CMS Rebuild March Update

Update

Progress to Date

- The Product Team are continuing to mobilise and prepare for a first release in Q4 2022. Two processes have been shortlisted along with the new Theft of Gas (ToG) process that will deliver the UNC Modification 0734 requirements.

- The Swapped Address (previously part of the Address amendments process) and the previously offline process for Meter Number Creation of found meters (MNC) have been selected as they address multiple current day pain points across the Customer Constituency Groups and will have minimal customer impact to implement.

- The Team are currently going through a sizing exercise to determine what can be delivered in Q4 2022 alongside the ToG Modification. As delivery will follow an Agile Framework, there is an option to deliver a Minimum Viable Product (MVP) initially with future releases improving the end-to-end functionality of that process.

- Continuing with the customer engagement the Customer Focus Group Sessions are currently being planned around the existing calendar entries and will be published in March 2022.

- Further updates will be provided in April CoMC.