xxth March 2022

Dear Shipper,

**PRE-NOTIFICATION: 2A.7 No Read for 1,2,3 or 4 years – Improving read submissions ahead of ‘line in the sand’**

I am writing to you on behalf of the Uniform Network Code (UNC) Performance Assurance Committee (PAC).

As part of its work to monitor industry performance, the PAC is focused on poor performance which has a negative impact on Settlement. The timely submission of valid meter reads is key to reducing the level of risk around industry line in the sand. To negate this risk we need to achieve a minimum submission of one valid read within the relevant 4-year period as per Shipper code obligations as per UNC M5.9[[1]](#footnote-1). The PAC will therefore be focusing on helping Shippers achieve as many reads being loaded ahead of the line in the sand to ensure the best possible outcome for both individual Shippers and the market as a whole.

The PAC risk for this area has risen significantly over the last 12 months and the increased poor performance is leading to inaccurate consumption estimates and therefore, settlement and balancing inaccuracies contributing to Unidentified Gas (UIG). It may also lead to Suppliers inaccurately invoicing customers.

In the 2022 AUGE statement, ‘the unidentified gas associated with sites without a read at the ‘Line in the Sand’ is 861 GWh of which 640 GWh is for sites that have had reads rejected and 91 GWh is for sites that are overdue a must read’[[2]](#footnote-2).

The PAC will be monitoring performance and proactively engaging with Shippers to minimise the number of instances where Shippers are not meeting their UNC obligations in this area. The PAFA can provide support and early contact with the PAFA is encouraged if your organisation is experiencing issues. These discussions will be confidential.

Your Central Data Service Provider (CDSP) Customer Account Management (CAM) team are also available to help if you have any concerns or questions around improving your performance. All Shippers also have access to this data via the Data Discovery Platform (DDP).

The PAC would also be interested to understand if there are any systemic or industry wide issues that are affecting performance and would find feedback in this regard helpful in understanding performance across the industry. If you do have any experiences/observations in this area, please contact the PAFA at PAFA@Gemserv.com.

Thank you in advance for your assistance and support in this matter.

Yours sincerely,

Rachel Clarke

PAFA

On behalf of the PAC

If you have any queries about this letter, please contact 020 7090 1032.

1. <https://www.gasgovernance.co.uk/sites/default/files/ggf/page/2022-02/15%20TPD%20Section%20M%20-%20Supply%20Point%20Metering.pdf> [↑](#footnote-ref-1)
2. <https://www.gasgovernance.co.uk/sites/default/files/ggf/2022-05/6.1%20AUG%20PAC%20Presentation%2017052022.pdf> [↑](#footnote-ref-2)