

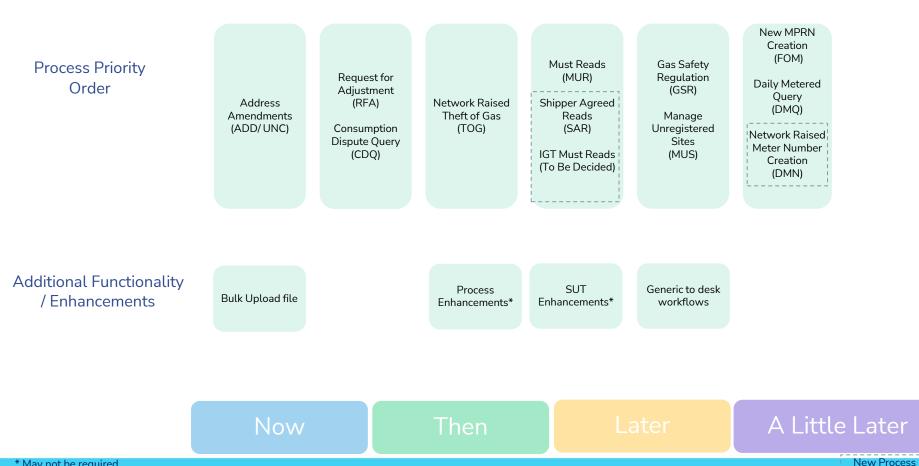
## CMS Rebuild CoMC Updates

May 2023

## **Progress Update**

- XRN 5556.d Isolation (ISO) and Dead To Live (DTL) processes were successfully deployed on 24 April 2023. To support this launch the following activities have been completed:
  - Customer Focus Group 11 April 2023 ran through the processes
  - End to End Customer Walkthrough
  - Customer support call for the first week CMS Rebuild Page updated alongside training material
- Next release will be XRN5556.e and XRN5556.c, this is currently being targeted for the end of June and it will contain:
  - Address Amendments (ADD / UNC)
  - Network Raised Meter Number Creation (DMN)
  - Ability to bulk upload
- The remaining Prioritisation and Roadmap and Delivery Roadmap are in the following pages. Please note that due to the synched deliveries with UKLink Change Team there are is a small discrepancy in the order of delivery to that of the prioritisation.
- The CMS Rebuild webpage (<u>https://www.xoserve.com/products-services/data-products/contact-management-service-cms/cms-rebuild/</u>) contains the link to register for future Customer Focus Groups which are captured below, please note the agenda for the Focus Groups will be issued between 3 7 days prior to the session.

## **CMS Rebuild Prioritisation Road Map**



## **CMS Delivery Rebuild Roadmap**

