



DESC TWG

Technolog Battery Replacement Project

16th September 2015

Technolog Battery Replacement Project: Background

- The Technolog Automated Meter Reading units used by Xoserve are reaching the end of their 5 year battery life expectancy
- The Battery Replacement Project has therefore been deemed necessary to ensure we continue to receive reliable consumption data from our 4,000 sample sites from around the country
- The necessary work will be conducted by Utilitec Services engineers and Xoserve will be providing support to help minimise any losses to the sample numbers



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Technology Battery Replacement Project: Process & Timescales

- Phased approach (LDZ by LDZ)
- All sample members will receive a letter detailing the project
- Site visits begin in September 2015
- Targeting completion by February 2016
- Appointments required for internally located AMR; not required where located outside but for these sites a job completion card will be put through the door once work is completed
- Sample members may contact their gas supplier regarding the letter they receive and Xoserve would advise gas suppliers to provide reassurance to minimise losses to the sample population



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