



**August CoMC
CMS Rebuild Update**

Progress to Date

- The CMS Rebuild Team are still on track for V1 in October and are currently developing the Supplier Theft of Gas (SUT) process to be delivered alongside the MNC process. Address amendments (ADD) is no longer in V1 but duplicates (DUP) will be delivered shortly after MNC/SUT.
- As a brand new solution, MNC will be delivered as a soft launch to the Customer Focus Group attendees at the beginning of October [target 10th October] and to all customers on [19th October]. SUT will be implemented a few days later [26th October]. Change packs have/will be published to ensure all customers are aware and can impact assess any changes. Transition arrangements will be agreed and communicated as we move contacts from old CMS to new CMS.
- We launched Alpha Trials on July 29th to the Customer Focus Group attendees. This has provided those attendees access to a sandbox environment where they can navigate through the processes as they are being developed. Alpha Trials will be available throughout August and into September and will enable us to obtain real-time feedback from customers on the solution, showcase Agile delivery and generate familiarisation. This will also provide lessons learned to assist with the Beta Trials (External UAT) rollout which is scheduled for September 2022.
- The CMS Rebuild webpage (<https://www.xoserve.com/products-services/data-products/contact-management-service-cms/cms-rebuild-product/>) contains the link to register for future Customer Focus Groups which are captured below, please note the agenda for the Focus Groups will be issued 7 days prior to the session:

Date	Time Start	Time end
09/08/2022	10:00	12:00
09/09/2022	10:00	12:00
14/10/2022	10:00	12:00
08/11/2022	10:00	12:00
09/12/2022	10:00	12:00
10/01/2023	10:00	12:00
07/02/2023	10:00	12:00
07/03/2023	10:00	12:00

- Further updates will be provided in September CoMC.