

# 2021 Annual Review Process

V1.0

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**Gemserve**

# PURPOSE

- As part of the annual review process the PAC seek views from industry on the activities and success of:
  - the Performance Assurance Framework arrangements;
  - the PAC in its role as managers of the Performance Assurance Framework;
  - the PAFA in its role as administrator of the arrangements; and
  - the CDSP for the provision of information.
- It is also an opportunity to hear about any factors operational, systemic or otherwise that impact Code Parties' ability to operate within the current arrangements.

# TIMELINE

- **August PAC** – First Draft of the Annual Review Document presented with the opportunity for PAC to input into the proposed questions to industry;
- **September PAC** – Final draft of Annual Review Document and questions for PAC approval;
- **Following September PAC** – Issue consultation out to industry for a six (6) week period. This will give enough time to cultivate engagement in the review.
- **November PAC** – Return with results analysis and observations for PACs consideration.
- *Proposal:*
  - PAFA or Joint Office to promote the review at UNC Panel, UNCC, DSC Contract/Change and Distribution Workgroup.

# REVIEW QUESTIONS FOR 2021

- **Performance Assurance Framework (PAF) arrangements;**
  - Please comment on whether the Framework meets the needs of the UNC, your organisation and the wider gas industry;
  - Please indicate its strengths and weaknesses;
- **PAC (in its role as managers of the PAF);**
  - Please comment on the PAC's management of the framework in terms of the PAF, the UNC, your organisation and the wider gas industry;
  - Please share identified positives and negatives;
- **PAFA (in its role as administrators of the PAF)**
  - Please comment on the work of the PAFA in relation to the PAF, your organisation, the UNC and the wider industry;
  - Please share identified positives and negatives;
- **CDSP (for the provision of performance insights and information)**
  - Please comment on the work of the CDSP in the context of Performance Assurance and in relation to performance insights and information for your organisation, the PAF and the UNC;
  - Please share identified positives and negatives; and
- **Performance Impacting Operational and Industry issues**
  - Please indicate any issues that are impacting performance reports for the industry or your organisation.

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# We would welcome comments on the Annual Review and Feedback Report

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For further information or comments,  
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