<ul> <li>No Escalations to committee this reporting month however updates submitted on regarding steps being taken with recovery of unpaid invoices post termination of Green Network Energy Limited.</li> </ul>
Invoicing	<ul><li>Invoicing Issues</li><li>Late Paid Interest</li></ul>	<ul> <li>No invoicing issues reported.</li> <li>March late paid interest (LPI) charges issued in April 2021. 17 LPI invoices raised with a financial value of £1,245.87</li> </ul>
Outlook	<ul><li>Focus Areas for next quarter</li><li>Modifications Updates</li></ul>	<ul> <li>Continue early engagement with customers leading up to payment due date.</li> <li>Continue to monitor closely organisation's using Credit Agency alerts/reporting.</li> <li>Direct Debit steps completed, Now processing mandates into the system to begin collections.</li> </ul>