

# Energy Balancing Credit Committee Scorecard – November 2020

Subject Areas	Areas to cover	Monthly RAG
 <p>Cash Collection</p>	<ul style="list-style-type: none"> <li>Percentage of Cash Collected by Payment Due Date</li> <li>Percentage of Cash Collected by Payment Due Date +2</li> </ul>	<ul style="list-style-type: none"> <li>99.92% collected by Payment Due Date</li> <li>100% collected by Payment Due Date +2</li> <li>No concern in terms of customers ability to pay as a result of Covid-19. Continuing early engagement before payment due date.</li> </ul>
 <p>Security</p>	<ul style="list-style-type: none"> <li>Security Renewals completed within month</li> <li>Further Security Requests</li> <li>Cash Calls</li> <li>Alerts</li> <li>Credit Agency Update</li> </ul>	<ul style="list-style-type: none"> <li>100% November securities renewed without issue</li> <li>4 Cash Calls issued in November. 1 appealed and withdrawn and 3 paid in full on the next business day.</li> <li>No bank downgrades or credit agency alerts requiring action</li> </ul>
 <p>Debt</p>	<ul style="list-style-type: none"> <li>Terminated Users</li> <li>Debt</li> <li>Administrator Updates</li> </ul>	<ul style="list-style-type: none"> <li>3 terminated shippers since 2018 with a total debt of £4,836,243.28 which is being pursued through appointed administrators via regular updates.</li> <li>Nothing as yet recovered back from proof of debt claims lodged with administrators.</li> <li>Debt smeared 2 months after invoice due date to community</li> </ul>
 <p>Escalations</p>	<ul style="list-style-type: none"> <li>Escalations to Committee</li> </ul>	<ul style="list-style-type: none"> <li>Nothing escalated.</li> </ul>
 <p>Invoicing</p>	<ul style="list-style-type: none"> <li>Invoicing Issues</li> <li>Late Paid Interest</li> </ul>	<ul style="list-style-type: none"> <li>2 Failure to Pay Notices issued this reporting month for invoices totaling £15,257.79</li> <li>Late paid interest charges as of 30.11.20 £611.25 which will be invoiced in May 2021.</li> </ul>
 <p>Outlook</p>	<ul style="list-style-type: none"> <li>Focus Areas for next quarter</li> <li>Modifications</li> </ul>	<ul style="list-style-type: none"> <li>Continuing to monitor financial institutions providing security and individual organisations through credit agencies. No impact seen to date in relation to security or cash collection as a result of Covid-19.</li> <li>Team focus is on early engagement with customers to identify any issues.</li> </ul>