TOG MONTHLY MI FOR SHIPPERS OFGEM DE(

SSC		Number of		Total Outstanding	Number of Cases	Number of Cases		% Cleared Cases	Number of	Total Metric Volume	Number of Cases	% Cleared - Shipper	Number of Cases	Reasonable Endeavours	Reasonable	Reasonable Endeavours	Reasonable Endeavours
	Cases Received	Cases Cleared	Cases Still Outstanding	Awaiting Shipper Action		Cleared as Invalid	Subject to 80-day Closures	Subject to 80-day Closures	Cases Cleared & Volume Provided	Provided (Cubic	Cleared - Shipper Actioned	Actioned	Sent to Shipper for Action This Month	Claims Received	Endeavours Claims Cleared	Claims Rejected	Claims
ADL	1	1	0	0	1	0	0	0%	0	Motroe) 0	0	0%	0	noochrou		nojootou	riccopica
AGA	1	1	3	3	0	1	0	0%	0	0	1	100%	1				
AVA	0	0	0	0	0	0	0	0%	0	0	0	0%	0				
BGC	0	0	0	0	0	0	0	0%	0	0	0	0%	0				
BNT	1	0	2	2	0	0	0	0%	0	0	0	0%	1				
BPG	1	0	2	2	0	0	0	0%	0	0	0	0%	1				
BSH	0	0	0	0	0	0	0	0%	0	0	0	0%	0				
BTE	0	0	0	0	0	0	0	0%	0	0	0	0%	0				
BTG	0	0	0	0	0	0	0	0%	0	0	0	0%	0				
BUE	1	2	1	1	0	2	0	0%	0	0	1	50%	0	2	2	1	1
BUS	110	94	498	40	68	26	3	3%	77	179,029	13	14%	23				
CIR CNG	0	1	0 46	0 45	0	1	0	0% 94%	0	0	1	100%	0				
CNG	8	0	46	45	0	16	15	0%	0	0	0	0%	0				
DAL	0	1	0	0	0	1	1	100%	0	0	0	0%	0				
DNG	0	0	0	0	0	0	0	0%	0	0	0	0%	0				
EAS	1	1	4	4	0	1	1	100%	0	0	0	0%	1				
EIG	0	0	0	0	0	0	0	0%	0	0	0	0%	0				
EMI	3	0	8	8	0	0	0	0%	0	0	0	0%	3				
EON	0	0	0	0	0	0	0	0%	0	0	0	0%	0				
FUT	4	4	8	8	0	4	3	75%	0	0	0	0%	3				
GLC	0	0	0	0	0	0	0	0%	0	0	0	0%	0				
GPL	2	1	1	0	1	0	0	0%	0	0	0	0%	0				
GRE	0	0	1	1	0	0	0	0%	0	0	0	0%	0				
GRN	0	0	0	0	0	0	0	0%	0	0	0	0%	0				
GUK	83	81	21	15	10	71	1	1%	4	11,713	5	6%	3				
HUD	1	0	2	2	0	0	0	0%	0	0	0	0%	1				
IEU	4	4	2	0	1	3	0	0%	1	0	0	0%	0				
KAL	0	1	0	0	0	1	1	100%	0	0	0	0%	0				
KIN	0	0	0	0	0	0	0	0%	0	0	0	0%	0				
LCE	0	0	0	0	0	0	0	0%	0	0	0	0%	0				
LEP	95	76	452	355	6	70	19	25%	10	18,403	44	58%	80				
NGD	1	0	1	1	0	0	0	0%	0	0	0	0%	1				
NGS	2	2	4	4	1	1	0	0%	1	15,865	0	0%	0				
OCG	4	0	7	7	0	0	0	0%	0	0	0	0%	4				
OPL	39	31	64	16	3	28	1	3%	4	0	0	0%	4				
OSS	31	26	29	2	9	17	0	0%	8	26,029	1	4%	3				
OVG PFP	0	4	21	21	0	4	4	100%	0	0	0	0%	7				
REN	1	0	1	1	0	0	0	100%	0	0	0	0%	0				
RGG	0	0	0	0	0	0	0	0%	0	0	0	0%	0				
SCP	11	0	164	29	0	0	0	0%	0	0	0	0%	11	2	2	1	1
SGL	11	6	38	31	0	6	4	67%	0	0	0	0%	9	2	2	1	1
SHE	0	0	4	4	0	0	0	0%	0	0	0	0%	0				
SOG	5	3	7	7	2	1	0	0%	1	1,474	0	0%	4				
SOP	27	26	87	21	20	6	0	0%	19	55,058	6	23%	14				
SPK	3	3	5	5	0	3	3	100%	0	0	0	0%	3				
STL	1	0	3	3	0	0	0	0%	0	0	0	0%	1				
TCG	18	18	6	4	0	18	0	0%	1	0	2	11%	1				
TEX	0	0	0	0	0	0	0	0%	0	0	0	0%	0				
UNI	0	0	2	2	0	0	0	0%	0	0	0	0%	0				
UPB	0	0	0	0	0	0	0	0%	0	0	0	0%	0				
VEC	0	0	0	0	0	0	0	0%	0	0	0	0%	0				
VOL	0	0	0	0	0	0	0	0%	0	0	0	0%	0				
WGS	8	5	22	15	0	5	4	80%	0	0	1	20%	8				
YKE	6	5	3	0	2	3	0	0%	2	13,966	0	0%	0				
TOTAL	491	414	1520	660	124	290	61	15%	128	321,537	75	18%	195				

Transporter Notes:

Transporter Report:

Data reflects activity as recorded in the Transporter Agency systems (Contact Management System (CMS)).
 Open data related to activity within the geographic area or responsibility of each Transporter and included instances which are the responsibility of the registered Shipper to resolve.

· Total volumes are obtained from presented figure in CMS prior to any validations

Closed data reflects activity that is likely to be a Transporter responsible activity at the time of system closure of the case.