## PARR Dashboards

$12^{\text {th }}$ May 2020

PAFA


X
Gemserv

## 2A． 1 Estimated \＆Check Reads－Product Classes 1 \＆ 2

Report measures the percentage of each shippers portfolio where estimated reads were provided．Count of each shippers portfolio where check reads were not provided

## PC1

## Industry movement： <br> 个 0．47\％－Monthly change <br> $\uparrow 0.21 \%$－Annual change

| Monthly changes： |  |
| :--- | :--- |
| 个 $6.61 \%$ Papeete | $\downarrow 7.14 \%$ Nassau |
| 个 $12.70 \%$ Washington | $\downarrow 11.06 \%$ Ankara |
| 个 $29.60 \%$ Monaco | $\downarrow 25.00 \%$ Valletta |

## PC2

## Industry movement：

$\downarrow 9.21 \%$ Monthly change
$\downarrow 6.62 \%$ Annual change

## Monthly changes：

| 个 $1.24 \%$ Saipan | $\downarrow 10.71 \%$ Tehran |
| :--- | :--- |
| 个 $9.09 \%$ Philipsburg | $\downarrow 12.70 \%$ Tiraspol |
| $\uparrow 15.16 \%$ Thimphu | $\downarrow 20.93 \%$ Reykjavik |

2A． 1 Percentage of Estimated Reads for PC1 \＆PC2


## 2A． 1 Count of Check Reads not completed for PC1

 and PC2

## 2A. 1 Estimated \& Check Reads - Product Classes 1 \& 2



## 2A. 1 Estimated \& Check Reads - Product Classes 1 \& 2

2A.1-12 Month comparison (Average of PC1 Estimated Reads)

$0.00 \% ~ 10.00 \% ~ 20.00 \% ~ 30.00 \% ~ 40.00 \% ~ 50.00 \% ~ 60.00 \% ~ 70.00 \% ~ 80.00 \% ~ 90.00 \% ~ 100.00 \% ~$ Percentage

ーMar-20 $\simeq$ Mar-19

2A.1-12 month comparison (Average of PC2 Estimated Reads)


## 2 A. 2 - No Meter Recorded

Report measures the percentage of each shippers portfolio where no meter
recorded in the supply point register

PC1
Highest shippers:
Valletta 25\%

## PC3

Highest shippers:
Roseau 0.14\%
Praia 0.61\%

## PC2

$0 \%$ for product class

## PC4

## Highest shippers:

Oranjestad 2.22\%
Pyongyang 2.67\%
Marigot 9.09\%

2A. 2 Percentage of No Meter recorded by Product Class


## Observations:

- Increase in the number of no meters recorded on the supply point register has increased significantly within PC4 since September 2019.
- $\quad$ The increase in PC1 is primarily due to changes in the total number of supply points in the product class and not driven by the change in total number of no meters recorded


## 2A. 3 No Meter Recorded and data flows received

Report measures the percentage of each shippers portfolio where no meter
recorded in the supply point register and data flows received

PC1 \& PC2
$0.0 \%$ for both product classes

## PC3

Highest shippers:
Roseau 0.14\%
Praia 0.17\%

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PC4
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Highest shippers:
Oranjestad 0.22\%
Saipan 0.56\%
Roseau 0.76\%


## 2A．4－Shipper Transfer Read Performance

Report measures the percentage of Shipper portfolio of opening meters reads provided following confirmation

## Industry movement：

$\uparrow 8.62 \%$ Monthly change
个 1．36\％Annual change

## Monthly changes：

个 25．51\％Luxembourg
$\downarrow$ 6．12\％Reykjavik
个 26．44\％Apia
$\downarrow$ 6．67\％Bratislava
个35．71\％Luanda

## Observations：

Transfer read performance remains low and is significantly below the UNC obligation

Average transfer read performance over the last 12 months is $33.86 \%$

## Recommendations：

Industry education on obligation to provide opening meter readings following confirmation．

Industry engagement on the difficulties providing opening meter reading following confirmation

2A． 4 Percentage of opening meter reads provided by industry total

| 45．00\％ |  |
| :---: | :---: |
| $\begin{array}{r} 40.00 \% \\ \times 35.00 \% \\ \hline \end{array}$ |  |
| 品 $30.00 \%$ |  |
| $\begin{aligned} & \stackrel{\rightharpoonup}{己} \\ & \text { 2 } 25.00 \% \\ & \hline 0.00 \% \end{aligned}$ |  |
| \％15．00\％ |  |
| －10．00\％ |  |
| 5．00\％ |  |
| 0．00\％ |  |
|  |  |
|  | Month |

2A．4－12 Month Comparison of Shipper Transfer Read Performance


## 2A.5- Read Performance

Report measures the percentage of Shipper portfolio submitting reads in March 2020.
PC4 Monthly and Annually read measures the percentage of Shipper portfolio submitting reads in February 2020.


2A. 5 Percentage of Product Class read submissions


## PC1

50.00\% Valletta
81.92\% Reykjavik 85.71\% Ankara

## PC2

0\% Praia
0\% Berlin
17.21\% Thimphu

PC3
0\% Djibouti 0\% Luxembourg 0\% Riyadh 0\% Wellington

PC4 (Monthly)
0\% Baghdad 0\% Bern 0\% Luxembourg 0\% Castries 0\% Pyongyang 0\% Maputo PC4 (Annual) 0\% Bamako 0\% Pyongyang 1.63\% Bratislava

## 2A.5- Read Performance (PC1)



2A. 5 Distribution of percentage of PC1 sites providing meter reads


## 2A.5- Read Performance (PC2)



2A. 5 Distribution of percentage of PC2 sites providing meter reads


## 2A.5- Read Performance (PC3)



2A. 5 Distribution of percentage of PC3 sites providing meter reads


## 2A.5- Read Performance (PC4)



## 2A. 6 Meter Read Validity Monitoring

Report measures the percentage of Shipper portfolio where reads submitted failed validation.

2A. 6 Percentage of meter read validity by Product Class - March 2020


| Product Class | Reads where logic check failed as a \% of submitted readings | MRE01030 | MRE01026 | MRE01027 | MRE01028 | MRE01029 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | $\begin{aligned} & \text { Valletta - } \\ & 24.39 \% \end{aligned}$ |  |  |  |  |  |
| 2 | $\begin{aligned} & \text { Papeete- } \\ & 16.41 \% \end{aligned}$ | $\begin{aligned} & \text { Saipan - } \\ & 0.93 \% \end{aligned}$ | $\begin{aligned} & \text { Papeete- } \\ & 1.37 \% \end{aligned}$ | Praia - 10.53\% |  | $\begin{aligned} & \text { Saipan- } \\ & \text { 1.63\% } \end{aligned}$ |
| 3 | $\begin{aligned} & \text { Monaco - } \\ & 57.41 \% \end{aligned}$ | $\begin{aligned} & \text { Marigot - } \\ & 7.14 \% \end{aligned}$ | $\begin{aligned} & \text { Gitega - } \\ & 0.46 \% \end{aligned}$ | $\begin{aligned} & \text { Reykjavik- } \\ & \text { 14.36\% } \end{aligned}$ |  | $\begin{aligned} & \text { Marigot- } \\ & 35.71 \% \end{aligned}$ |
| 4 | $\begin{aligned} & \text { Thimphu - } \\ & 82.63 \% \end{aligned}$ | Bern - 4.64\% | $\begin{aligned} & \text { Marigot - } \\ & 4.00 \% \end{aligned}$ | $\begin{aligned} & \text { Kampala - } \\ & 25.00 \% \end{aligned}$ |  | $\begin{aligned} & \text { Bissau- } \\ & 76.92 \% \end{aligned}$ |

## 2A. 7 No Reads Received for 1, 2, 3 or 4 years - Product Class 1

Report measures the percentage of Shipper portfolio in the specified AQ band without a meter reading for the specified period.



## 2A. 7 No Reads Received for 1, 2, 3 or 4 years - Product Class 1






## 2A. 7 No Reads Received for 1, 2, 3 or 4 years - Product Class 2



## 2A. 7 No Reads Received for 1, 2, 3 or 4 years - Product Class 2



## 2A. 7 No Reads Received for 1, 2, 3 or 4 years - Product Class 3



## 2A. 7 No Reads Received for 1, 2, 3 or 4 years - Product Class 3



## 2A. 7 No Reads Received for 1, 2, 3 or 4 years - Product Class 4



## 2A. 7 No Reads Received for 1, 2, 3 or 4 years - Product Class 4



## 2A. 7 No Reads Received for 1, 2, 3 or 4 years - Product Class 4



## 2A. 8 AQ Correction by Reason Code

Report measures the count of Shipper Portfolio of MPRNs where AQ Correction process Used

Changes in total number of AQ corrections used

Reason Code 01-<br>Confirmed Theft<br>$\downarrow 1$ Monthly Change<br>$\downarrow 35$ Annual Change

Reason Code 03- Commencement
of New Business
$\downarrow 5$ Monthly Change
$\uparrow 26$ Annual Change

Reason Code 02- Change in
Consumer Plant
个 913 Monthly Change
$\downarrow 1376$ Annual Change

## Reason Code 04-

Tolerance Change
个 24 Monthly Change
$\downarrow 444$ Annual Change

## Observations:

- Change in consumer plants continues to account for the highest proportion of AQ corrections.
- Change in consumer plant spiked in December 2019 due to performance from one Shipper (has been excluded from graph) - working with CAM on resolution

2A. 8 Count of AQ Corrections used by reason code


## 2A. 9 Standard CF AQ > 732,000 kWh

Report measures the count of sites with an $A Q>732,000 \mathrm{kWh}$, but having a standard correct factor

EUC06

个 2 Monthly Change
$\downarrow 20$ Annual Change

## EUC07

个 6 Monthly Change
$\uparrow 5$ Annual Change

## EUC08

$\uparrow 2$ Monthly Change
$\uparrow 2$ Annual Change

## EUC09

$\uparrow 1$ Monthly Change
$\uparrow 1$ Annual Change


## Observations:

- EUCO4 continues to have a significantly higher number of standard correction factors used compared to other EUC bands.
- The use of standard correction factors has decreased significantly since October 2018, though improvement had plateaued in recent months. The PAFA are working with CAMs in this area.


## 2A. 10 Replaced Meter Reads

## Report measures the count of meter reading replacements which results in

 reconciliation adjustments.
## EUC01

$\uparrow 40010$ Monthly Change
$\uparrow 189494$ Annual Change

## EUCO2

$\downarrow 1822$ Monthly Change
$\downarrow 70$ Annual Change

## EUCO3

$\downarrow 238$ Monthly Change
$\downarrow 3$ Annual Change

## EUC04

个 100 Monthly Change
$\uparrow 195$ Annual Change

EUC05
$\uparrow 4$ Monthly Change
$\uparrow 7$ Annual Change

## EUCO6

$\downarrow 4$ Monthly Change
$\uparrow 1$ Annual Change

## EUC07

No Monthly or Annual Change

## EUC08

$\uparrow 1$ Monthly Change
$\downarrow 3$ Annual Change

## EUC09



## Observations:

- EUC01 has seen spikes in the number of replaced meter reads in August and October 2019. Since January 2020, there has been and upward trend in the number of replaced meter reads, a result of several Shipper's cleansing their portfolios.


## Appendix - PARR report details



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