



REC Change

November 2023

Introduction

The following 9 slides have been included in this months ChMC pack to give you an overview of the ongoing REC Changes, we have broken these down into the following sections:

- In progress – we are currently progressing through the Change journey
- Under Prioritisation Review by REC Code Managers – due to CM workload/prioritisation
- Expected incoming Impact Assessments

Note: We are currently undertaking a review of all REC Change and have began removing Changes which we have confirmed have no impact to Gas services. In the coming months, we will continue to monitor the Changes listed and add/remove from this pack as required.

Further information on the Changes can be found on the [REC Portal](#)

REC Change Pipeline – In progress

Title	Description	XRN / UNC Mod	Proposer	Impact/ Funding	Status	Next Action date	Release	REC Priority	Attachments
R0056	EES/GES Additional Service Request for Housing Associations to be added to the Data Access Matrix	N/A	Correla	GES	Solution Development	TBC	TBC	Low	N/A

This Change was raised to allow Housing associations access to data in both GES and EES by adding them to the Data Access Matrix. As the GES provider, we need to monitor this Change and give input when needed to ensure that the correct data items are being provided to the appropriate parties.

R0063	Addition of key information to all Service Now tickets	N/A	St Clements Ltd (on behalf of DNOs)	-	Approved – Awaiting Delivery	12/04/24 - Implementation	12/04/23	Medium	N/A
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This Change was raised to improve the information that's included on DCC's Service Now Tickets which have been asynchronously rejected. We interact with DCC via SNow so we need to monitor and input into development.

R0067	Introduction of CSS refresh functionality	XRN 5567 / UNC Mod 836	Capgemini (RTS)	GRDS	Approved – Awaiting Delivery	23/10/23 – Change build and testing ongoing	09/12/23	High	 Microsoft Word Document
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This Change will introduce a resend and refresh functionality to help with the message interactions between the CSS and Switching Data Service Providers. Currently, there are cases where messages are being received after Gate Closure or not being received at all. We are one of the impacted Service Providers which means this Change is very important to us so that we are able to complete customer switches successfully.

Key:

	Currently working on		Upcoming		Monitoring		Early Engagement
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Please note that we have provided our view of the Change summary and impacts however we recommend that DSC Customers monitor the REC Portal to form their own opinion regarding the impact to their organisation

Title	Description	XRN / UNC Mod	Proposer	Impact/ Funding	Status	Next Action date	Release	REC Priority	Attachments
R0071	DCC access to EES and GES	N/A	DCC	GES	Preliminary assessment	06/10/2023 – Preliminary Change report comments close out	23/02/23	Medium	N/A

As the CSS Provider and Switching Operator, DCC have requested access to GES in order to help resolve Service Now tickets. This Change seeks to introduce a new Enquiry Service User Category to the Data Access Schedule and to reflect the required data item access in the Data Access Matrices. We are currently in early engagement with our Service Provider and the DCC to work through the scenarios that are impacting them to find the best resolution and required data items.

R0080	Improvements to 'Failed to Deliver' CSS Messages	N/A	DCC	-	Service Provider Impact Assessment	TBC – IA currently with DCC	TBC	Medium	N/A
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This Change Proposal has been raised to explore how and why, since CSS Go-Live, a number of messages have not been successfully delivered due to failures of CSS User's gateway. This results in CSS exhausting the 12-hour retry period. We are keen that we monitor this Change to ensure that there are no impacts to any current message related Change Requests or the way in which we send and receive messages from CSS.

R0081	CSS Market Message Retry Strategy	N/A	DCC		Initial Assessment / On Hold	Trialing different retry strategies Change not progressing until retry strategies complete	TBC	Medium	N/A
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This CP proposes a move to a principles-based obligation that allows for flexibility to ensure the CSS and CSS User are able to attempt retries but not have to follow specific timings or have a maximum number of retries.

Key:

	Currently working on		Upcoming		Monitoring		Early Engagement
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Title	Description	XRN / UNC Mod	Proposer	Impact/ Funding	Status	Next Action date	Release	REC Priority	Attachments
R0088	Make Shipper NExA values available on the GES portal	XRN 5186 MOD 0701	Xoserve	XRN 5186	Awaiting implementation	03/11/23 - Implementation	03/11/23	Medium	N/A
XRN 5186 - Modification 0701: Aligning Capacity booking under the UNC and arrangements set out in relevant NExAs makes additional information available to GES Users which require reflection in the REC. Although all of the technical change has already been developed									
R0092	DCC Service Level Agreements for the Switching Incentive Regime	N/A	DCC	GES	Impact Assessment	10/11/23 – IA response date	N/A	High	N/A
This Change was raised to review the current Service Level Agreements (SLAs) that are outlined in the REC Service Definition. As the requirements for the Central Switching Service (CSS) were identified during the Design, Build and Test Phase of the Ofgem-led Switching Programme, DCC are proposing that an assessment takes place to ensure that the requirements are appropriate for the physical systems design and the actual behaviours of users, compared to the assumptions that were made in the early design phase.									
R0094	Clarify obligations on gas meter exchanges that occur close to CoS	N/A	OVO	-	Solution Development	20/11/23 – IA expected	N/A	Medium	N/A
This Change was raised to address an issue with the 'Switch with a Concurrent Change of MEM process and ensure accurate Meter Technical Details are available to the gaining Supplier and MEM. We have been having early engagement with RPS to assess the impact on us as either the CDSP or GRDA.									

Key:

	Currently working on		Upcoming		Monitoring		Early Engagement
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Title	Description	XRN / UNC Mod	Proposer	Impact/ Funding	Status	Next Action date	Release	REC Priority	Attachments
R0096	CSS Message Regeneration Functionality	N/A	RTS (Capgemi ni)	-	Service Provider Impact Assessment	TBC – IA currently with DCC	TBC	Medium	N/A

This Change was raised to identify and regenerate messages from CSS that failed initial generation, such that the message recipient is not impacted. We are keen that we monitor this Change to ensure that there are no impacts to any current message related Change Requests or the way in which we send and receive messages from CSS.

R0110	A review of Supplier access to data on GES	N/A	Scottish Power	GES	Final Assessment	30/11/23 – Testing assurance activities	November	Medium	N/A
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This Change was raised in order to review the data items that can currently be viewed by Supplier in the Gas Enquiry Service. Scottish Power have come across some issues internally as they don't currently have access to some items in the Shipper portfolio. We have been assessing the data items that have been requested in the DAM and are working towards the DIA stage of the process.

R0118	Review of Schedule 12 and processes to manage access to data	N/A	REC	TBC	Approved – Awaiting Delivery	TBC- Awaiting Impact Assessment from Code Managers	TBC	Med	 Microsoft Word Document
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REC IA Demand

Title	Description	XRN	Proposer	Impact/ Funding	Status	Next Action date	Release	Priority	Attachments
R0048	DCC Service Organisation Control 2 (SOC2) Assessments	N/A	DCC	-	Solution development / On Hold	TBC – Awaiting additional information from DCC	TBC	Low	

Currently, the CSS Provider is obligated to undertake system organisation control type 2 (SOC2) assessments on the CSS's cloud-based infrastructure. This Change was raised to assess if the SOC2 assessment provides a proportionate level of assurance or the best value for money and if it should be change to 'independently assessed'. We are monitoring to determine whether there are impacts to GRDS / GES.

R0070	Provision of Enduring Test Environments	N/A	Capgemini	GRDS, GES	Solution Development/ On Hold	TBC- Awaiting Impact Assessment from Code Managers	Standalone	High	N/A
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This Change was raised to introduce an obligation under the Retail Energy Code for the CSS or the Switching Operator (SO) to provide enduring test environments for REC parties to make the necessary system changes for REC Change Proposals (CPs) or internal system updates. We need to monitor this to ensure that the obligations on GRDS are understood, and that we contribute to the development of this Change.

R0094	Clarify obligations on gas meter exchanges that occur close to CoS	N/A	OVO	-	Solution Development	20/11/23 – IA expected	N/A	Medium	N/A
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This Change was raised to address an issue with the 'Switch with a Concurrent Change of MEM process and ensure accurate Meter Technical Details are available to the gaining Supplier and MEM. We have been having early engagement with RPS to assess the impact on us as either the CDSP or GRDA.

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REC Related XRN Changes

Description	XRN	Proposer	Impact/ Funding	Status	Next Action date	Release Type	Priority
Resolution of Address Interactions between DCC and CDSP	XRN 5546	Xoserve	GRDS	Under development	Ongoing discussion with DNs, analysis taking place on DCC data	TBC	Medium
Early Provision of Meter Reading for the 'CSS Registration Effective Date' (including the 'Original Intended CSS Registration Effective Date'). Detailed Design	XRN 5675	David Addison (on back of the P1 issue)	Shipper funded	Update in slide pack	Ongoing delivery discussions, governance activities ongoing	TBC	High

Key:

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(Gas) REC Change Pipeline - Under Prioritisation Review

Title	Description	Status
R0049	Intellectual Property Rights and Services Data Main Body changes	Initial Assessment
R0051	Switch Request Objections (Change of Occupier)	Initial Assessment
R0068	REC Data Protection Changes	Initial Assessment
R0069	Amendments to Sample Access Agreement	Initial Assessment
R0075	Enabling Software Product Qualification	Initial Assessment
R0082	Formalising the Submission of PPMIP Unallocated Transaction Report (UTR) Files	Initial Assessment
R0087	MAP GES data access	Initial Assessment
R0089	Removal of Pre-COVID AQ Value from Data Access Matrix	Initial Assessment
R0094	Clarify obligations on gas meter exchanges that occur close to CoS	Initial Assessment
R0099	CSS End User Obligations	Initial Assessment
R0100	Update to Error Handling Documents	Initial Assessment
R0104	Clarifying requirement for continuous billing following an Erroneous Switch	Initial Assessment
R0105	Review of ONAGE SLAs	Initial Assessment
R0106	Performance Assurance Report Catalogue V5.1	Initial Assessment
R0107	CSS Message Time Stamping	Initial Assessment
R0109	Aligning electricity and gas timescale requirements for sharing Meter Technical Detail information	Initial Assessment

(Gas) REC Change Pipeline - Under Prioritisation Review

Title	Description	Status
R0111	Provision of Grid Supply Point Group ID from a Postcode search	Initial Assessment
R0112	Supplier compensation for Network Party driven MPXN or GSP Group changes	Initial Assessment
R0113	Data Specification Housekeeping and Clarifications	Initial Assessment
R0115	Frequency and content of CSS reports on switching via the DCC portal	Initial Assessment
R0116	TPI access to the Meter Asset Manager data via the GES	Initial Assessment
R0117	Retrospective Implementation of Distribution Code Use of System Agreement (DCUSA) DCP 383	Initial Assessment
R0119	Annulment Definition	Initial Assessment
R0120	Search GES API using Meter Serial Number	Initial Assessment
R0121	SDEP Review Improvements (1) - Process Types and escalations	Initial Assessment
R0122	SDEP Review Improvements (2) - Usability	Initial Assessment
R0123	SDEP Review Improvements (3) – Look and feel	Initial Assessment
R0124	SDEP Review Improvements (4) - Reporting	Initial Assessment
R0125	SDEP Review Improvements (5) – multilateral Erroneous Switches	Initial Assessment
R0126	SDEP Review Improvements (6) – SDEP User Guide and Obligations	Initial Assessment
R0128	Removal of CSS Business Rule 1177 to reflect OFAF optionality	Initial Assessment

(Gas) REC Change Pipeline - Under Prioritisation Review

Title	Description	Status
R0129	Clarifying Event of Default requirements	Initial Assessment
R0130	Updates to the Data Access Matrix	Initial Assessment
R0131	Creation of new Enquiry Service User Category	Initial Assessment
R0132	Change the Logical Format of the J0001 (DI50001) 'Market Participant Role Code' data item to Char(2)	Initial Assessment
R0134	VLP data access requirements	Initial Assessment
R0135	Add DESNZ to Schedule 12	Initial Assessment
R0136	Change to REC Schedule 22 Market Stabilisation Charge (MSC)	Initial Assessment
R0137	Introducing Third Party Intermediary (energy broker) assurance and accreditation	Initial Assessment
R0138	Combined progression of Change Proposals R0058, R0104 and R0129	Initial Assessment
R0139	Alignment of Market Message D0225 'consent to share flag' to support PSR data sharing	Initial Assessment
R0140	Housekeeping amendments	Initial Assessment
R0141	Recommended Data Access Matrix changes due to Data Permission Matrix changes	Initial Assessment
R0142	Amendment to Multiplication Factor Enumerations to Support Hydrogen Trials	Initial Assessment
R0146	Data Specification Update for Refresh Functionality	Initial Assessment
R0147	Prepayment Levelisation	Initial Assessment