

| <b>PAC Actions from Previous Meetings</b> |             |                   |  |              |  |
|---|-------------|-------------------|--|--------------|--|
| <i>Ref</i>                                | <i>Date</i> | <i>Minute Ref</i> | <i>Action</i>  | <i>Owner</i> | <i>Update to November 2022 Meeting</i>   |
| PARR Actions                              |             |                   |  |              |  |
| PARR 0602                                 | 14/06/22    | 2.3               | CDSP to continue to review open meter bypass and report to PAC at annual intervals.  | CDSP (FC)    | <i>Suggest update the Decision Log, remove from Action list and add to diary for June 2023.</i>  |
| PAC Actions                               |             |                   |  |              |  |
| PAC1006                                   | 11/10/22    | 4.2               | Reference User Story Overview – Data Delivery Platform – Xoserve (DN) to provide a draft BER for consideration at the November 2022 PAC meeting      | Correlá (DN) | Update due at November'22 meeting  |
| PAC1007                                   | 11/10/22    | 5.                | Reference Workgroup Report 0811S – Xoserve (ER) to look to provide an 'initial' strawman for consideration at the 27 October 2022 Workgroup meeting. | Xoserve (ER) | Draft PARR report tabled for 27 <sup>th</sup> October'22 (MOD0811s) workgroup – propose to close |

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| PAC Strategic Workshop Actions     |          |            |  |                           |  |
| PACSW 0505                         | 24/05/22 | 3.0        | Performance Assurance Matrix - CDSP/Xoserve/Correla (Mike Orsler) to review the Market Entry Process for onboarding market participants to ensure they understand the importance of meeting performance standards. (RHa to contact Mike Orsler directly. Linked to action 0504 above).                                 | Correla (MO)              | Linked to action PACSW0504. CDSP view is that the existing Xoserve training on the role of PAC already fulfils this role (available <a href="#">here</a> ). Customer Lifecycle team have included link to this awareness material to the mandatory on-boarding process and participants now also need to acknowledge that they understand their performance obligations. |
| PACSW 0701                         | 12/07/22 | 5.0        | (See New Action PACSW0702) Performance Assurance Matrix - In order that new entrants understand what is expected of them, CDSP/Xoserve/Correla (Mike Orsler) to add to the process what reports and what standards new entrants will be measured against, this should also explain the role of the PAC to new entrants | CDSP/Xoserve/Correla (MO) | See update on 0505 above   |

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| PACSW 0702                                | 12/07/22    | 5.0               | PAFA (RC) to provide an introduction to PAC to support new action PACSW0701. Draft to be reviewed by PAC | PAC<br>PAFA<br>(RC) | Xoserve suggest that PAFA provides links to the JO PAC home page and the Xoserve training material, rather than “reinvent the wheel”:<br>(See below) |

<https://www.gasgovernance.co.uk/pac>

[https://rise.articulate.com/share/Dwbg8nP68bmZfMY6tV9mWWYn5E97MJ\\_i#/](https://rise.articulate.com/share/Dwbg8nP68bmZfMY6tV9mWWYn5E97MJ_i#/)

Comparison of read performance between “Smart” and “Standard” (split available in Data Discovery Platform) for Class 4 Monthly Read sites – *Updated to include August and September 2022.*

| <i>Performance Month</i>     | <i>Expected Reads</i> | <i>“Smart” Performance</i> | <i>“Standard” Performance</i> | <i>Overall Performance</i> |
|------------------------------|-----------------------|----------------------------|-------------------------------|----------------------------|
| <i>January 2022</i>          | 145,000               | 27.4%                      | 67.4%                         | 45.9%                      |
| <i>February 2022</i>         | 1,017,000             | 53.9%                      | 57.7%                         | 54.4%                      |
| <i>March 2022</i>            | 2.8m                  | 61.2%                      | 64.9%                         | 61.6%                      |
| <i>April 2022</i>            | 5.4m                  | 69.9%                      | 55.5%                         | 68.7%                      |
| <i>May 2022</i>              | 5.8m                  | 73.8%                      | 55.5%                         | 72.3%                      |
| <i>June 2022</i>             | 5.7m                  | 73.6%                      | 54.5%                         | 71.9%                      |
| <i>July 2022</i>             | 5.8m                  | 74.9%                      | 52.2%                         | 72.9%                      |
| <b><i>August 2022</i></b>    | <b>5.8m</b>           | <b>75.7%</b>               | <b>53.4%</b>                  | <b>73.7%</b>               |
| <b><i>September 2022</i></b> | <b>6.0m</b>           | <b>74.7%</b>               | <b>52.8%</b>                  | <b>72.8%</b>               |

Increased number of “expected reads” since January is due to the update to Meter Read Frequency to Monthly as part of UNC Mod 0692S Implementation, which ran from 21 Jan 2022 to 14 April and impacted c. 5.4m sites.

*Note: September’22 data will not be available until c. 12 November, due to the 25 Business Day Class 4 read submission window.*