

TOG MONTHLY MI FOR SHIPPERS OFGEM FEBRUAR

| SSC   | Number of Cases Received | Number of Cases Cleared | Number of Cases Still Outstanding | Total Outstanding Awaiting Shipper Action | Number of Cases Cleared as Valid | Number of Cases Cleared as Invalid | Number of Cases Subject to 80-day Closures | % Cleared Cases Subject to 80-day Closures | Number of Cases Cleared & KWH Provided | Total KWH Provided | Number of Cases Cleared - Shipper Actioned | % Cleared - Shipper Actioned | Number of Cases Sent to Shipper for Action This Month | Reasonable Endeavours Claims Received | Reasonable Endeavours Claims Cleared | Reasonable Endeavours Claims Rejected | Reasonable Endeavours Claims Accepted |
|-------|--------------------------|-------------------------|-----------------------------------|---|----------------------------------|------------------------------------|--|--|--|--------------------|--|------------------------------|---|---------------------------------------|--------------------------------------|---------------------------------------|---------------------------------------|
| AGA   | 1                        | 1                       | 2                                 | 2   | 0                                | 1                                  | 0  | 0%   | 0                                      | 0                  | 1  | 100%                         | 1   | 0                                     | 0                                    | 0                                     | 0                                     |
| BUE   | 3                        | 2                       | 12                                | 12  | 0                                | 2                                  | 2  | 100%                                       | 0                                      | 0                  | 0  | 0%                           | 3   | 43                                    | 43                                   | 0                                     | 43                                    |
| BUS   | 277                      | 236                     | 135                               | 129                                       | 173                              | 63                                 | 0  | 0%   | 176                                    | 6,547,181          | 60   | 25%                          | 101   | 0                                     | 0                                    | 0                                     | 0                                     |
| CNG   | 16                       | 1                       | 41                                | 41  | 0                                | 1                                  | 0  | 0%   | 0                                      | 0                  | 0  | 0%                           | 15  | 0                                     | 0                                    | 0                                     | 0                                     |
| EAS   | 2                        | 2                       | 2                                 | 2   | 0                                | 2                                  | 0  | 0%   | 0                                      | 0                  | 2  | 100%                         | 2   | 0                                     | 0                                    | 0                                     | 0                                     |
| EMI   | 15                       | 13                      | 6                                 | 6   | 7                                | 6                                  | 0  | 0%   | 7                                      | 900,841            | 6  | 46%                          | 8   | 0                                     | 0                                    | 0                                     | 0                                     |
| FUT   | 2                        | 2                       | 3                                 | 3   | 0                                | 2                                  | 1  | 50%  | 1                                      | 51,167             | 0  | 0%                           | 1   | 0                                     | 0                                    | 0                                     | 0                                     |
| GLC   | 0                        | 1                       | 0                                 | 0   | 0                                | 1                                  | 1  | 100%                                       | 0                                      | 0                  | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| GUK   | 42                       | 30                      | 75                                | 75  | 0                                | 30                                 | 2  | 7%   | 0                                      | 0                  | 27   | 90%                          | 41  | 0                                     | 0                                    | 0                                     | 0                                     |
| IEU   | 6                        | 9                       | 9                                 | 9   | 0                                | 9                                  | 0  | 0%   | 0                                      | 0                  | 8  | 89%                          | 5   | 0                                     | 0                                    | 0                                     | 0                                     |
| KIN   | 1                        | 1                       | 0                                 | 0   | 0                                | 1                                  | 0  | 0%   | 0                                      | 0                  | 1  | 100%                         | 1   | 0                                     | 0                                    | 0                                     | 0                                     |
| LEP   | 33                       | 17                      | 42                                | 42  | 3                                | 14                                 | 0  | 0%   | 4                                      | 501,710            | 11   | 65%                          | 27  | 0                                     | 0                                    | 0                                     | 0                                     |
| NGD   | 3                        | 4                       | 4                                 | 4   | 0                                | 4                                  | 0  | 0%   | 0                                      | 0                  | 3  | 75%                          | 2   | 0                                     | 0                                    | 0                                     | 0                                     |
| NGS   | 1                        | 5                       | 1                                 | 1   | 0                                | 5                                  | 0  | 0%   | 0                                      | 0                  | 5  | 100%                         | 1   | 0                                     | 0                                    | 0                                     | 0                                     |
| OPL   | 16                       | 10                      | 22                                | 19  | 8                                | 2                                  | 0  | 0%   | 9                                      | 617,946            | 0  | 0%                           | 6   | 0                                     | 0                                    | 0                                     | 0                                     |
| OSS   | 9                        | 9                       | 11                                | 6   | 5                                | 4                                  | 0  | 0%   | 1                                      | 13,587             | 9  | 100%                         | 9   | 0                                     | 0                                    | 0                                     | 0                                     |
| SCP   | 25                       | 17                      | 27                                | 27  | 5                                | 12                                 | 0  | 0%   | 0                                      | 0                  | 16   | 94%                          | 24  | 0                                     | 0                                    | 0                                     | 0                                     |
| SGL   | 50                       | 47                      | 46                                | 46  | 14                               | 33                                 | 0  | 0%   | 12                                     | 887,262            | 34   | 72%                          | 37  | 0                                     | 0                                    | 0                                     | 0                                     |
| SOG   | 0                        | 0                       | 1                                 | 1   | 0                                | 0                                  | 0  | 0%   | 0                                      | 0                  | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| SOP   | 90                       | 87                      | 29                                | 28  | 29                               | 58                                 | 0  | 0%   | 23                                     | 759,836            | 32   | 37%                          | 35  | 0                                     | 0                                    | 0                                     | 0                                     |
| SPK   | 0                        | 0                       | 2                                 | 2   | 0                                | 0                                  | 0  | 0%   | 0                                      | 0                  | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| TCG   | 7                        | 8                       | 26                                | 26  | 0                                | 8                                  | 0  | 0%   | 0                                      | 0                  | 7  | 88%                          | 6   | 0                                     | 0                                    | 0                                     | 0                                     |
| TEX   | 3                        | 2                       | 4                                 | 4   | 0                                | 2                                  | 2  | 100%                                       | 0                                      | 0                  | 0  | 0%                           | 3   | 0                                     | 0                                    | 0                                     | 0                                     |
| UNI   | 0                        | 0                       | 0                                 | 0   | 0                                | 0                                  | 0  | 0%   | 0                                      | 0                  | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| VEC   | 0                        | 0                       | 0                                 | 0   | 0                                | 0                                  | 0  | 0%   | 0                                      | 0                  | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| VOL   | 0                        | 0                       | 1                                 | 1   | 0                                | 0                                  | 0  | 0%   | 0                                      | 0                  | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| WGS   | 2                        | 2                       | 5                                 | 5   | 0                                | 2                                  | 2  | 100%                                       | 0                                      | 0                  | 0  | 0%                           | 2   | 0                                     | 0                                    | 0                                     | 0                                     |
| YKE   | 1                        | 0                       | 5                                 | 5   | 0                                | 0                                  | 0  | 0%   | 0                                      | 0                  | 0  | 0%                           | 1   | 0                                     | 0                                    | 0                                     | 0                                     |
| TOTAL | 608                      | 509                     | 511                               | 496                                       | 244                              | 265                                | 10   | 2%   | 233                                    | 10,279,530         | 222  | 44%                          | 331   | 43                                    | 43                                   | 0                                     | 43                                    |

Transporter Notes:

Transporter Report:

- Data reflects activity as recorded in the Transporter Agency systems (ConQuest/ Contact Management System (CMS)).
- Open data related to activity within the geographic area or responsibility of each Transporter and included instances which are the responsibility of the registered Shipper to resolve.
- Closed data reflects activity that is likely to be a Transporter responsible activity at the time of system closure of the case.
- Additional activity relating to theft investigation and collection of the value of gas offtaken is undertaken outside the Transporter Agency systems.