

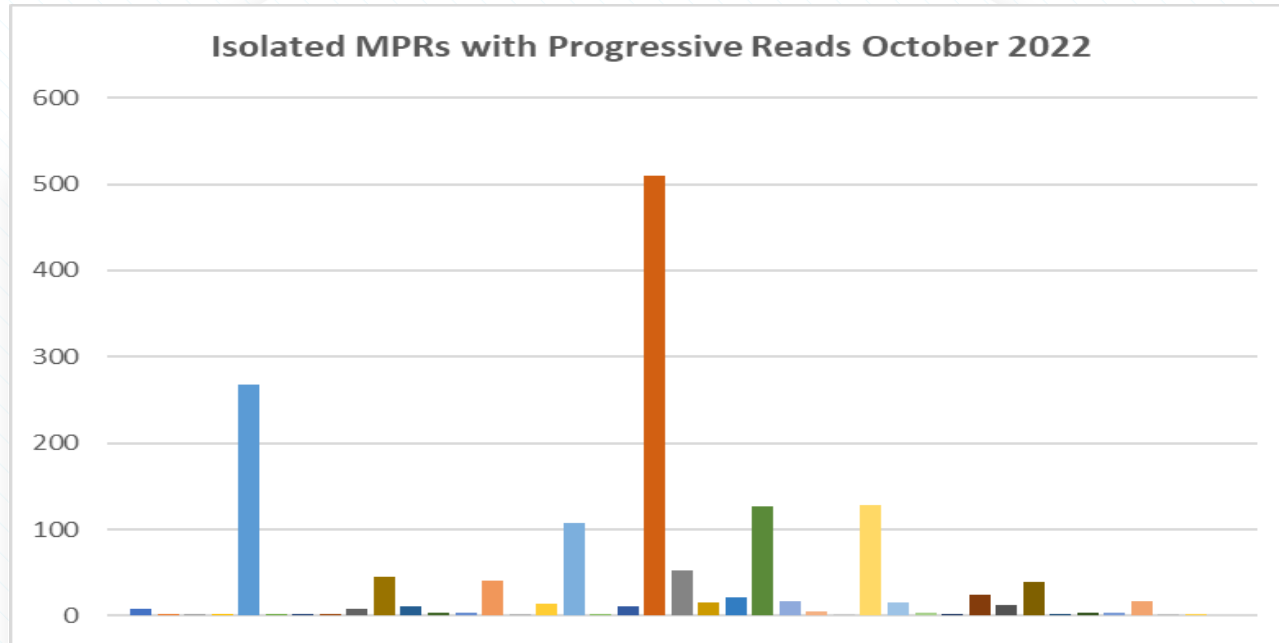


PAC Agenda Item 3.3

Isolated Sites With Progressive Reads

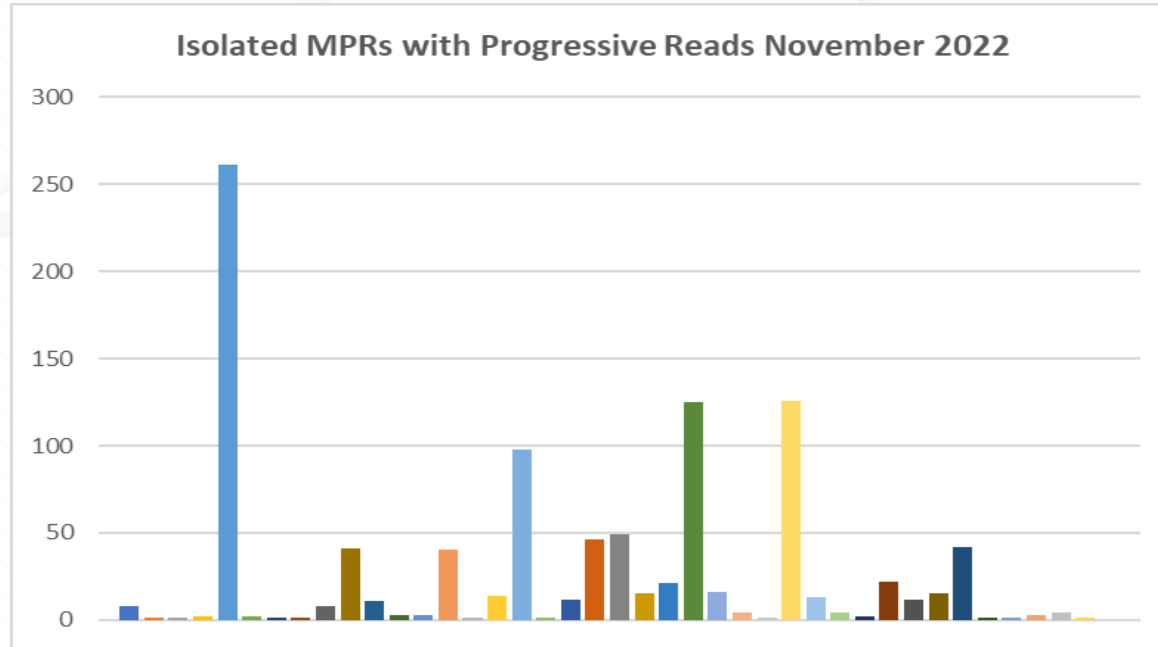
PAC 15th November 2022

Isolated Sites With Progressive Reads – October 2022



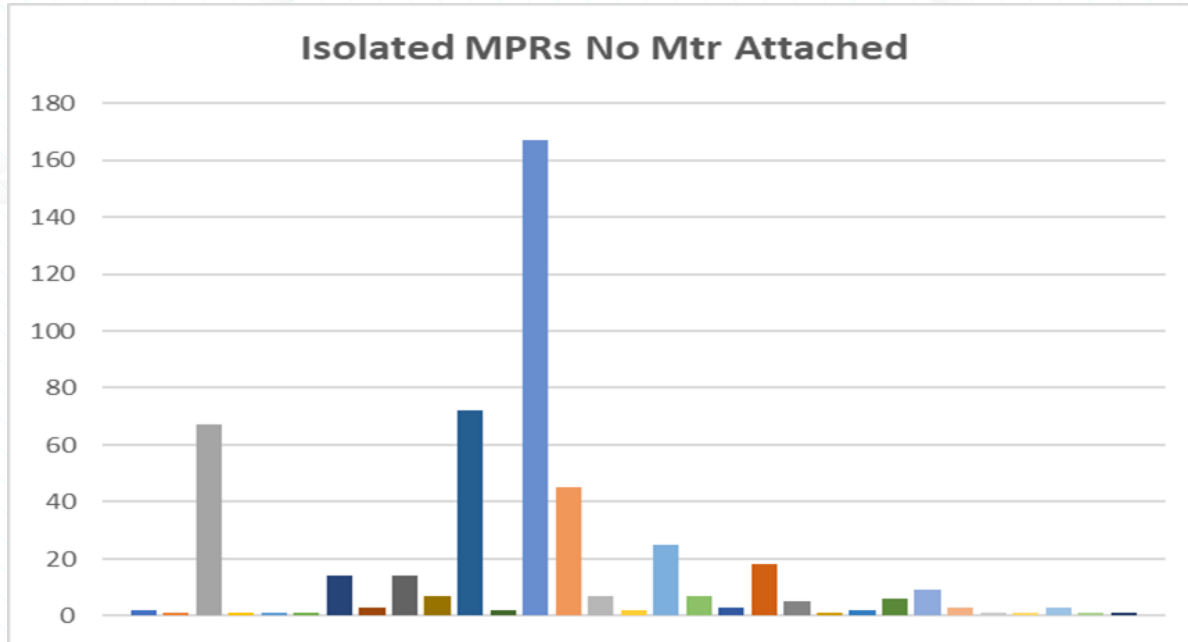
Total of 1532 MPRs reported in October with main contributor having 510 (33%) Isolated MPRs.

Isolated Sites With Progressive Reads – November 2022



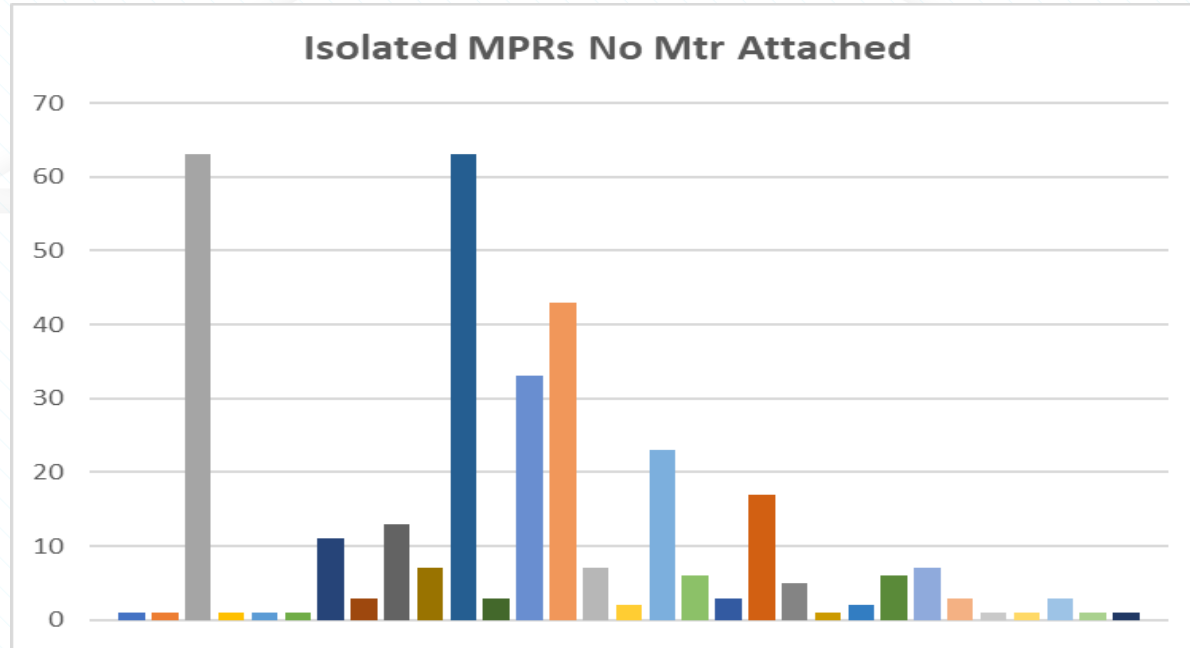
There is now a total of 1031 MPRs in the Isolated / Progressive Reads pot. This is a decrease of 501 MPRs since the October update (48.59%). The main contributor from October now has 46 MPRs which is a decrease of 91%. This reduction is due to 353 Re-Connections and 111 Withdrawals.

Isolated MPRs with Meter Removed



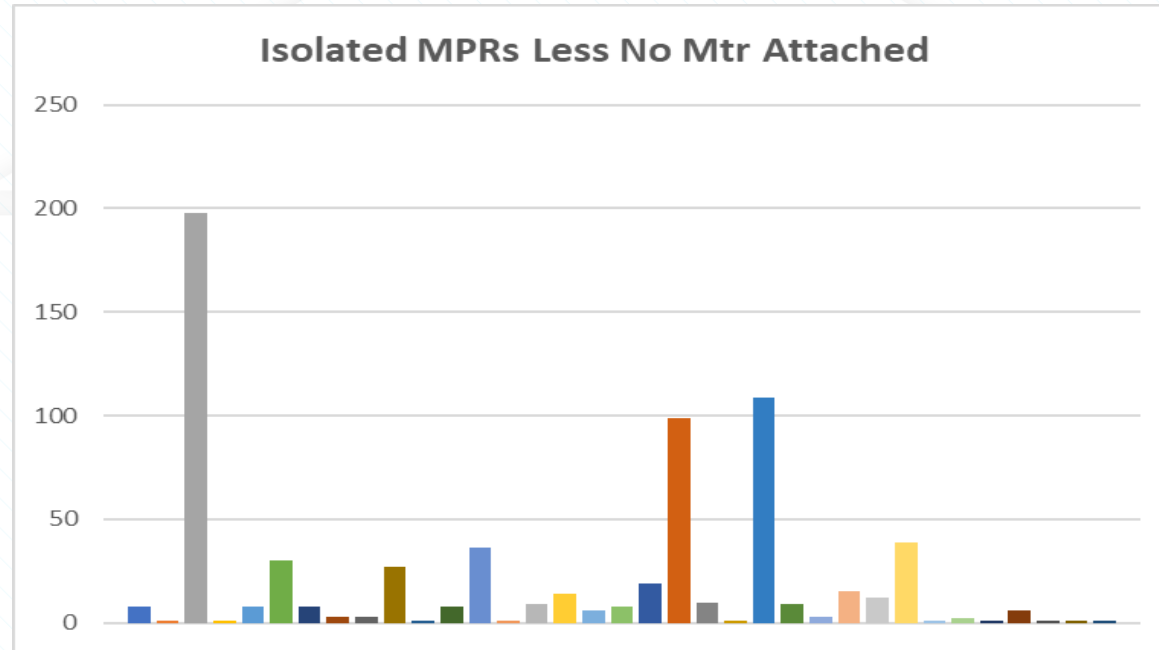
538 MPRs in the Isolated No Meter Pot in October

Isolated MPRs with Meter Removed



Decrease to 331 (38% reduction) in November.

Isolated MPRs Less Meter Removals



Remaining 697 MPRs Isolated and Meters still attached. This is a decrease of 32.72% from October and a total of 90% from the original pot flagged by AUGE.

All remaining Isolated MPRs are Class 3 or Class 4.

Next Steps

- Correla Customer Experience Team continue to speak with the 3 highest contributors and offer assistance to clear the remaining balance.
- Do PAC still want to receive Monthly updates on this category or would less frequency be required based on the remaining number of MPRs?.

The logo for xserve, featuring a stylized 'x' composed of two overlapping blue shapes, followed by the word 'serve' in a lowercase, blue, sans-serif font. The logo is centered within a light gray window frame that is part of a larger house-like shape. The background of the entire image is a light blue with a fine, repeating pattern of diagonal lines. A solid blue horizontal bar is located at the very top of the image.

xserve