

User Pays User Group Meeting
10:00 Monday 2 June 2008
xoserve, 31 Homer Road, Solihull

I Agenda

- 1.0 Introduction
 - 1.1 Minutes of last meeting
 - 1.2 Actions arising
- 2.0 Contractual Change
 - 2.1 Proposal for Contract Change Governance (Colette Baldwin, Rosie McGlyn)
 - 2.2 Next Steps (Graham Frankland)
- 3.0 Terms of Reference
 - 3.1 Feedback on draft ToR (Andy Miller)
 - 3.2 Next Steps (Graham Frankland)
- 4.0 Update from xoserve
 - 4.1 Operational update (Dave Ackers)
 - 4.2 Proposed Process for Managing User Pays Systems and Service Enhancements (Graham Frankland)
 - 4.3 IAD Update (Dave Ackers, Andy Miller)
- 5.0 AOB
- 6.0 Diary Planning for User Group