

TOG MONTHLY MI FOR SHIPPERS OFGEM SEPTEMBER 2014

SSC	Number of Cases Received	Number of Cases Cleared	Number of Cases Still Outstanding	Total Outstanding Awaiting Shipper Action	Number of Cases Cleared as Valid	Number of Cases Cleared as Invalid	Number of Cases Subject to 80-day Closures	% Cleared Cases Subject to 80-day Closures	Number of Cases Cleared & KWH Provided	Total KWH Provided	Number of Cases Cleared - Shipper Actioned	% Cleared - Shipper Actioned	Number of Cases Sent to Shipper for Action This Month	Reasonable Endeavours Claims Received	Reasonable Endeavours Claims Cleared	Reasonable Endeavours Claims Rejected	Reasonable Endeavours Claims Accepted
AGA	1	4	5	5	0	4	4	100%	0	0	0	0%	1	0	0	0	0
BUE	0	1	1	1	0	1	1	100%	0	0	0	0%	0	0	0	0	0
BUS	101	91	104	102	53	38	0	0%	55	3,087,597	54	59%	64	0	0	0	0
CIR	1	0	1	1	0	0	0	0%	0	0	0	0%	1	0	0	0	0
CNG	3	7	14	14	0	7	7	100%	0	0	0	0%	3	0	0	0	0
EAS	4	0	11	11	0	0	0	0%	0	0	0	0%	4	0	0	0	0
EMI	3	6	9	9	2	4	0	0%	2	190,090	6	100%	3	0	0	0	0
FUT	0	7	4	4	0	7	1	14%	0	0	6	86%	0	0	0	0	0
GLC	0	1	1	1	0	1	1	100%	0	0	0	0%	0	0	0	0	0
GUK	23	28	55	55	0	28	11	39%	0	0	16	57%	22	0	0	0	0
IEU	4	6	11	11	1	5	3	50%	1	319,065	2	33%	3	0	0	0	0
KIN	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
LEP	30	38	41	41	7	31	7	18%	7	273,727	20	53%	20	0	0	0	0
NGD	3	1	4	3	0	1	0	0%	0	0	1	100%	3	0	0	0	0
NGS	0	0	1	1	0	0	0	0%	0	0	0	0%	0	0	0	0	0
OPL	2	0	9	9	0	0	0	0%	0	0	0	0%	2	0	0	0	0
OSS	6	5	8	8	0	5	1	20%	0	0	4	80%	6	0	0	0	0
SCP	20	17	14	14	1	16	0	0%	1	1,299	17	100%	20	0	0	0	0
SGL	24	21	47	47	6	15	0	0%	2	36,125	21	100%	24	0	0	0	0
SOG	1	2	2	2	2	0	0	0%	2	186,383	1	50%	0	0	0	0	0
SOP	61	64	14	13	11	53	0	0%	12	1,080,907	22	34%	19	0	0	0	0
SPK	2	0	4	4	0	0	0	0%	0	0	0	0%	2	0	0	0	0
TCG	5	10	13	13	0	10	3	30%	0	0	6	60%	4	0	0	0	0
TEX	0	1	0	0	0	1	0	0%	0	0	1	100%	0	0	0	0	0
TRA	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
UNI	1	1	1	1	0	1	0	0%	0	0	1	100%	1	0	0	0	0
VEC	1	1	2	2	0	1	1	100%	0	0	0	0%	1	0	0	0	0
VOL	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
WGS	2	2	6	6	0	2	2	100%	0	0	0	0%	2	0	0	0	0
YKE	1	1	4	4	0	1	1	100%	0	0	0	0%	1	0	0	0	0
TOTAL	299	315	386	382	83	232	43	14%	82	5,175,193	178	57%	206	0	0	0	0

Transporter Notes:
Transporter Report:

- Data reflects activity as recorded in the Transporter Agency systems (ConQuest/ Contact Management System (CMS)).
- Open data related to activity within the geographic area or responsibility of each Transporter and included instances which are the responsibility of the registered Shipper to resolve.
- Closed data reflects activity that is likely to be a Transporter responsible activity at the time of system closure of the case.
- Additional activity relating to theft investigation and collection of the value of gas offtaken is undertaken outside the Transporter Agency systems.