DSC Credit Committee Scorecard – December 2020

Subject Areas	Areas to cover	Monthly RAG
Cash Collection	 Percentage of Cash Collected by Payment Due Date Percentage of Cash Collected by Payment Due Date +3 	 99.66% collected by Payment Due Date 99.81% collected by Payment Due Date +3
Security	Credit Agency Updates	 No significant downgrades to report or companies moving to a high risk category requiring action to be taken. 3% of customers have fixed security in place with a total financial value of £1,814,941.00 96% have a published credit rating with Experian or Graydons. 1% on immediate payment terms.
Debt	Failed UsersDebt	 23 Users who have failed (3 x Shipper, 20 x Supplier) £127,416.29 of debt recorded. Debt over £1k pursued through administrators.
Escalations	Escalations to Committee	No Escalations to committee this reporting month.
Invoicing	Invoicing IssuesLate Paid Interest	 No invoicing issues reported. November late paid interest (LPI) charges issued in December 2020. 11 LPI invoices issued with a financial value of £609.40
Outlook	Focus Areas for next quarterModifications Updates	 Continue early engagement with customers leading up to payment due date. Continue to monitor closely organisation's using Credit Agency alerts/reporting. Continuing work with Barclays to satisfy obligations to offer Direct Debit as a way of payment for DSC invoices. Target date for implementation is 1st April 2021.