



Joint Office of Gas Transporters

23rd April 2020

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I am writing on behalf of the Major Energy Users' Council (MEUC) representing the interests of a large number of industrial, commercial, retail and public sector organisations for which the use of gas and electricity is a significant factor in their operations' costs and whose total consumption is approximately 25% of the non-domestic UK demand.

We appreciate and applaud the efforts NG ESO, ET, GT, DNOs and GDNs are doing to maintain security of supply in difficult circumstances and the support suppliers are providing to vulnerable customers.

Many Industrial and Commercial consumers have been forced to close as a result of the Government implementing lock down of their activity. In addition to large single site consumers there are numerous commercial multi-site organisations, which include chains of hotels, restaurants, pubs, cafes, takeaways etc. all of whom use considerable amounts of gas, with zero consumption and no income yet they will still face 95% of their transportation charges, which are mainly based on capacity not commodity.

Therefore, MEUC supports the implementation, with some urgency, of the following UNC modifications.

**0721** (Urgent) - Shipper submitted AQ Corrections during COVID-19

**0722** (Urgent) - Allow Users to submit Estimated Meter Reading during COVID-19

**0723** (Urgent) - Use of the Isolation Flag to identify sites with abnormal load reduction during COVID-19 period

**0724** (Urgent) - Amendment to Ratchet charges during COVID-19 period (avoidance of ratchet charges and capacity increases as a result of a short-term increase in demand)

MEUC would appreciate it if Ofgem, could urgently approve implementation of these modification.

Yours truly,