CSSC Programme Dashboard

July 2022

Programme Health – RAG

	Previous	Current	
Overall Programme Status	Previous	Current	
Programme Plan	Previous	Current	The programme is reflective of a Green Status with all activities tracking to plan
Risk Profile	Previous	Current	A Go decision for the Switching Programme implementation was approved at Delivery Group on the 30th June
Resources	Previous	Current	

Executive Summary	Upcoming Activities & Milestones (Next Month)
Transition Stage 2 Activities continue to plan. This phase completed two weeks prior to Programme Go Live **Transition Stage 3** Activities continue to track to plan. Key documentation has been reviewed and signed off by all key stakeholders in readiness for governance and Go/No Go activities. Our internal Go/No Go is planned and is on track for a Go decision All cutover activities are tracking to plan with all resource, governance and processes in place for the cutover weekend **PIS** PIS approach has been signed off with parties all clear and roles and activities for this period. All activities are tracking to plan for both readiness and support. War room is set up with appropriate model and processes in place. Bridge and processes are in place with the central switching team in readiness for Day 1 **Business Change** Tracking to plan with internal governance and criteria in place and approved in readiness for Go/No Go decision. Awareness and knowledge transfer will be completed for Go-Live	• Transition Stage 2 continued monitoring • Refinement of Transition Stage 3 Activities • Continue OAT and PT Testing • Continued Business change activities which includes new operating model • Continued Post Implementation Support Activities

Workstream Updates

RAG Previous month	RAG Current months	Work stream	SUMMARY
🟩	🟩	**Transition**	▪ Overall Transition RAG is Green ▪ No significant risks ▪ Key critical activities are on-track or planned in the case of stage 3 implementation planning ▪ All key resource and processes are in place for the cutover weekend of the 16th and 17th July
🟩	🟩	**Testing**	▪ The overall RAG is Green ▪ SME assurance activities continue for regression packs and CR's ▪ Concluding the last remainder of CR code testing including final regression tests. All on track ▪ No critical risks being held ▪ MI and reporting in place in readiness for governance and Go-No/Go approvals
🟧	🟧	**Non-Functional Test** (Performance, operational acceptance testing and operational testing)	• The overall RAG is Amber tracking to Green • Amber status due to 3 P2 defects with AMT. Issues found following issues with AMT regression code. These defects have been fixed and we are deploying into environment and will run regression tests • Dependency on IPT testing has been resolved • OAT testing continues and is on track • Minor elements will be moved to a work off plan following senior stakeholder agreement

Workstream Updates

RAG previous month	RAG current month	Work stream	SUMMARY
🟩	🟩	**CSSC – UK Link**	• The overall RAG is Green • All change requests still on track for delivery • CR0196 Reconciliation Report – TS and System testing documentations issued for review to Tech Ops and testing workstream. • CR252 Schema Changes and Go-live Configuration. CR issued for approval, planning and preparatory activities in progress. Production deployment planned for 04/06 • New exceptions SLA's agreed as part of the business change activities
🟩	🟩	**CSSC – API**	• The overall RAG IS Green • All build activities complete • Customer portal activities on track • Onboarding activities planned for next week for API's • Cutover planning and resource in place in readiness for cutover weekend • MI and reporting in place in readiness for governance and Go-No/Go approvals

Workstream Updates

RAG previous month	RAG current months	Work stream	SUMMARY
🟩	🟩	**Service Management**	• The overall RAG is Green • Processes in place • New processes and knowledge transfer in situ and due to complete prior to Go Live for primary processes • Knowledge transfer will continue during PIS period with support teams working alongside Programme teams
🟩	🟩	**Early life support**	• The overall RAG is Green • PIS readiness ongoing • Knowledge transfer has commenced in readiness for transfer to support target model • WAR room in place including processes, resource and out of hours rotas • TOM tracking to plan
🟩	🟩	**Environments**	▪ The overall RAG is Green ▪ Post Go Live environment confirmation has been provided to the Central Programme following mandatory request
🟩	🟩	**Batch**	• The overall RAG is Green – all on track for Go-Live

Workstream Updates

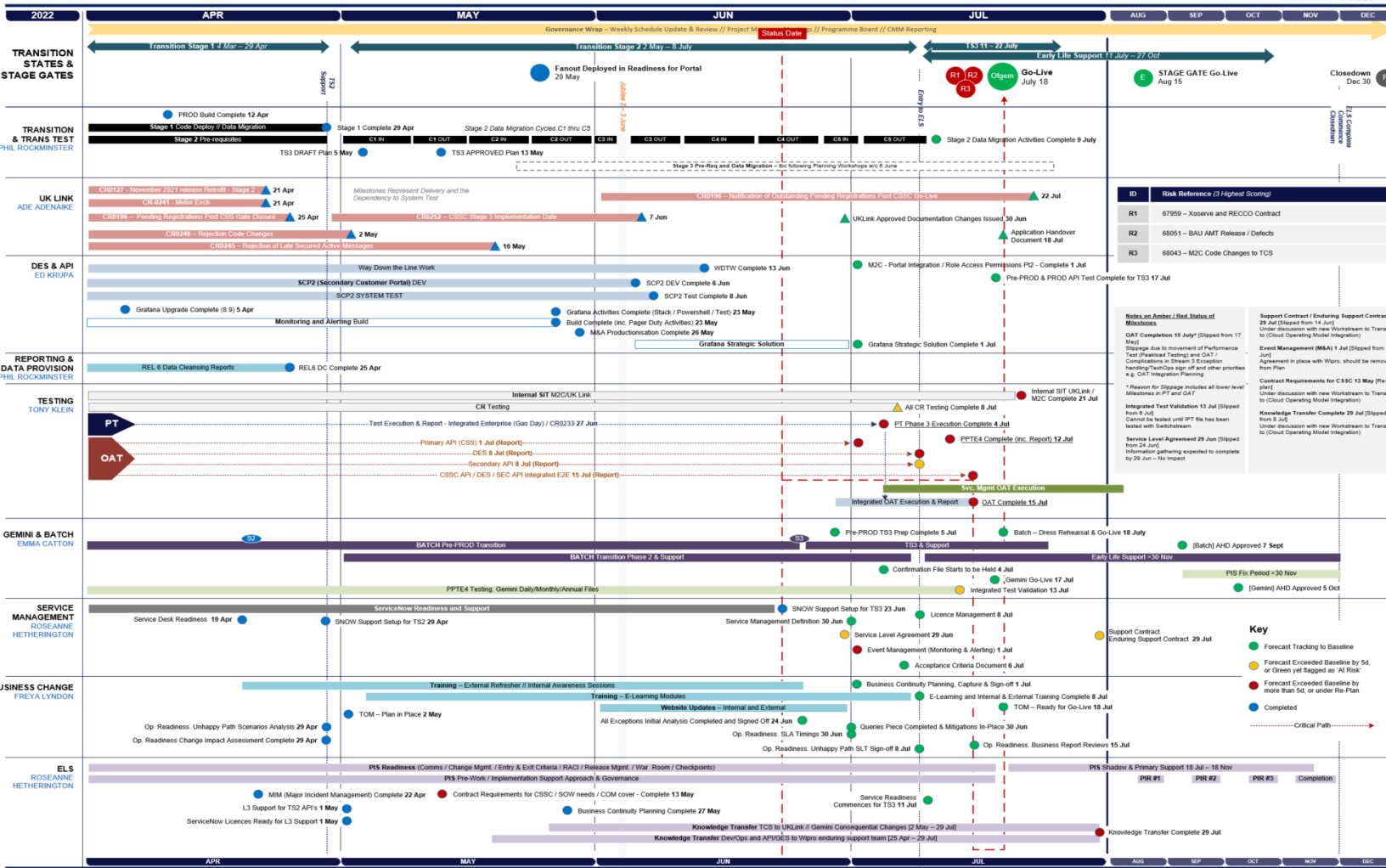| RAG previous month	RAG Current month	Work stream	SUMMARY
🟩	🟩	**Business Change**	• The overall RAG is Green • Prioritised areas of work are planned and in progress as per the change impact assessment • For the unhappy path we are pending the update from the Industry Workshop to understand cut off times for messages • Raised questions with DCC and the SI in respect of customer queries, pending a definitive answer on how a customer raises a query and if a set of FAQ's is being raised and published by the Programme • Continue to work through internal business awareness sessions with the whole organisation via a set of dedicated topics. Each topic is recorded • A further external CSSC training day has taken place
🟩	🟩	**Gemini**	• The overall RAG is Green • All activities are tracking to plan

Key Programme Risks

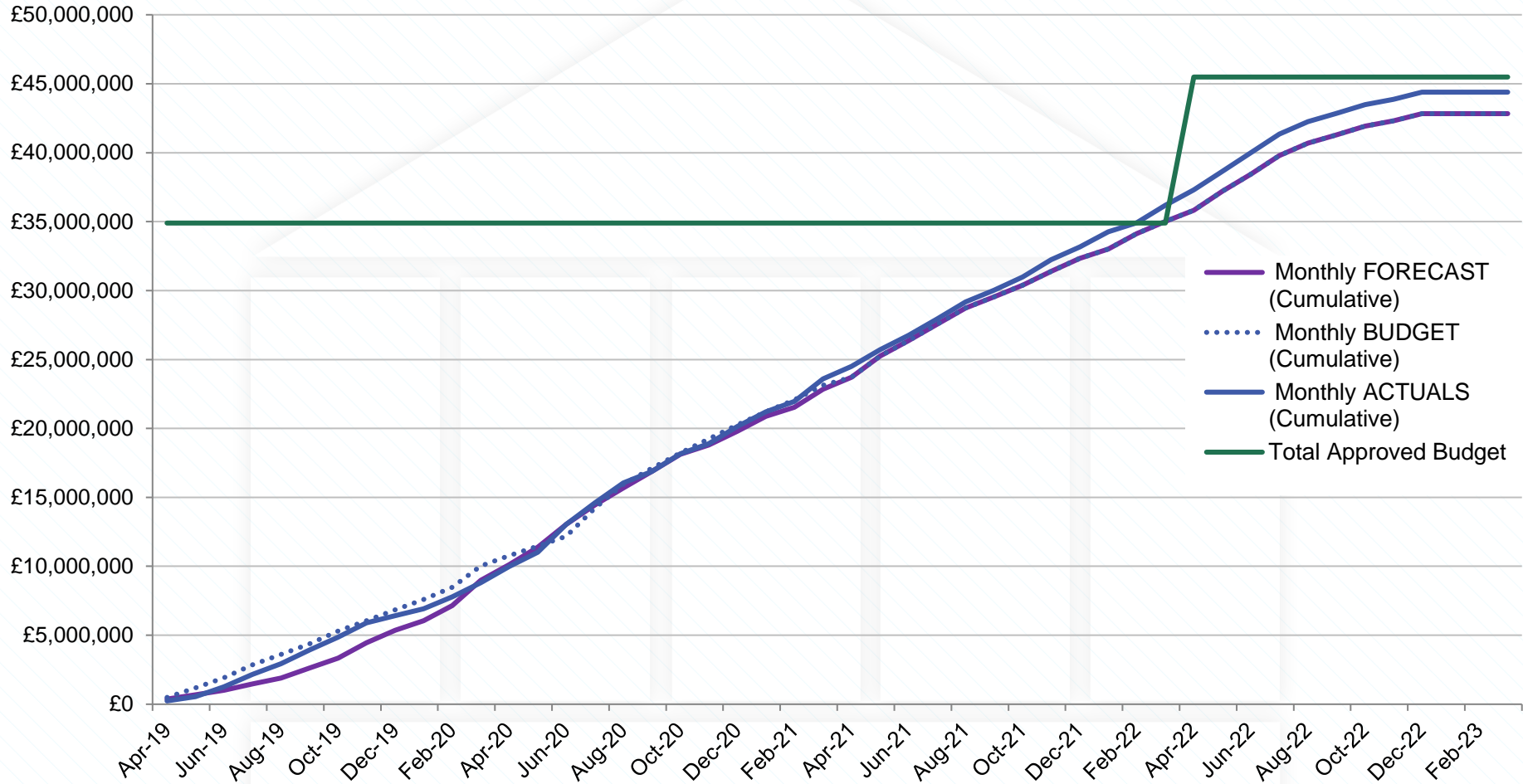| RTC	RAG	Workstream	Description	Mitigation Strategy	Latest Update	Resolution Date
64002	🟧	Programme	There is a risk that ongoing pipeline of customer driven and regulatory change within the industry could impact the CSSC and wider Switching Programme delivery because of technical conflict with the design of other changes and demand on resources across Xoserve and the customer teams involved in Switching Programme delivery leading to additional regression testing activity, CRs raised to modify solutions already developed and tested by the programme, delays to the overall Switching Programme, and therefore unplanned costs for Xoserve.	1. Discuss the potential for change moratoria with Ofgem that could restrict the volume of change being made and in particular mitigate some of this risk in relation to coding impacts 2. Investigate the availability of and if necessary invest in tooling to support more enhanced branching and merging in terms of development to mitigate the technical impact of any non-CSSC changes. 3. Work with the SI to monitor for any potential impact on programme resources, including customer resources, that may result from change initiatives running in parallel with critical path Switching Programme phases.	Continues to be monitored	31/10/22
67421	🟧	Transition	There is a risk that Xoserve activities are delayed during actual transition or contingency is lost because CSS do not deliver the required dependency as per the planned dates leading to xoserve activities needing to be replanned and contingency reduced or potentially all transition activities needing to be replanned	Raise with SI transition group	Continue to monitor throughout transition	18/07/22
64513	🟩	Data	There is a risk that data cleansing requirements may not be met because Xoserve are not responsible for the data in UK Link, and can't compel shippers / GTs / iGTs to correct their data leading to incorrect data at the point of go live.	Communicate requirements through DSG and track progress	Probability has reduced however there is no monitoring of the cleansing so risk remains open but minimal.	18/07/22
67839	🟧	Business Change	There is a risk that not all customers will have migrated to new APIs that have changed as part of the programme ahead of go live because of a lack of understanding of the need to do this and the consequences of not doing this leading to a loss of relevant switching service API activities that the user has access to today.	1. Send information pack to affected parties with key dates 2. CAM outreach to users 3. Simplify forms that users need to complete to sign up 4. Send comms to customers via RECCo.	34/40 responses received. Still chasing the remaining customers. The risk remains that some customer will lose access to GES, however the impact is mitigated by the audit trail we have of attempts to contact them.	18/07/22
67959	🟥	Programme	There is a risk that the GES contract between RECCo and Xoserve cannot be agreed because of the draft MSC terms provided by RECCo misaligning with the terms of the DSC that binds Xoserve, leading to services being provided without a contract and at risk, or in the non- provision of the Gas Enquiry Service unless funded directly by DSC Customers.	Xoserve proposed draft terms based on previously agreed industry terms (DSC) Continued discussions between both parties Escalation to Xoserve and RECCo CEOs Discuss further with CoMC	Contract negotiations between Xoserve and RECCo are progressing, and are nearing completion.	17/07/22

Key Programme Risks

RTC	RAG	Workstream	Description	Mitigation Strategy	Latest Update	Resolution Date
66906		Programme	There is a risk that UK Link may become out of sync because CSS may send secure active messages later than expected (circa 5:35pm) because of any upstream delays from CSS leading to a data mismatches between UK Link and CSS and more importantly Gemini and settlement issues which are incredibly difficult to correct.	Xoserve have raised CR-D129 to mitigate this risk. Discussions ongoing with programme stakeholders	Conversations with Xoserve/DCC continue. REC conversations in relation to CRD-129 being planned in. Industry discussions to be held w/c 27/6	01/07/22
66599		Programme	There is a risk that the Transition phase of the Switching Programme may be adversely impacted as a result of SoLR activities consuming the focus and efforts of Business and Operational teams who had been planned to be focused on Switching Programme Transition activities leading to a potential impact to Transitional activities as planned currently (March 2022)	Liaise with Switching Programme stakeholders to agree mitigations	Continues to be monitored	18/07/22
66908		Programme	There is a risk that the industry has not defined and agreed joint processes should key central components such as CSS go down during key times in the day (e.g. Gate Closure) because CSS BC/DR processes have been approved without addressing the queries and caveats called out during the consultation process leading to the possibility that should a DR event occur, downstream impacts are not understand or mitigated	This will be raised with REC and Ofgem	This has been escalated as part of the Xoserve Readiness assesment	30/09/22
64171		Transition and Cutover	There is a risk that the SoLR process might kick off during the transition period because of a supplier going out of business at that time leading to Landmark needing to cater to additional volumes and also the potential for additional requirements for PUIs to undertake to ensure Transition timelines are maintained	Raise the risk with Ofgem and SI to understand what non-functional considerations have been applied to enable Landmark to manage the increased volumes Raise with the SI to include a transition test scenario if relevant to mitigate this possibility	Continues to be monitored	18/07/22
65122		Transition and Cutover	There is risk that additional Transitional changes could change scope of Transition because more changes are identified as Transition planning continues at the Central programme level leading to changes to the Transition plan and Xoserve planned activities.	Xoserve are actively involved in all programme work groups to monitor and mitigate this risk.	Continue to monitor, low exposure at this point	15/07/22

CSSC Programme Plan on a Page
Schedule Status Date June 23rd 2022 v0.01

correla ON BEHALF OF XOSERVE

2022 | APR | MAY | JUN | JUL | AUG | SEP | OCT | NOV | DEC

Governance Wrap – Weekly Schedule Update & Review / Project Management Meetings / Programme Board / CMM Reporting

Status Date

TRANSITION STATES & STAGE GATES

- Transition Stage 1 4 Mar – 29 Apr
- Transition Stage 2 2 May – 8 July
- TS3 11 – 22 July
- Early Life Support 11 July – 27 Oct
- TS2 Support
- Fanout Deployed in Readiness for Portal 20 May
- R1 R2 R3 Ofgem Go-Live July 18
- Entry to ELS
- E STAGE GATE Go-Live Aug 15
- Closedown Dec 30 F
- Jubilee 2-3 June
- ELS Complete Commence Closedown

TRANSITION & TRANS TEST
PHIL ROCKMINSTER

- PROD Build Complete 12 Apr
- Stage 1 Code Deploy // Data Migration
- Stage 1 Complete 29 Apr
- Stage 2 Pre-requisites
- Stage 2 Data Migration Cycles C1 thru C5
- C1 IN | C1 OUT | C2 IN | C2 OUT | C3 IN | C3 OUT | C4 IN | C4 OUT | C5 IN | C5 OUT
- Stage 2 Data Migration Activities Complete 9 July
- TS3 DRAFT Plan 5 May
- TS3 APPROVED Plan 13 May
- Stage 3 Pre-Req and Data Migration – tbc following Planning Workshops w/c 6 Jun

UK LINK
ADE ADENAIKE

- CR0127 – November 2021 release Retrofit - Stage 2 21 Apr
- CR-0241 - Meter Exch 21 Apr
- CR0196 – Pending Registrations Post CSS Gate Closure 25 Apr
- CR0252 – CSSC Stage 3 Implementation Date 7 Jun
- CR0196 – Notification of Outstanding Pending Registrations Post CSSC Go-Live 22 Jul
- CR0246 – Rejection Code Changes 2 May
- CR0245 – Rejection of Late Secured Active Messages 16 May
- Milestones Represent Delivery and the Dependency to System Test
- UKLink Approved Documentation Changes Issued 30 Jun
- Application Handover Document 18 Jul

ID	Risk Reference (3 Highest Scoring)
R1	67959 – Xoserve and RECCO Contract
R2	68051 – BAU AMT Release / Defects
R3	68043 – M2C Code Changes to TCS

DES & API
ED KRUPA

- Way Down the Line Work
- WDTW Complete 13 Jun
- M2C - Portal Integration / Role Access Permissions Pt2 - Complete 1 Jul
- SCP2 (Secondary Customer Portal) DEV
- SCP2 DEV Complete 6 Jun
- Pre-PROD & PROD API Test Complete for TS3 17 Jul
- SCP2 SYSTEM TEST
- SCP2 Test Complete 8 Jun
- Grafana Upgrade Complete (8.9) 5 Apr
- Grafana Activities Complete (Stack / Powershell / Test) 23 May
- Monitoring and Alerting Build
- Build Complete (inc. Pager Duty Activities) 23 May
- M&A Productionisation Complete 26 May
- Grafana Strategic Solution
- Grafana Strategic Solution Complete 1 Jul

Notes on Amber / Red Status of Milestones

OAT Completion 15 July* [Slipped from 17 May]
Slippage due to movement of Performance Test (Peakload Testing) and OAT / Complications in Stream 3 Exception handling/TechOps sign off and other priorities e.g. OAT Integration Planning

* Reason for Slippage includes all lower level Milestones in PT and OAT

Integrated Test Validation 13 Jul [Slipped from 6 Jul]
Cannot be tested until IPT file has been tested with Switchstream

Service Level Agreement 29 Jun [Slipped from 24 Jun]
Information gathering expected to complete by 29 Jun – No Impact

Support Contract / Enduring Support Contract 29 Jul [Slipped from 14 Jun]
Under discussion with new Workstream to Transfer to (Cloud Operating Model Integration)

Event Management (M&A) 1 Jul [Slipped from 14 Jun]
Agreement in place with Wipro, should be removed from Plan

Contract Requirements for CSSC 13 May [Re-plan]
Under discussion with new Workstream to Transfer to (Cloud Operating Model Integration)

Knowledge Transfer Complete 29 Jul [Slipped from 3 Jul]
Under discussion with new Workstream to Transfer to (Cloud Operating Model Integration)

REPORTING & DATA PROVISION
PHIL ROCKMINSTER

- REL 6 Data Cleansing Reports
- REL6 DC Complete 25 Apr

TESTING
TONY KLEIN

- Internal SIT M2C/UK Link
- Internal SIT UKLink / M2C Complete 21 Jul
- CR Testing
- All CR Testing Complete 8 Jul

PT
- Test Execution & Report - Integrated Enterprise (Gas Day) / CR0233 27 Jun
- PT Phase 3 Execution Complete 4 Jul
- PPTE4 Complete (inc. Report) 12 Jul

OAT
- Primary API (CSS) 1 Jul (Report)
- DES 8 Jul (Report)
- Secondary API 8 Jul (Report)
- CSSC API / DES / SEC API Integrated E2E 15 Jul (Report)
- Svc. Mgmt OAT Execution
- Integrated OAT Execution & Report
- OAT Complete 15 Jul

GEMINI & BATCH
EMMA CATTON

- S2
- Pre-PROD TS3 Prep Complete 5 Jul
- Batch – Dress Rehearsal & Go-Live 18 July
- [Batch] AHD Approved 7 Sept
- BATCH Pre-PROD Transition
- S3
- TS3 & Support
- BATCH Transition Phase 2 & Support
- Early Life Support >30 Nov
- Confirmation File Starts to be Held 4 Jul
- PIS Fix Period >30 Nov
- [Gemini] Go-Live 17 Jul
- PPTE4 Testing, Gemini Daily/Monthly/Annual Files
- Integrated Test Validation 13 Jul
- [Gemini] AHD Approved 5 Oct

SERVICE MANAGEMENT
ROSEANNE HETHERINGTON

- ServiceNow Readiness and Support
- SNOW Support Setup for TS3 23 Jun
- Licence Management 8 Jul
- Service Desk Readiness 19 Apr
- SNOW Support Setup for TS2 29 Apr
- Service Management Definition 30 Jun
- Support Contract Enduring Support Contract 29 Jul
- Service Level Agreement 29 Jun
- Event Management (Monitoring & Alerting) 1 Jul
- Acceptance Criteria Document 6 Jul

BUSINESS CHANGE
FREYA LYNDON

- Training – External Refresher // Internal Awareness Sessions
- Business Continuity Planning, Capture & Sign-off 1 Jul
- Training – E-Learning Modules
- E-Learning and Internal & External Training Complete 8 Jul
- Website Updates – Internal and External
- TOM – Ready for Go-Live 18 Jul
- TOM – Plan in Place 2 May
- All Exceptions Initial Analysis Completed and Signed Off 24 Jun
- Queries Piece Completed & Mitigations In-Place 30 Jun
- Op. Readiness. Unhappy Path Scenarios Analysis 29 Apr
- Op. Readiness. Change Impact Assessment Complete 29 Apr
- Op. Readiness. SLA Timings 30 Jun
- Op. Readiness. Business Report Reviews 15 Jul
- Op. Readiness. Unhappy Path SLT Sign-off 8 Jul

ELS
ROSEANNE HETHERINGTON

- PIS Readiness (Comms / Change Mgmt. / Entry & Exit Criteria / RACI / Release Mgmt. / War Room / Checkpoints)
- PIS Shadow & Primary Support 18 Jul – 18 Nov
- PIS Pre-Work / Implementation Support Approach & Governance
- PIR #1 | PIR #2 | PIR #3 | Completion
- MIM (Major Incident Management) Complete 22 Apr
- Contract Requirements for CSSC / SOW needs / COM cover - Complete 13 May
- Service Readiness Commences for TS3 11 Jul
- L3 Support for TS2 API's 1 May
- Business Continuity Planning Complete 27 May
- ServiceNow Licences Ready for L3 Support 1 May
- Knowledge Transfer TCS to UKLink // Gemini Consequential Changes [2 May – 29 Jul]
- Knowledge Transfer Complete 29 Jul
- Knowledge Transfer Dev/Ops and API/GES to Wipro enduring support team [25 Apr – 29 Jul]

Key
- ● Forecast Tracking to Baseline
- ● Forecast Exceeded Baseline by 5d, or Green yet flagged as 'At Risk'
- ● Forecast Exceeded Baseline by more than 5d, or under Re-Plan
- ● Completed
- ---- Critical Path ----

Switching Programme CR Position – CRs impacting Xoserve

CR Name	CR Ref	High Level Cost IA Cost	Date Raised	Status
Programme Plan Re-Baseline	CR-D002	£0.00	07/11/2019	Approved - Complete
Updates to the CSS Physical Interface Design (PhID).	CR-D008	£17,250.00	22/01/2020	Approved - Internal CR Created
CSS_Exception_Handling_Strategy_v0.2	CR-D014	£0.00	26/02/2020	Approved - Internal CR Created
Provide_CSS_RegistrationID_to_PUI_and_LPs	CR-D016	£12,643.00	07/08/2020	Approved - Internal CR Created
Licence Exempt Network Customer Identifier – ABACUS Data Model update	CR-E51	£0.00	29/10/2019	Approved - Complete
Amendments to the DMS artefact suite	CR-D019	£6,500.00	16/03/2020	Approved - Internal CR Created
Migration of Terminated Gas RMPS	CR-D022	£0.00	10/06/2020	Approved - Internal CR Created
Amendments to the NC-0079 for REL (Retail Energy Location) Data Migration and Reconciliation	CR-D024	£20,000.00	06/07/2020	Approved - Internal CR Created
DMS - PHID Alignment Parties	CR-D026	£0.00	06/07/2020	Approved - Internal CR Created
Request For a New or Upgraded DMT Environment	CR-D027	£256,009.00	07/08/2020	Approved - Internal CR Created
Enable TLS connection pooling for all directly connected parties to CSS]	CR-D028	£2,500.00	13/07/2020	Approved - Internal CR Created
Message Header Format for PKI Certificate Identification]	CR-D029	£2,500.00	13/07/2020	Approved - Internal CR Created
SIT Functional Test Re Plan Enabling Parallel Testing	CR-D030	£56,000.00	20/07/2020	Approved - Internal CR Created
DM_Validation Catalogue_Shipper_Effective_Date_Change_	CR-D032	£0.00	03/08/2020	Approved - Internal CR Created
Compression During Data Migration	CR-D034	£500.00	09/09/2020	Approved - Internal CR Created
Uplift to the CSS Interface Specifications	CR-D038	£70,000.00	07/10/2020	Approved - Internal CR Created
Uplift to Business Data Validation Rules	CR-D039	£20,000.00	25/09/2020	Approved - Internal CR Created
Programme Plan Re-Baseline	CR-D042	£14,913,000.00	28/09/2020	Approved - Internal CR Created
Changes to Support Energy Company Data	CR-D059	£37,500.00	03/08/2021	Approved - Internal CR Created
Amendment of Data Migration Solution to Protect Programme Timescales - Removal of Transition Stage 1 Delta files	CR-D062	£83,490.00	25/02/2021	Approved - Internal CR Created
Change to Management of In-Flight Switches Approach	CR-D071	£0.00	15/03/2021	Approved - Internal CR Created
Increase Cadence of Data cuts	CR-D080	£24,600.00	10/05/2021	Approved - Internal CR Created
Amendment to Assumptions as a result of analysis undertaken during CP1 v0.4]	CR-D083	£0.00	24/05/2021	Approved - Complete
TT Remediation & Paper-Based Testing Workshop	CR-D095	£10,000.00	23/08/2021	Approved - Complete
Changes to DB4 document; "E2E Transition Plan – Implementation Approach' to remove the requirement to expose the REL	CR-D105	£0.00	31/08/2021	Approved - Internal CR Created
Additional Regression Testing cycles	CR-D113	£20,000.00	19/11/2021	Approved - Internal CR Created
Amendments to NCD-0008 Data Cleansing Catalogue v1.5 to reflect new updated data cleansing requirements following DA310 analysis of industry data cleansing progress	CR-D115	£0.00	25/10/2021	Approved - Internal CR Created
Uplifting the CSS Interface Specification Design document from v8.5 to v8.7 and the CSS Business Data Validation Rules document from v1.2 to v1.3	CR-D134	£15,680.00	10/03/2022	Approved - Internal CR Created
Additional explanatory notes added to Switching Supplier of Last Resort Service Design document	CR-D141	£15,680.00	20/05/2022	Pending IA

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Switching Programme CR Position – CRs not impacting Xoserve

CR Name	CR Ref	Date Raised	Status
Non_Mandatory_MPAS_Metered_Indicator_v0.4	CR-D001	27/01/2020	Complete - No Xoserve Impact
REC Manager Procurement Timelines	CR-D003	02/12/2019	Complete - No Xoserve Impact
MPAS Related MPAN Disconnection	CR-D004		Withdrawn
Introduction of Validation Message to Logical Mode	CR-D005	25/11/2019	Withdrawn
Modification of Related MPAN Cleanse Checkpoint Milestones	CR-D006	27/11/2019	Complete - No Xoserve Impact
ABACUS Corrections and Re-alignments	CR-D007	04/12/2019	Complete - No Xoserve Impact
ECOES REL API Webmethod	CR-D009	17/12/2019	Complete - No Xoserve Impact
CSSIA Uplift to Implement IG Recommendations	CR-D010	17/12/2019	Complete - No Xoserve Impact
Update 3 E2Es to align to CSSIA	CR-D011	10/06/2020	Complete - No Xoserve Impact
CSS_Physical_Interface_Design_Updates_mpxn_v0.2	CR-D012	30/01/2020	Complete - No Xoserve Impact
Messaging_Requirements_Revisions_REC_Code_Manager_and_CSS_v0.1 Clean	CR-D013	28/01/2020	Complete - No Xoserve Impact
Amendment_of_Xoserve_Consequential_Change_Milestone_Delivery_Dates_v0.2[DRAFT]	CR-D015	26/02/2020	Withdrawn
CSS_Handling_of_MPAS_Business_Dates_v0.2[DRAFT]	CR-D017	20/07/2020	Complete - No Xoserve Impact
Confirmation_Responses_to_Outbound_Synchronisations_v0.2[DRAFT]	CR-D018	02/03/2020	Withdrawn
Regulatory Workstream – Programme Milestones Refresh	CR-D020	16/03/2020	Withdrawn
Remove MPAS Interface	CR-D021	29/04/2020	Withdrawn
DSP_Specific_ SIT_ Functional_Exit_Criteria	CR-D023	29/05/2020	Complete - No Xoserve Impact
Changes to support enhanced Solar arrangements	CR-D025		Withdrawn
CSS Role-based access control (RBAC)	CR-D031	24/07/2020	Withdrawn
A Quality Analysis Activity of the Data being used for the DMT Non-Functional Test Phase	CR-D033		Withdrawn
CSS Change from UTC to Local Time	CR-D035	22/09/2020	Complete - No Xoserve Impact
Xoserve CR for DES AI Removal	CR-D036	24/09/2020	Complete - No Xoserve Impact
Provide_CSS_RegistrationID_to_LPs	CR-D037	06/10/2020	Complete - No Xoserve Impact
UEPT Tranche Regulatory Change	CR-D040	N/A	Complete - No Xoserve Impact
NCT-0073 Functional Script Master Changes	CR-D041	25/09/2020	Complete - No Xoserve Impact
Update to the End to End Testing Plan	CR-D043	05/10/2020	Complete - No Xoserve Impact
Request For a New DMT Environment for DMT Live Rehearsal	CR-D044	23/10/2020	Complete - No Xoserve Impact
NC-0079 Adding Post Load Integrity Check Document	CR-D045	09/11/2020	Complete - No Xoserve Impact
Uplift to the Code of Connection	CR-0046	09/11/2020	Complete - No Xoserve Impact
Correctional Changes to MAD Log v2.0 & POAP v2.0	CR-D047	13/11/2020	Complete - No Xoserve Impact
Changes to Data Milestones in MAD Log v2.0 & POAP v2.0	CR-D048	09/11/2020	Complete - No Xoserve Impact
Consequential Changes to Testing Milestones in MAD Log	CR-D049	13/11/2020	Withdrawn
CSS Environments for Faster Switching Enduring Service	CR-D050		Withdrawn
Changes to Data Validation Rules	CR-D051	30/11/2020	Complete - No Xoserve Impact

Switching Programme CR Position – CRs not impacting Xoserve

CR Name	CR Ref	Date Raised	Status
Additional and Further Correctional Changes to MAD Log v2.0	CR-D052	05/12/2020	Complete - No Xoserve Impact
Additional Onward Dependencies for MAD Log	CR-D053	18/12/2020	Complete - No Xoserve Impact
Changing from GetOrganised to Landmark SFTP for SI receiving files	CR-D054	18/12/2020	Complete - No Xoserve Impact
Amendments to the Data Cleansing Catalogue	CR-D055	18/12/2020	Complete - No Xoserve Impact
MAD Log Changes for UIT Environment Verification	CR-D057	25/01/2021	Complete - No Xoserve Impact
Discontinuance of Xoserve Consequential Change Market Trials	CR-D058	25/01/2021	Complete - No Xoserve Impact
Uplift to SMS CoCo	CR-D063	29/01/2021	Complete - No Xoserve Impact
Changes to SIT Functional Test Scenarios	CR-D064	29/01/2021	Complete - No Xoserve Impact
Uplift to the Code of Connection	CR-D065	29/01/2021	Complete - No Xoserve Impact
In-Flight Reg ID Dissemination	CR-D066		Withdrawn
Uplift to the CSS Business Data Validation Rules Doc	CR-D067	19/03/2021	Complete - No Xoserve Impact
Uplift to the CSS Interface Specification	CR-D068	15/03/2021	Complete - No Xoserve Impact
REL Dissemination to iDNO and DNO	CR-D069	15/03/2021	Complete - No Xoserve Impact
Removal of UEPT Stage 1 Data Allocation and Verification for Tranche 3 and 4 Participants and delivery acceleration of Stage 2 Data Allocation	CR-D070	05/03/2021	Complete - No Xoserve Impact
Re-align Switching Programme Response SLAs with Xoserve response SLAs	CR-D072	07/05/2021	Complete - No Xoserve Impact
Changes to MAD Log v2.2 to rectify incorrect milestone descriptions	CR-D074	29/03/2021	Complete - No Xoserve Impact
Update Service Management Baseline Requirement	CR-D076	20/04/2021	Complete - No Xoserve Impact
Amend the Transition Testing Milestones TR210 & TR220 for PUI Production Data Cuts v0.4	CR-D078	14/05/2021	Complete - No Xoserve Impact
Removal of SMS005 from UEPT Test Scenarios v0.2	CR-D081	14/05/2021	Complete - No Xoserve Impact
Engagement for Early E2E Testing v0.2	CR-D082	14/05/2021	Withdrawn
Change to Transition Stage 3 File-Based Migration Sequencing v0.2	CR-D084	26/05/2021	Complete - No Xoserve Impact
Request for an additional Data Reconciliation Activity at the end of DMT Live Rehearsal Cycle 2 v0.2	CR-D086	01/06/2021	Withdrawn
Update to UIT E2E Plan and Artefacts to incorporate the additional scope identified on the outcome of REL Gap Analysis v0.7	CR-D087	17/06/2021	Complete - No Xoserve Impact
Elevation of L2-TR070 (Transition Stage 1 Start) to a L1 milestone	CR-D088	04/06/2021	Complete - No Xoserve Impact
NC-0107 Master Handover Pack Purpose Change	CR-D089	04/06/2021	Complete - No Xoserve Impact
REC Code Manager Market Intelligence Reporting	CR-D090	11/06/2021	Complete - No Xoserve Impact
Removal of Transition Test Artefacts	CR-D091	24/06/2021	Complete - No Xoserve Impact
Feasibility study on potential to update Domestic Premises Indicator (DPI) electricity flags to reflect license status during transition stages, 1, 2 & 3	CR-D093	28/06/2021	Complete - No Xoserve Impact
Changes to Operational Testing	CR-D094	28/06/2021	Complete - No Xoserve Impact
Changes to milestone date for L3-TE720	CR-D096	29/07/2021	Complete - No Xoserve Impact
Continuation of support for UEPT	CR-D098	03/08/2021	Withdrawn
Further consquential changes to DB4 and related artefacts following CR-D071 v0.2	CR-D100	06/08/2021	Complete - No Xoserve Impact
CSS Stage 1 ECOES Interface Specification Uplift to v2.0	CR-D102	17/08/2021	Complete - No Xoserve Impact
Documentation only updates to NCT-0134 DMT Live Rehearsal Test Plan and NCD-0012 Data Migration Solution Design Catalogue	CR-D103	17/08/2021	Complete - No Xoserve Impact

Switching Programme CR Position – CRs not impacting Xoserve

CR Name	CR Ref	Date Raised	Status
Elaborations for Service Management Requirements DB4	CR-D104	17/08/2021	Complete - No Xoserve Impact
Update of the Code of Connection Document to reflect the Enduring PKI Process Updates	CR-D106	22/09/2021	Complete - No Xoserve Impact
Addition of assumption on MAD Log in relation to earliest possible Go-Live date	CR-D107	15/09/2021	Complete - No Xoserve Impact
Change to Data Migration and Transition artefacts following the completion of CR-D093	CR-D108	15/09/2021	Complete - No Xoserve Impact
Change to EES requirements to bring REL search and retrieval into closer alignment with GES and assessment of programme	CR-D109	15/09/2021	Complete - No Xoserve Impact
Changes and additions to PIWG and CWG governed MAD Log v2.4 milestones to address timing and clarity issues	CR-D110	22/09/2021	Complete - No Xoserve Impact
Transition Stage 1 – CSS ad-hoc data removal solution development based on Source Data Provider in response to DI-1655 remedial solution]	CR-D111	14/10/2021	Complete - No Xoserve Impact
End to End Test Exit Criteria refinement and clarification of the decision making process	CR-D112	01/10/2021	Complete - No Xoserve Impact
Clarification of Performance NFRs by apportioning the current target between Gas and Electricity and then further apportioning the Electricity targets by MPID	CR-D114	15/11/2021	Complete - No Xoserve Impact
Update to E2E Transition Inflight Switches Management Approach Document	CR-D116	27/10/2021	Complete - No Xoserve Impact
Operational Change Window and Type	CR-D117	25/10/2021	Complete - No Xoserve Impact
Change to effect a Gas Supplier of Last Resort (SoLR)	CR-D118	03/11/2021	Complete - No Xoserve Impact
GES Data Refresh SLA	CR-D119	10/11/2021	Complete - No Xoserve Impact
Updates to NCT-0188 REL Testing Gap Analysis Report	CR-D120	10/11/2021	Complete - No Xoserve Impact
Additional CSS Non-functional Requirements	CR-D121	11/01/2022	Complete - No Xoserve Impact
ServiceNow Data Model Development - DNO/iDNO Adaptors	CR-D122	11/01/2022	Complete - No Xoserve Impact
Addition of Network Operator Market Share to CSS Billing Report	CR-D123	26/11/2021	Complete - No Xoserve Impact
Uplifting the CSS Business Data Validation Rules document to v1.3	CR-D124	26/11/2021	Withdrawn
Uplifting the CSS Interface Specification document to v8.7	CR-D125	26/11/2021	Withdrawn
Updates to the MAD Log v2.5 following RA110 Proposal	CR-D126	07/12/2021	Complete - No Xoserve Impact
E2E Remove invalid test scenarios	CR-D127	03/12/2021	Complete - No Xoserve Impact
Proposal for the implementation of Failed Supplier Portfolio report within CSS	CR-D128	07/12/2021	Complete - No Xoserve Impact
Gas gate closure message cut-off timing	CR-D129		Post Go-Live Change
Clarification of Performance NFRs for Operational Readiness	CR-D130	17/12/2021	Complete - No Xoserve Impact
Further amendments to the Data Cleansing Catalogue v1.6 following DA605 (Pre-Transition Data Quality Checkpoint) Milestone.	CR-D131	22/03/2022	Complete - No Xoserve Impact
Updates to the MAD Log V2.5 for Data and Regulatory Milestones	CR-D132	23/12/2021	Complete - No Xoserve Impact
Update to Data Migration Artefacts to reflect fortnightly Registration Delta Files	CR-D133	14/03/2022	Complete - No Xoserve Impact
Update of CSS Business Rules to resolve MPRS Refresh Design Issue	CR-D137	23/03/2022	Complete - No Xoserve Impact
Additional explanatory notes to DCC Service Design documents	CR-D138	28/03/2022	Complete - No Xoserve Impact
Updates to MAD Log v2.6 and replacement of D-4.3.5 E2E Post Implementation Plan	CR-D139	05/04/2022	Complete - No Xoserve Impact

Switching Programme CR Position – CRs not impacting Xoserve

CR Name	CR Ref	Date Raised	Status
Non_Mandatory_MPAS_Metered_Indicator_v0.4	CR-D001	27/01/2020	Complete - No Xoserve Impact
REC Manager Procurement Timelines	CR-D003	02/12/2019	Complete - No Xoserve Impact
MPAS Related MPAN Disconnection	CR-D004		Withdrawn
Introduction of Validation Message to Logical Mode	CR-D005	25/11/2019	Withdrawn
Modification of Related MPAN Cleanse Checkpoint Milestones	CR-D006	27/11/2019	Complete - No Xoserve Impact
ABACUS Corrections and Re-alignments	CR-D007	04/12/2019	Complete - No Xoserve Impact
ECOES REL API Webmethod	CR-D009	17/12/2019	Complete - No Xoserve Impact
CSSIA Uplift to Implement IG Recommendations	CR-D010	17/12/2019	Complete - No Xoserve Impact
Update 3 E2Es to align to CSSIA	CR-D011	10/06/2020	Complete - No Xoserve Impact
CSS_Physical_Interface_Design_Updates_mpxn_v0.2	CR-D012	30/01/2020	Complete - No Xoserve Impact
Messaging_Requirements_Revisions_REC_Code_Manager_and_CSS_v0.1 Clean	CR-D013	28/01/2020	Complete - No Xoserve Impact
Amendment_of_Xoserve_Consequential_Change_Milestone_Delivery_Dates_v0.2[DRAFT]	CR-D015	26/02/2020	Withdrawn
CSS_Handling_of_MPAS_Business_Dates_v0.2[DRAFT]	CR-D017	20/07/2020	Complete [No Xoserve Impact
Confirmation_Responses_to_Outbound_Synchronisations_v0.2[DRAFT]	CR-D018	02/03/2020	Withdrawn
Regulatory Workstream – Programme Milestones Refresh	CR-D020	16/03/2020	Withdrawn
Remove MPAS Interface	CR-D021	29/04/2020	Withdrawn
DSP_Specific_ SIT_ Functional_Exit_Criteria	CR-D023	29/05/2020	Complete - No Xoserve Impact
Changes to support enhanced Solar arrangements	CR-D025		Withdrawn
CSS Role-based access control (RBAC)	CR-D031	24/07/2020	Withdrawn
A Quality Analysis Activity of the Data being used for the DMT Non-Functional Test Phase	CR-D033		Withdrawn
CSS Change from UTC to Local Time	CR-D035	22/09/2020	Complete - No Xoserve Impact
Xoserve CR for DES AI Removal	CR-D036	24/09/2020	Complete - No Xoserve Impact
Provide_CSS_RegistrationID_to_LPs	CR-D037	06/10/2020	Complete - No Xoserve Impact
UEPT Tranche Regulatory Change	CR-D040	N/A	Complete - No Xoserve Impact
NCT-0073 Functional Script Master Changes	CR-D041	25/09/2020	Complete - No Xoserve Impact
Update to the End to End Testing Plan	CR-D043	05/10/2020	Complete - No Xoserve Impact
Request For a New DMT Environment for DMT Live Rehearsal	CR-D044	23/10/2020	Complete - No Xoserve Impact
NC-0079 Adding Post Load Integrity Check Document	CR-D045	09/11/2020	Complete - No Xoserve Impact
Uplift to the Code of Connection	CR-0046	09/11/2020	Complete - No Xoserve Impact
Correctional Changes to MAD Log v2.0 & POAP v2.0	CR-D047	13/11/2020	Complete - No Xoserve Impact
Changes to Data Milestones in MAD Log v2.0 & POAP v2.0	CR-D048	09/11/2020	Complete - No Xoserve Impact
Consequential Changes to Testing Milestones in MAD Log	CR-D049	13/11/2020	Withdrawn
CSS Environments for Faster Switching Enduring Service	CR-D050		Withdrawn
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Switching Programme CR Position – CRs not impacting Xoserve

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Changes to SIT Functional Test Scenarios	CR-D064	29/01/2021	Complete - No Xoserve Impact
Uplift to the Code of Connection	CR-D065	29/01/2021	Complete - No Xoserve Impact
In-Flight Reg ID Dissemination	CR-D066		Withdrawn
Uplift to the CSS Business Data Validation Rules Doc	CR-D067	19/03/2021	Complete - No Xoserve Impact
Uplift to the CSS Interface Specification	CR-D068	15/03/2021	Complete - No Xoserve Impact
REL Dissemination to iDNO and DNO	CR-D069	15/03/2021	Complete - No Xoserve Impact
Removal of UEPT Stage 1 Data Allocation and Verification for Tranche 3 and 4 Participants and delivery acceleration of Stage 2 Data Allocation	CR-D070	05/03/2021	Complete - No Xoserve Impact
Re-align Switching Programme Response SLAs with Xoserve response SLAs	CR-D072	07/05/2021	Complete - No Xoserve Impact
Changes to MAD Log v2.2 to rectify incorrect milestone descriptions	CR-D074	29/03/2021	Complete - No Xoserve Impact
Update Service Management Baseline Requirement	CR-D076	20/04/2021	Complete - No Xoserve Impact
Amend the Transition Testing Milestones TR210 & TR220 for PUI Production Data Cuts v0.4	CR-D078	14/05/2021	Complete - No Xoserve Impact
Removal of SMS005 from UEPT Test Scenarios v0.2	CR-D081	14/05/2021	Complete - No Xoserve Impact
Engagement for Early E2E Testing v0.2	CR-D082	14/05/2021	Withdrawn
Change to Transition Stage 3 File-Based Migration Sequencing v0.2	CR-D084	26/05/2021	Complete - No Xoserve Impact
Request for an additional Data Reconciliation Activity at the end of DMT Live Rehearsal Cycle 2 v0.2	CR-D086	01/06/2021	Withdrawn
Update to UIT E2E Plan and Artefacts to incorporate the additional scope identified on the outcome of REL Gap Analysis v0.7	CR-D087	17/06/2021	Complete - No Xoserve Impact
Elevation of L2-TR070 (Transition Stage 1 Start) to a L1 milestone	CR-D088	04/06/2021	Complete - No Xoserve Impact
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Feasibility study on potential to update Domestic Premises Indicator (DPI) electricity flags to reflect license status during transition stages, 1, 2 & 3	CR-D093	28/06/2021	Complete - No Xoserve Impact
Changes to Operational Testing	CR-D094	28/06/2021	Complete - No Xoserve Impact
Changes to milestone date for L3-TE720	CR-D096	29/07/2021	Complete - No Xoserve Impact
Continuation of support for UEPT	CR-D098	03/08/2021	Withdrawn
Further consqual changes to DB4 and related artefacts following CR-D071 v0.2	CR-D100	06/08/2021	Complete - No Xoserve Impact
CSS Stage 1 ECOES Interface Specification Uplift to v2.0	CR-D102	17/08/2021	Complete - No Xoserve Impact
Documentation only updates to NCT-0134 DMT Live Rehearsal Test Plan and NCD-0012 Data Migration Solution Design Catalogue	CR-D103	17/08/2021	Complete - No Xoserve Impact

Switching Programme CR Position – CRs not impacting Xoserve

CR Name	CR Ref	Date Raised	Status
Elaborations for Service Management Requirements DB4	CR-D104	17/08/2021	Complete - No Xoserve Impact
Update of the Code of Connection Document to reflect the Enduring PKI Process Updates	CR-D106	22/09/2021	Complete - No Xoserve Impact
Addition of assumption on MAD Log in relation to earliest possible Go-Live date	CR-D107	15/09/2021	Complete - No Xoserve Impact
Change to Data Migration and Transition artefacts following the completion of CR-D093	CR-D108	15/09/2021	Complete - No Xoserve Impact
Change to EES requirements to bring REL search and retrieval into closer alignment with GES and assessment of programme	CR-D109	15/09/2021	Complete - No Xoserve Impact
Changes and additions to PIWG and CWG governed MAD Log v2.4 milestones to address timing and clarity issues	CR-D110	22/09/2021	Complete - No Xoserve Impact
Transition Stage 1 – CSS ad-hoc data removal solution development based on Source Data Provider in response to DI-1655 remedial solution]	CR-D111	14/10/2021	Complete - No Xoserve Impact
End to End Test Exit Criteria refinement and clarification of the decision making process	CR-D112	01/10/2021	Complete - No Xoserve Impact
Clarification of Performance NFRs by apportioning the current target between Gas and Electricity and then further apportioning the Electricity targets by MPID	CR-D114	15/11/2021	Complete - No Xoserve Impact
Update to E2E Transition Inflight Switches Management Approach Document	CR-D116	27/10/2021	Complete - No Xoserve Impact
Operational Change Window and Type	CR-D117	25/10/2021	Complete - No Xoserve Impact
Change to effect a Gas Supplier of Last Resort (SoLR)	CR-D118	03/11/2021	Complete - No Xoserve Impact
GES Data Refresh SLA	CR-D119	10/11/2021	Complete - No Xoserve Impact
Updates to NCT-0188 REL Testing Gap Analysis Report	CR-D120	10/11/2021	Complete - No Xoserve Impact
Additional CSS Non-functional Requirements	CR-D121	11/01/2022	Complete - No Xoserve Impact
ServiceNow Data Model Development - DNO/iDNO Adaptors	CR-D122	11/01/2022	Complete - No Xoserve Impact
Addition of Network Operator Market Share to CSS Billing Report	CR-D123	26/11/2021	Complete - No Xoserve Impact
Uplifting the CSS Business Data Validation Rules document to v1.3	CR-D124	26/11/2021	Withdrawn
Uplifting the CSS Interface Specification document to v8.7	CR-D125	26/11/2021	Withdrawn
Updates to the MAD Log v2.5 following RA110 Proposal	CR-D126	07/12/2021	Complete - No Xoserve Impact
E2E Remove invalid test scenarios	CR-D127	03/12/2021	Complete - No Xoserve Impact
Proposal for the implementation of Failed Supplier Portfolio report within CSS	CR-D128	07/12/2021	Complete - No Xoserve Impact
Gas gate closure message cut-off timing	CR-D129		Post Go-Live Change
Clarification of Performance NFRs for Operational Readiness	CR-D130	17/12/2021	Complete - No Xoserve Impact
Further amendments to the Data Cleansing Catalogue v1.6 following DA605 (Pre-Transition Data Quality Checkpoint) Milestone.	CR-D131	22/03/2022	Complete - No Xoserve Impact
Updates to the MAD Log V2.5 for Data and Regulatory Milestones	CR-D132	23/12/2021	Complete - No Xoserve Impact
Update to Data Migration Artefacts to reflect fortnightly Registration Delta Files	CR-D133	14/03/2022	Complete - No Xoserve Impact
Update of CSS Business Rules to resolve MPRS Refresh Design Issue	CR-D137	23/03/2022	Complete - No Xoserve Impact
Additional explanatory notes to DCC Service Design documents	CR-D138	28/03/2022	Complete - No Xoserve Impact
Updates to MAD Log v2.6 and replacement of D-4.3.5 E2E Post Implementation Plan	CR-D139	05/04/2022	Complete - No Xoserve Impact