

## **Standards of Service Sub-committee Agenda**

**10:00 Thursday 27 October 2011**

**31 Homer Road, Solihull, B91 3LT**

- 1.0 Introduction and Status Review**
  - 1.1. Minutes from the previous meeting
  - 1.2. Review of actions from previous meeting
- 2.0 Review of Standards of Service**
- 3.0 Performance and Payments to Date**
- 4.0 AOB**
- 5.0 Diary Planning**

Please contact the Joint Office if you wish to use teleconference facilities for this meeting

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