

Meeting of Standards of Service Sub-committee

Thursday 25 January 2007

at Novotel, Birmingham International Airport

[\(Location Map\)](#)

Invitation and Agenda

(R.S.V.P – contact below)

(Following Distribution Workstream, approximately 13.30)

1.0 Introduction and Status Review

- 1.1. Minutes from July Standards of Service Sub-committee Meeting
- 1.2. Review of actions from July Standards of Service Sub-committee Meeting

2.0 Performance and Payments to Date

3.0 AOB

4.0 Diary Planning

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