







DSC Credit Committee Scorecard – April 2024

Subject Areas	Areas to cover	Monthly RAG
	<ul style="list-style-type: none"> Percentage of Cash Collected by Payment Due Date Percentage of Cash Collected by Payment Due Date +3 	<ul style="list-style-type: none"> 99.80% collected by Payment Due Date. 99.87% collected by Payment Due Date +3 11 users paid by Direct Debit a total value of £36,981.08 paid in April 2024.
	<ul style="list-style-type: none"> Credit Agency Updates 	<ul style="list-style-type: none"> 89% customers secured with a credit rating with Experian or Creditsafe. 7% of customers prepay for services, 4% have fixed security in place (LOC/PCG/DD). No concerns resulting from daily credit agency alerts.
	<ul style="list-style-type: none"> Failed Users Debt 	<ul style="list-style-type: none"> Total debt of £452,654.79.45 being pursued through administrators via regular updates. A further £70,113.06 received, this reporting month, from administrators in respect of failed user debt. Total dividend payments received to date for outstanding debt £76,560.92.
	<ul style="list-style-type: none"> Escalations to Committee 	<ul style="list-style-type: none"> No escalation to committee this reporting month.
	<ul style="list-style-type: none"> Invoicing Issues Late Paid Interest 	<ul style="list-style-type: none"> No invoicing issues reported. 4 Late Payment Invoices issued with late payment fees totaling £308.34.
	<ul style="list-style-type: none"> Focus Areas for next quarter 	<ul style="list-style-type: none"> Continue early engagement with customers leading up to payment due date. Continue to monitor closely organisation's using Credit Agency alerts/reporting.