Standards of Service Sub-committee Agenda 10:00 Thursday 28 July 2011 31 Homer Road, Solihull, B91 3LT

- 1.0 Introduction and Status Review
 - 1.1. Minutes from the previous meeting
 - 1.2. Review of actions from previous meeting
- 2.0 Review of Standards of Service
- 3.0 Performance and Payments to Date
- 4.0 AOB
- 5.0 Diary Planning