

PAC Actions from Previous Meetings					
<i>Ref</i>	<i>Date</i>	<i>Minute Ref</i>	<i>Action</i>	<i>Owner</i>	<i>Update to October 2022 Meeting</i>
PARR Actions					
PARR 0402	12/04/22	2.2	CDSP to inform members of the PC4 monthly read performance split by meter/equipment type.	CDSP (FC)	Updated to include July and August data
PARR 0602	14/06/22	2.3	CDSP to continue to review open meter bypass and report to PAC at annual intervals.	CDSP (FC)	<i>Suggest update the Decision Log, remove from Action list and add to diary for June 2023.</i>
PAC Actions					
PAC0903	13/09/22	3.3	Xoserve (NC) to provide the AQ at Risk position for remaining Isolated sites	Xoserve (NC)	See Item 4.3 (published 07/10/22)

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PAC Strategic Workshop Actions					
PACSW 0502	24/05/22	3.0	Performance Assurance Matrix - CDSP/PAFA to consider the Shipper Transfer Read Performance for PC2-PC4 sites and provide a view on what should be incorporated into the reporting.	CDSP/PAFA	<p>Update provided to June, July and September meetings:</p> <p>Transfer readings can be the first read for many months or years and help to close off the position for the losing shipper.</p> <p>Obtaining and submitting a reading within the window can be more efficient than trying to agree a read between parties later. We recommend that this measure is part of the "balanced scorecard" – ultimately this is PAC's decision.</p> <p><i>Propose to close?</i></p>
PACSW 0505	24/05/22	3.0	Performance Assurance Matrix - CDSP/Xoserve/Correla (Mike Orsler) to review the Market Entry Process for onboarding market participants to ensure they understand the importance of meeting performance standards. (RHa to contact Mike Orsler directly. Linked to action 0504 above).	Correla (MO)	<p>Update provided for September meeting:</p> <p>CDSP view is that the existing Xoserve training on the role of PAC already fulfils this role.</p> <p>Customer Lifecycle team will add the material to the mandatory on-boarding process:</p> <p>PAC Training: Rise 360 (articulate.com)</p>

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PACSW 0701	12/07/22	5.0	(See New Action PACSW0702) Performance Assurance Matrix - In order that new entrants understand what is expected of them, CDSP/Xoserve/Correla (Mike Orsler) to add to the process what reports and what standards new entrants will be measured against, this should also explain the role of the PAC to new entrants	CDSP/ Xoserve/ Correla (MO)	See update on 0505 above

Comparison of read performance between “Smart” and “Standard” (split available in Data Discovery Platform) for Class 4 Monthly Read sites – *Updated to include July and August 2022.*

<i>Performance Month</i>	<i>Expected Reads</i>	<i>“Smart” Performance</i>	<i>“Standard” Performance</i>	<i>Overall Performance</i>
<i>January 2022</i>	145,000	27.4%	67.4%	45.9%
<i>February 2022</i>	1,017,000	53.9%	57.7%	54.4%
<i>March 2022</i>	2.8m	61.2%	64.9%	61.6%
<i>April 2022</i>	5.4m	69.9%	55.5%	68.7%
<i>May 2022</i>	5.8m	73.8%	55.5%	72.3%
<i>June 2022</i>	5.7m	73.6%	54.5%	71.9%
<i>July 2022</i>	<i>5.8m</i>	<i>74.9%</i>	<i>52.2%</i>	<i>72.9%</i>
<i>August 2022</i>	<i>5.8m</i>	<i>73.8%</i>	<i>53.4%</i>	<i>75.7%</i>

Increased number of “expected reads” since January is due to the update to Meter Read Frequency to Monthly as part of UNC Mod 0692S Implementation, which ran from 21 Jan 2022 to 14 April and impacted c. 5.4m sites.

Note: September data will not be available until c. 12 November, due to the 25 Business Day Class 4 read submission window.