XOserve

10.2 REC Update

19th April 2023

Introduction

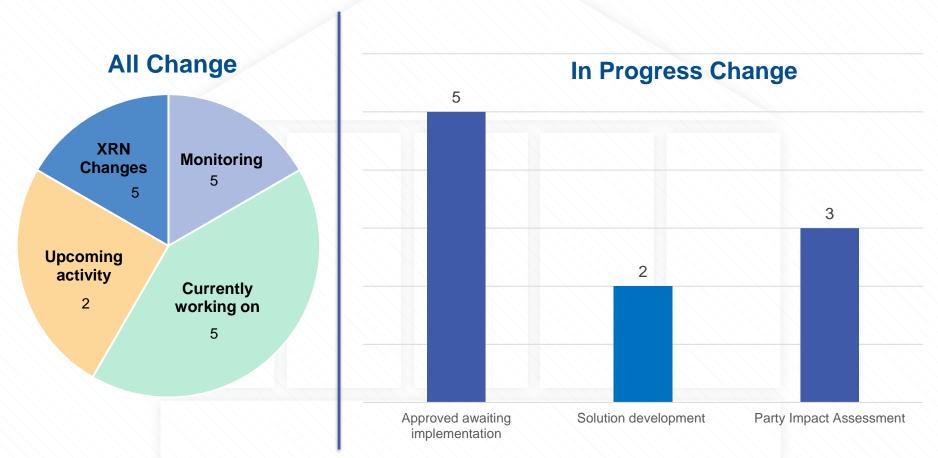
The following 8 slides have been included in this months CoMC pack to give you an overview of the ongoing REC Changes, we have broken these down into the following sections:

- In progress we are currently progressing through the Change journey
- Under Prioritisation Review by REC Code Managers due to CM workload/prioritisation
- Expected incoming Impact Assessments

Note: We are currently undertaking a review of all REC Change and have began removing Changes which we have confirmed have no impact to Gas services. In the coming months, we will continue to monitor the Changes listed and add/remove from this pack as required.

Further information on the Changes can be found on the REC Portal

Overview of In Progress REC Changes (high level)



REC Change Pipeline – In progress

Title	Description	XRN / UNC Mod	Proposer	Impact/ Funding	Status	Next Action date	Release Type	REC Priority	Attachments
R0025	Service Provider Performance Charges (DCC)	N/A	Deloitte (RPA)	-	Approved - awaiting implementation	01/04/2023 – Proposed Implementation date	Standalone	High	Microsoft Word
This Change was raised to introduce Service Provider Performance Charges linked to performance against service levels defined in the REC. We are monitoring this change as it references future performance charges on other service providers – including the GRDS.									
R0047	Metering Code of Practice Consolidation Review	N/A	RECCo	-	Approved - awaiting implementation	01/04/2023 – Proposed Implementation date	Standalone	High	N/A
	nge was raised to to cor s takes place, we may no					et of arrangements. Althoug	h we are not a c	lirectly impact	ed party, if and
R0063	Addition of key information to all Service Now tickets	N/A	St Clements Ltd (on behalf of DNOs)	-	Party Impact assessment	04/04/2023 – Extended plan presented to Change panel	TBC	Medium	N/A

SNow so we need to monitor and input into development.

Key:			
Currently working on	Upco	ming	Monitoring

Please note that we have provided our view of the Change summary and impacts however we recommend that DSC Customers monitor the REC Portal to form their own opinion regarding the impact to their organisation

Title	Description	XRN / UNC Mod	Proposer	Impact/ Funding	Status	Next Action date	Release Type	REC Priority	Attachments
<u>R0067</u>	Introduction of CSS refresh functionality	XRN 5567 / UNC Mod expected	Capgemini (RTS)	GRDS	Party Impact Assessment	Scope agreed, Impact assessment response submitted	Legal text – Major, June 23 Technical Change - Standalone	High	Microsoft Word Document

This Change will introduce a resend and refresh functionality to help with the message interactions between the CSS and Switching Data Service Providers. Currently, there are cases were messages are being received after Gate Closure or not being received at all. We are one of the impacted Service Providers which means this Change is very important to us so that we are able to complete customer switches successfully.

R0073	Introduction of a	N/A	Gemserv	-	Approved –	01/04/2023 -	Standalone	Low	N/A
	Housekeeping				awaiting	Proposed			
	Change Proposal				implementation	implementation			
	Process				·	date			

This Change was introduced to create a process which allows parties to amend typographical errors, formatting, and consistency errors (such as Paragraph numbering), out-of-date references to documents and updating addresses (including email) in the Retail Energy Code. Although it is a housekeeping Change, there are also amendments to legal text that we need to be involved in. Its important we monitor the outputs of this Change to capture any amendments that might be needed to our internal documents as a result, or if it creates inadvertent Change.

Key:

Currently working on

Upcoming

Monitoring

Title	Description	XRN/UNC Mod	Proposer	Impact/ Funding	Status	Next Action date	Release Type	REC Priority	Attachments
<u>R0074</u>	Release of Community View Data Items to MEMs in GES	N/A	Xoserve	GES	Approved – awaiting implementation	27/03/2023 – Change moved to in delivery	Changes to the DAM – Major, Feb 23 Functional Change – major, June 23	High	Microsoft Word Document
<u>R0088</u>	Make Shipper NExA values available on the GES portal	XRN 5186 MOD 0701	Xoserve	-	Party Impact Assessment	25/04/2023 – Impact assessment response date	Major, November 23	Medium	

which require reflection in the REC. Although all of the technical change has already been developed.

R0091	Clarifications to	XRN 5236	Deloitte	-	Approved –	01/04/2023 -	Standalone	Low	N/A	
	the Theft	MOD 0734	(RPA)		awaiting	Proposed				
	Detection		` '		implementation	implementation				
	Incentive Scheme					date				

Following implementation of UNC Mod 0734 the RECCo are responsible for providing details of Confirmed Theft to the CDSP. We expect this to be the REC change that implements this obligation.

Key: Currently working on Upcoming Monitoring

REC IA Demand

Title	Description	XRN	Proposer	Impact/ Funding	Status	Next Action date	Release Type	Priority	Attachments
<u>R0048</u>	DCC Service Organisation Control 2 (SOC2) Assessments	N/A	DCC	-	Solution development	10/03/2023 -Preliminary Change Report and consultation closeout	TBC	Low	
raised to	v, the CSS Provider is obligated assess if the SOC2 assessmer toring to determine whether the	nt provides	a proportionat	e level of ass	• • • • • • • • • • • • • • • • • • • •				•
R0070	Provision of Enduring Test	N/A	Capgemini	GRDS,	Solution	04/2023 – Awaiting	Standalone	High	N/A

Development

Impact Assessment from

Code Managers

This Change was raised to introduce an obligation under the Retail Energy Code for the CSS or the Switching Operator (SO) to provide enduring test environments for REC parties to make the necessary system changes for REC Change Proposals (CPs) or internal system updates. We need to monitor this to ensure that the obligations on GRDS are understood, and that we contribute to the development of this Change.

GES

Key:

Currently working on

Environments

L

Upcoming

Monitoring

REC Related XRN Changes

Description	XRN	Proposer	Impact/ Funding	Status	Next Action date	Release Type	Priority
Processing of CSS Switch Requests Received in 'Time Period 5	XRN 5535A	Xoserve	GRDS	Implemented	06/03/2023 – Registrations started, Change implemented	Standalone	High
Resolution of Address Interactions between DCC and CDSP	XRN 5546	Xoserve	GRDS	Under development	04/03/2023 – Next steps meeting arranged between Xoserve and Correla	TBC	Medium

Key:

Currently working on



Upcoming

Monitoring

(Gas) REC Change Pipeline - Under Prioritisation Review

Title	Description	Status
R0049	Intellectual Property Rights and Services Data Main Body changes	Initial Assessment
R0051	Switch Request Objections (Change of Occupier)	Initial Assessment
R0056	EES/GES additional service request for Housing Associations to be added to the Matrix	Initial Assessment
R0059	Maintenance of Qualification Schedule Change	Initial Assessment
R0068	REC Data Protection Changes	Initial Assessment
R0069	Amendments to Sample Access Agreement	Initial Assessment
<u>R0071</u>	DCC access to EES and GES	Initial Assessment
R0075	Enabling Software Product Qualification	Initial Assessment
<u>R0080</u>	Improvements to "Failed to deliver" CSS messages	Initial Assessment
R0081	CSS Market message retry strategy	Initial Assessment
R0082	Formalising the Submission of PPMIP Unallocated Transaction Report (UTR) Files	Initial Assessment
R0084	Housekeeping changes to the approved legal text for R0047	Initial Assessment
<u>R0085</u>	Switching Programme Designation of the Steady State Commencement Date	Initial Assessment
R0087	MAP GES data access	Initial Assessment

(Gas) REC Change Pipeline - Under Prioritisation Review

Title	Description	Status
R0089	Removal of Pre-COVID AQ Value from Data Access Matrix	Initial Assessment
R0092	DCC Service Level Agreements for the Switching Incentive Regime	Initial Assessment
R0093	Uplift to CSS Maximum Demand Volumes during MHHS Migration Period	Initial Assessment
R0094	Clarify obligations on gas meter exchanges that occur close to CoS	Initial Assessment
R0095	Changes to allow DNOs to reinstate disconnected MPANs	Initial Assessment
R0096	CSS Message Regeneration Functionality	Initial Assessment
R0099	CSS End User Obligations	Initial Assessment
<u>R0100</u>	Update to Error Handling Documents	Initial Assessment