## DSC Credit Committee Scorecard – April 2021

Subject Areas	Areas to cover	Monthly RAG
Cash Collection	<ul> <li>Percentage of Cash Collected by Payment Due Date</li> <li>Percentage of Cash Collected by Payment Due Date +3</li> </ul>	<ul> <li>94.90% collected by Payment Due Date</li> <li>99.98% collected by Payment Due Date +3</li> <li>The dip in this months performance on payment due date is attributed to two large value invoices being paid 1 day late. Both were settled within payment due date +3</li> </ul>
Security	Credit Agency Updates	<ul> <li>No significant downgrades to report or companies moving to a high risk category requiring action to be taken.</li> <li>10% of customers have fixed security in place with a total financial value of £418,341.00 89% have a published credit rating with Experian or Graydons. 1% on immediate payment terms.</li> </ul>
Debt	<ul><li>Failed Users</li><li>Debt</li></ul>	<ul> <li>28 Users who have failed (4 x Shipper, 24 x Supplier)</li> <li>£132,578.76 of debt recorded and being pursued through administrators.</li> <li>Debt from recently failed customer Green Network Energy Limited shipper and supplier, totals £224,827.61. Part of this debt is being pursued through their Parent Company Guarantee obligation.</li> </ul>
Escalations	Escalations to Committee	<ul> <li>No escalations to committee this reporting month however updates submitted regarding steps being taken with recovery of unpaid invoices post termination of Green Network Energy Limited.</li> </ul>
Invoicing	<ul><li>Invoicing Issues</li><li>Late Paid Interest</li></ul>	<ul> <li>No invoicing issues reported.</li> <li>April late paid interest (LPI) charges issued in May 2021. 17 LPI invoices raised with a financial value of £1,245.87</li> </ul>
Outlook	<ul><li>Focus Areas for next quarter</li><li>Modifications Updates</li></ul>	<ul> <li>Continue early engagement with customers leading up to payment due date.</li> <li>Continue to monitor closely organisation's using Credit Agency alerts/reporting.</li> <li>Direct Debit steps completed, Further updates to systems requested to commence collections.</li> </ul>