



# Performance Assurance Committee Meeting

## Summary – 16<sup>th</sup> May 2023

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### KEY MESSAGES

- **AREAS OF PAC CONCERN**

- **PAC Membership Renewal:** The Joint Office (JO) advised the Performance Assurance Committee (PAC) that all members will be up for renewal this year alongside the four members of which were drawn at last month's meeting, to be eligible for re-election after serving one year from 1<sup>st</sup> October 2023. The remaining five positions will serve two years until September 2025.
- **Update on Potential Changes to Performance Assurance Reporting and PARR (UNC Modifications):**

The below Modifications were presented for discussion:

- [0831/A - Allocation of LDZ UIG to Shippers Based on a Straight Throughput Method –](#) No PARR reporting requirements were identified following review
  - [0811S – Shipper Agreed Read \(SAR\) Exceptions Process –](#) This Modification has been approved and is awaiting implementation which will be delivered in a UK Link Major Release. CDSP presented the proposed PARR reports and will bring them back to PAC at a later date for approval.
  - [0840 \(Urgent\) – Equalisation of Prepayment and Non-Prepayment AUG Factors](#) – This is an urgent Modification that been approved by the Authority. The associated Ofgem letter references what PAC are doing to help with UIG. Joint Office have advised PAC members to read this letter from Ofgem ahead of June's PAC meeting where it will be discussed further.
  - [0843 – Establishing the Independent Shrinkage Charge and the Independent Shrinkage Expert](#) – Joint Office to speak with the proposer to understand potential areas or issues for further PAC consideration.
- **SHIPPER PERFORMANCE ANALYSIS**
    - PAFA highlighted increased levels of failures relating Meter Read Validity performance. PAFA recommended a Request for Information (RFI) to be sent to Shipper parties with a failure rate of >20% over the reporting period for PC3 and PC4 markets.  
PAC would like to identify Shippers who are also underperforming in Read Performance as well as having poor Meter Read Validity performance. PAFA to present this data at the June 2023 meeting to consider next steps.
    - PAFA presented an observation regarding revoked Shipper Licenses and 'Stranded' Supply Points. There are currently a volume of SP's that reside on revoked Shipper Licenses which are taken into consideration in respect of PAFA reporting and statistics. The CDSP confirmed that



their Customer Care Team are currently working with the impacted Shippers involved to resolve these issues.

- The Committee considered the lifting of existing suspensions for Product Class 3 Performance Plan requests.

A vote was undertaken where PAC members voted to wait another month until a further month of data has been received. This matter will be reviewed in the June 2023 PAC meeting.

- PAFA presented a draft letter for an RFI for PC2 Read Performance. No feedback was received from PAC on this letter, and it was subsequently approved.

- **ANY OTHER BUSINESS**

- The CDSP presented proposed changes to the PARR Report Appendix (PARR Appendix 1 v5.1) including minor revisions and corrections and new PARR reports to be delivered under UNC MOD 0734S. PAC members were asked to take away the proposals to review and the matter will be brought back to the June 2023 PAC meeting for agreement on these changes.
- PAFA queried as to when Engage Consulting were next due to present its 'Bi-Annual AUGE PAC Issues' update at PAC. The Joint Office will provide confirmation at the June 2023 PAC meeting.
- PAC members had discussions on a possible extension of the PAFA contract for period July 2024 to June 2025. This matter will be brought back to the June 2023 PAC meeting.
- Joint Office reminded PAC that next month's meeting, on 13<sup>th</sup> June 2023, will be an in-person event taking place at the Joint Office (Radcliffe House, Solihull) and this will start at 10.30am.