

**TOG MONTHLY MI FOR SHIPPERS OFGEM APRIL 2014**

SSC	Number of Cases Received	Number of Cases Cleared	Number of Cases Still Outstanding	Total Outstanding Awaiting Shipper Action	Number of Cases Cleared as Valid	Number of Cases Cleared as Invalid	Number of Cases Subject to 80-day Closures	% Cleared Cases Subject to 80-day Closures	Number of Cases Cleared & KWH Provided	Total KWH Provided	Number of Cases Cleared - Shipper Actioned	% Cleared - Shipper Actioned	Number of Cases Sent to Shipper for Action This Month	Reasonable Endeavours Claims Received	Reasonable Endeavours Claims Cleared	Reasonable Endeavours Claims Rejected	Reasonable Endeavours Claims Accepted
AGA	0	2	2	2	0	2	0	0%	0	0	2	100%	0	0	0	0	0
BUE	0	5	8	8	0	5	4	80%	0	0	1	20%	0	0	0	0	0
BUS	259	267	116	114	201	66	0	0%	200	8,234,385	84	31%	76	48	48	0	48
CNG	9	7	43	43	0	7	4	57%	0	0	3	43%	9	0	0	0	0
EAS	3	4	3	3	0	4	0	0%	0	0	4	100%	3	0	0	0	0
EMI	8	7	14	14	0	7	0	0%	0	0	7	100%	8	0	0	0	0
FUT	4	1	6	6	0	1	0	0%	0	0	1	100%	4	0	0	0	0
GLC	0	0	2	2	0	0	0	0%	0	0	0	0%	0	0	0	0	0
GUK	67	53	97	97	32	21	0	0%	1	1,159	21	40%	35	0	0	0	0
IEU	12	4	18	18	0	4	0	0%	0	0	2	50%	10	0	0	0	0
KIN	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
LEP	30	15	54	54	2	13	5	33%	2	14,408	5	33%	25	0	0	0	0
NGD	3	2	4	4	0	2	0	0%	0	0	0	0%	1	0	0	0	0
NGS	0	0	3	3	0	0	0	0%	0	0	0	0%	0	0	0	0	0
OPL	18	22	10	10	15	7	3	14%	16	1,066,779	1	5%	0	0	0	0	0
OSS	10	5	16	13	1	4	2	40%	1	11,135	3	60%	10	0	0	0	0
SCP	16	23	15	15	5	18	0	0%	0	0	23	100%	16	0	0	0	0
SGL	32	35	65	65	5	30	0	0%	2	12,603	33	94%	30	0	0	0	0
SOG	2	1	2	2	1	0	0	0%	1	102,832	0	0%	1	0	0	0	0
SOP	153	161	16	16	65	96	0	0%	56	2,773,462	38	24%	30	0	0	0	0
SPK	1	0	4	4	0	0	0	0%	0	0	0	0%	1	0	0	0	0
TCG	20	30	24	24	10	20	1	3%	0	0	16	53%	7	0	0	0	0
TEX	0	3	0	0	0	3	0	0%	0	0	3	100%	0	0	0	0	0
TRA	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
UNI	4	2	2	2	0	2	0	0%	0	0	2	100%	4	0	0	0	0
VEC	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
VOL	2	0	2	2	0	0	0	0%	0	0	0	0%	2	0	0	0	0
WGS	0	0	5	5	0	0	0	0%	0	0	0	0%	0	0	0	0	0
YKE	0	1	4	4	1	0	0	0%	1	20,715	1	100%	0	0	0	0	0
<b>TOTAL</b>	<b>653</b>	<b>650</b>	<b>535</b>	<b>530</b>	<b>338</b>	<b>312</b>	<b>19</b>	<b>3%</b>	<b>280</b>	<b>12,237,478</b>	<b>250</b>	<b>38%</b>	<b>272</b>	<b>48</b>	<b>48</b>	<b>0</b>	<b>48</b>

Transporter Notes:

Transporter Report:

- Data reflects activity as recorded in the Transporter Agency systems (ConQuest/ Contact Management System (CMS)).
- Open data related to activity within the geographic area or responsibility of each Transporter and included instances which are the responsibility of the registered Shipper to resolve.
- Closed data reflects activity that is likely to be a Transporter responsible activity at the time of system closure of the case.
- Additional activity relating to theft investigation and collection of the value of gas offtaken is undertaken outside the Transporter Agency systems.