**Disclosure Request Report**

**Provision of additional data via Data Enquiry Service or another existing mechanism for Suppliers**

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| **Prepared by:** | Jane Goodes |
| **Submitted for:** | Discussion |
| **Decision details:** | CoMC is requested to discuss this request to provide additional data items to Suppliers via DES or another existing mechanism |
| **Date:** | 02/10/2020 |

1. **Introduction and background**

Suppliers already have access to data via the Data Enquiry Service (DES) and are able to subscribe to other Xoserve services such as API’s. This proposal seeks a discussion on whether Contract Managers are in favour of exposing new data items to suppliers via DES or another existing mechanism such as an API.

The proposed discussion which may result in an amendment to facilitate this are therefore:

1. The permission to expose additional data items in a portfolio and community view to Suppliers via DES or another existing mechanism.
2. **Data items**

Suppliers already have access via a number of delivery mechanisms to data items in Portfolio view. This DRR is proposing to:

1. Expose additional data items to Suppliers via the Data Enquiry Service (DES) or another existing mechanism
2. Provide data in Community view via DES or another existing mechanism

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| Data Item | Justification |
| Meter Serial Number | By allowing suppliers access to these data items the sentiment is that it will do the following:   * Improve the accuracy of meter exchange information in UK Link and reduce the need to do consumption adjustments, by providing information regarding meter read history during and prior to when the meter point is in the supplier’s ownership * Providing this information will also improve data quality and remove the issue of incorrect formula AQs * For SoLR, will improve the end consumer experience which will lead to better coordination and communication for inter-shipper problem solving, with suppliers being able to offer greater support and guidance and a better more accurate outcome for the end consumer. |
| Reason Code |
| Effective Date |
| Meter Type |
| Manufacturer |
| Model |
| Year of Manufacture |
| Number of Dials |
| Meter Capacity |
| Correction Factor |
| Meter Mechanism |
| Imperial Indicator |
| Units |
| Location |
| Opening Read |
| Opening Read Uncorrected |
| Opening Read Corrected |
| Opening Read Date |
| Closing Read |
| Closing Read Uncorrected |
| Closing Read Corrected |
| Closing Read Date |
| Meter Read Date |
| Meter Read Type |
| Meter Read |
| Meter Round the Clock |
| Convertor Read |
| Convertor Round the Clock |
| Latest Meter Read Date |
| Latest Meter Read Type |
| Latest Meter Read Value |
| Meter Read Status |
| Meter Read Creation Date |
| Meter Read Reason Description |
| Meter Read Reason Code |
| Meter Read Source Description |
| Meter Read Source Code |
| Meter Read Frequency Description |
| Meter Read Frequency Code |
| Gas Factor |
| Read Rejection Reason Description |
| Read Rejection Reason Code |

1. **Privacy Impact Assessment**

Where the disclosure of information includes the processing of personal data a Privacy Impact Assessment may be required.

Xoserve has considered the various tests that may be applied and considers that some of these are met and so a Privacy Impact Assessment would be required should it be agreed that Suppliers were to be allowed access to the above data.

The tests (and answers) applied in determining whether a Privacy Impact Assessment was required were:

a) Will the project involve the collection of new information about individuals?

**No, this is existing data which is already available in Xoserve systems.**

b) Will the project compel individuals to provide information about them?

**No, the data is already used part of existing processes.**

c) Will information about individuals be disclosed to organisations or people who have not previously had routine access to the information?

**No, requested data items are not personal or special category data.**

d) Are you using information about individuals for a purpose it is not currently used for, or in a way it is not currently used?

**No, data will be used to ensure the integrity of the data held by suppliers to ensure accurate billing for the end consumer.**

e) Does the project involve you using new technology that might be perceived as being privacy intrusive? For example, the use of biometrics or facial recognition.

**No, the data is currently provided via DES to other market participants just not currently Suppliers.**

f) Will the project result in you making decisions or taking action against individuals in ways that can have a significant impact on them?

**No, the project is looking to simply expose additional data via an exiting mechanism.**

g) Is the information about individuals of a kind particularly likely to raise privacy concerns or expectations? For example, health records, criminal records or other information that people would consider to be private.

**No, there is no sensitive data about the customer or any individuals.**

h) Will the project require you to contact individuals in ways that they may find intrusive?

**No, there is no requirement to contact individuals in scope of the request.**

i) Will the disclosure of information utilise new technology for Xoserve?

**No, this is using existing technology.**

j) Will the disclosure include information that identifies a vulnerable customer?

**No, there is no data associated in this request regarding vulnerable customers.**

k) Will the disclosure release mass data to a party?

**Unsure, mass data is not the correct term to describe the additional data. More that Suppliers will be able to access data about MPRNs that are not currently in their ownership?**

l) Will the disclosure include information that identifies an occurrence of theft of gas?

**No, there is no request for theft of gas data.**

m) Will the disclosure require a fundamental change to Xoserve Business?

**No, this does not impact Xoserve Business.**

1. **Commercial model**

Not applicable at this stage

1. **Method of access to the dataset**

Access to the dataset will be provided via DES or another existing mechanism. Suppliers will be able to view a larger list of data items via a mechanism they already utilise.

Upon investigation some of the data requested is exposed via the supply point quantities API which Suppliers can currently subscribe to but in order to provide all data items requested a new API or amendments to an existing API would be required.

1. **CoMC determinations**

CoMC is requested to discuss whether they would be in favour of Suppliers being allowed to access the data items defined above in both portfolio and community view and whether they feel that there is adequate justification to do so.