| SSC | Number of Cases Received | Number of | Number of Cases Still Outstanding | Total Outstanding Awaiting Shipper Action | Number of Cases Cleared as Valid | Number of Cases Cleared as Invalid | Number of Cases Subject to 80-day Closures | % Cleared Cases Subject to 80-day Closures | Number of Cases Cleared & KWH Provided | Total KWH Provided | Number of Cases Cleared - Shipper Actioned | % Cleared - Shipper Actioned | Number of Cases Sent to Shipper for Action This Month | Reasonable Endeavours Claims Received | Reasonable Endeavours Claims Cleared | Reasonable Endeavours Claims Rejected | Reasonable Endeavours Claims Accepted |
|-------|-----------------------------|-----------|--------------------------------------|--|--|--|---|---|--|-----------------------|---|------------------------------------|---|---|--|---|--|
| AGA | 3 | 1 | 8 | 8 | 0 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 3 | 0 | 0 | 0 | 0 |
| BUE | 0 | 1 | 1 | 1 | 0 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| BUS | 184 | 185 | 86 | 75 | 132 | 53 | 0 | 0% | 140 | 5,572,536 | 68 | 37% | 67 | 0 | 0 | 0 | 0 |
| CNG | 2 | 12 | 21 | 21 | 0 | 12 | 11 | 92% | 0 | 0 | 1 | 8% | 2 | 0 | 0 | 0 | 0 |
| EAS | 2 | 0 | 4 | 4 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 2 | 0 | 0 | 0 | 0 |
| EMI | 8 | 10 | 13 | 13 | 2 | 8 | 0 | 0% | 2 | 357,671 | 9 | 90% | 7 | 0 | 0 | 0 | 0 |
| FUT | 1 | 2 | 10 | 10 | 0 | 2 | 2 | 100% | 0 | 0 | 0 | 0% | 1 | 0 | 0 | 0 | 0 |
| GLC | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| GUK | 20 | 23 | 65 | 46 | 1 | 22 | 10 | 43% | 1 | 41,240 | 13 | 57% | 20 | 0 | 0 | 0 | 0 |
| IEU | 8 | 9 | 16 | 16 | 1 | 8 | 3 | 33% | 0 | 0 | 4 | 44% | 6 | 0 | 0 | 0 | 0 |
| KIN | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| LEP | 41 | 38 | 56 | 56 | 9 | 29 | 11 | 29% | 9 | 304,601 | 18 | 47% | 32 | 0 | 0 | 0 | 0 |
| NGD | 1 | 1 | 1 | 1 | 0 | 1 | 0 | 0% | 0 | 0 | 1 | 100% | 1 | 0 | 0 | 0 | 0 |
| NGS | 0 | 1 | 1 | 1 | 0 | 1 | 0 | 0% | 0 | 0 | 1 | 100% | 0 | 0 | 0 | 0 | 0 |
| OPL | 9 | 10 | 7 | 7 | 3 | 7 | 3 | 30% | 3 | 349,270 | 0 | 0% | 2 | 0 | 0 | 0 | 0 |
| OSS | 7 | 8 | 9 | 9 | 3 | 5 | 1 | 13% | 2 | 17,089 | 5 | 63% | 5 | 0 | 0 | 0 | 0 |
| SCP | 19 | 34 | 31 | 31 | 8 | 26 | 0 | 0% | 1 | 86,233 | 32 | 94% | 17 | 0 | 0 | 0 | 0 |
| SGL | 32 | 44 | 47 | 47 | 14 | 30 | 0 | 0% | 12 | 93,198 | 34 | 77% | 22 | 0 | 0 | 0 | 0 |
| SOG | 1 | 1 | 3 | 3 | 0 | 1 | 0 | 0% | 0 | 0 | 1 | 100% | 1 | 0 | 0 | 0 | 0 |
| SOP | 108 | 105 | 23 | 23 | 68 | 37 | 0 | 0% | 61 | 2,881,713 | 22 | 21% | 25 | 0 | 0 | 0 | 0 |
| SPK | 0 | 1 | 1 | 1 | 0 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| TCG | 6 | 3 | 20 | 13 | 0 | 3 | 1 | 33% | 0 | 0 | 2 | 67% | 6 | 0 | 0 | 0 | 0 |
| TEX | 0 | 0 | 3 | 3 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| TRA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| UNI | 1 | 3 | 1 | 1 | 1 | 2 | 0 | 0% | 1 | 60,999 | 3 | 100% | 1 | 0 | 0 | 0 | 0 |
| VEC | 1 | 0 | 2 | 2 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 1 | 0 | 0 | 0 | 0 |
| VOL | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0% | 0 | 0 | 1 | 100% | 0 | 0 | 0 | 0 | 0 |
| WGS | 1 | 4 | 4 | 4 | 0 | 4 | 1 | 25% | 0 | 0 | 3 | 75% | 1 | 0 | 0 | 0 | 0 |
| YKE | 1 | 1 | 3 | 2 | 0 | 1 | 0 | 0% | 0 | 0 | 1 | 100% | 1 | 0 | 0 | 0 | 0 |
| TOTAL | 456 | 498 | 437 | 399 | 243 | 255 | 46 | 9% | 232 | 9,764,550 | 219 | 44% | 223 | 0 | 0 | 0 | 0 |

TOG MONTHLY MI FOR SHIPPERS OFGEM JULY 2014

Transporter Notes:

Transporter Report:

Data reflects activity as recorded in the Transporter Agency systems (ConQuest/ Contact Management System (CMS)).
Open data related to activity within the geographic area or responsibility of each Transporter and included instances which are the responsibility of the registered Shipper to resolve.
Closed data reflects activity that is likely to be a Transporter responsible activity at the time of system closure of the case.
Additional activity relating to theft investigation and collection of the value of gas offtaken is undertaken outside the Transporter Agency systems.