TOG MONTHLY MI FOR SHIPPERS OFGEM	

ssc	Number of Cases Received	Number of Cases Cleared	Number of Cases Still Outstanding	Total Outstanding Awaiting Shipper Action	Number of Cases	Number of Cases Cleared as Invalid			Number of Cases Cleared & KWH Provided	Total KWH Provided	Number of Cases Cleared - Shipper Actioned	% Cleared - Shipper Actioned	Number of Cases Sent to Shipper for Action This Month	Reasonable Endeavours Claims Received	Reasonable Endeavours Claims Cleared	Reasonable Endeavours Claims Rejected	Reasonable Endeavours Claims Accepted
AGA	2	1	3	3	0	1	0	0%	0	0	1	100%	2	0	0	0	0
BUE	3	3	10	10	0	3	3	100%	0	0	0	0%	3	43	43	0	43
BUS	223	202	91	89	135	67	0	0%	139	9,341,926	68	34%	89	0	0	0	0
CNG	17	4	27	27	0	4	2	50%	0	0	1	25%	16	0	0	0	0
EAS	3	3	4	4	0	3	0	0%	0	0	2	67%	2	0	0	0	0
EMI	5	7	3	3	2	5	0	0%	1	101,862	6	86%	4	0	0	0	0
FUT	3	2	6	6	0	2	1	50%	0	0	0	0%	2	0	0	0	0
GLC	0	0	1	1	0	0	0	0%	0	0	0	0%	0	0	0	0	0
GUK	52	29	62	62	2	27	3	10%	0	0	26	90%	52	0	0	0	0
IEU	6	11	12	12	1	10	0	0%	0	0	11	100%	6	0	0	0	0
KIN	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
LEP	37	38	22	22	14	24	0	0%	15	384,200	20	53%	19	0	0	0	0
NGD	3	0	5	5	0	0	0	0%	0	0	0	0%	3	0	0	0	0
NGS	0	4	5	5	0	4	0	0%	0	0	4	100%	0	0	0	0	0
OPL	4	4	11	11	0	4	3	75%	0	0	0	0%	3	0	0	0	0
OSS	10	7	12	2	4	3	0	0%	1	3,478	7	100%	10	0	0	0	0
SCP	17	14	13	13	7	7	0	0%	1	23,895	14	100%	17	0	0	0	0
SGL	49	45	41	41	14	31	0	0%	10	288,520	41	91%	45	0	0	0	0
SOG	1	0	1	1	0	0	0	0%	0	0	0	0%	1	0	0	0	0
SOP	84	79	20	20	32	47	0	0%	32	602,641	23	29%	28	0	0	0	0
SPK	2	0	3	3	0	0	0	0%	0	0	0	0%	2	0	0	0	0
TCG	20	8	22	22	1	7	0	0%	1	1	6	75%	18	0	0	0	0
TEX	0	0	3	3	0	0	0	0%	0	0	0	0%	0	0	0	0	0
TRA	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
UNI	1	3	1	1	0	3	0	0%	0	0	2	67%	0	0	0	0	0
VEC	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
VOL	1	0	1	1	0	0	0	0%	0	0	0	0%	1	0	0	0	0
WGS	2	1	5	5	0	1	1	100%	0	0	0	0%	2	0	0	0	0
YKE	2	0	5	5	0	0	0	0%	0	0	0	0%	2	0	0	0	0
TOTAL	547	465	389	377	212	253	13	3%	200	10,746,523	232	50%	327				

Transporter

Notes:

Shipper Report:

Data reflects activity as recorded in the Transporter Agency systems (ConQuest/ Contact Management Service (CMS)). Data reflects sites that have effective registration to each shipper ownership regardless of the party that undertook the activity.