# UNC Performance Assurance Committee (PAC) Agenda 10:30 Tuesday 13 August 2019

# at Elexon, 4th Floor, 350 Euston Road, London, NW1 3AW

(http://www.elexon.com/aboutelexon/locationMap.aspx)

#### 1. Introduction and Status Review

- 1.1 Confirm Quorate Status
- 1.2 Apologies for absence
- 1.3 Note of Alternates
- **1.4** Review of Minutes (09 July 2019 and 17 July 2019)

### 2. Review of Outstanding Actions

#### 3. Committee Matters

- 3.1 For Attention
  - 3.1.1. Modification 0664 Transfer of Sites with Low Read Submission Performance from Class 2 and 3 into Class 4 (MJ)
  - 3.1.2. Modification 0674 Performance Assurance Techniques and Controls (MB)
  - 3.1.3. Modification 0677R Shipper and Supplier Theft of Gas Reporting Arrangements (CW)
  - 3.1.4. Standards of Service Liabilities Reporting (RH)
  - 3.1.5. PAC Reporting Change Proposals Update (JR)
  - 3.1.6. NDM Sample Data Update (FC/JR)
- 3.2 For Decision
  - 3.2.1. Annual Review For approval

### 4. Monthly Review Items

- 4.1 Risk & Issues Register Review (PAFA)
- **4.2** Review of Monthly PARR Reports (inc. Dashboard update) (PAFA)

#### 5. Any Other Business

- **5.1** Meter Read Capacity for Class 3 Supply Points Update (JR)
- **5.2** REC and performance assurance Update (AJ)

## 6. Next Steps

**6.1** Key Messages – PAFA

## 7. Diary Planning

# PAC Action Table (as at 09 July 2019)

Action Ref	Meeting Date	Minute Ref	Action	Owner	Status Update
PAC 0103	08/01/19	2.	Reference the Count of Outstanding Consumption Adjustments as at 21/12/2018 (Pot 1 only) - Xoserve (FC) to look to identify what contact has been made with Shippers and what if any, corrective actions have been put in place- and to also provide additional information in order to better assess Shipper adjustment requests and their associated materiality aspects.	Xoserve (FC)	Carried Forward (Update due 13 August 2019)
PAC 0502	11/05/19	2.	Reference Broken / Faulty Meter Flags Information Provision – PAFA (SR) to investigate whether the associated information (split by AMR and SMART) can be teased out of the system and reported to the PAC (accepting that there may also be some commercial sensitivity issues involved).	PAFA (SR)	Carried Forward (Update due 13 August 2019)
PAC 0602	11/06/19	3.1.3	Reference UNC Modification 0664 - Transfer of Sites with Low Read Submission Performance from Class 2 and 3 into Class 4 – Joint Office (RH) to look to request an extension to the current Workgroup Reporting date at the 20 June 2019 Panel meeting.	Joint Office (RH)	Carried forward
PAC 0605	11/06/19	4.2.1	Reference PARR Dashboard Report for 2A.5 Read Performance – Product Classes 1 & 2 – PAFA (SR) to focus attention on the Top 4 poor performing organisations, with a view to issuing letters in due course (applicable to Shippers in PC2 only).	PAFA (SR)	Carried forward
PAC 0701	04/07/19	2.0	PAFA to draft response and circulate to all.	PAFA (SR)	Pending
PAC 0702	09/07/19	2.0	All PAC members to provide responses and comments to SR regarding the draft PAC response to the ICoSS letter by Friday 12 July 2019.	All PAC Members	Pending
PAC 0703	09/07/19	2.0	PAFA (SR) to contact ICoSS to investigate if the associated documentation can be published or not. SR will provide feedback at the extraordinary teleconference on being held on 17 July 2019.	PAFA (SR)	Pending

PAC 09/07/19 2.0 Xoserve (JR) to refresh the faulty meter Xoserve **Pending** 0704 read data set to include the product classes. (JR) **PAC** 09/07/19 2.0 Xoserve (NC/FC) to provided information Xoserve **Pending** regarding the Class 3 AQ calculation issue 0705 (NC/FC) affecting 177,000 Shippers that have moved into Class 3, where the AQ has been understated. 2.0 PAC 09/07/19 Xoserve (NC) and the PAFA (SR) to Xoserve **Pending** ascertain if the Top 3 Shippers are the same 0706 (NC) in both of the Class 4 data extracts, of 293.000 kWh and above, and the Customer Advocate Managers (CAMs) to contact each Shipper regarding their performance. PAC 09/07/19 2.0 Xoserve (NC) to confirm if the Top 3 Class Xoserve **Pending** 0707 1 Shippers presently have a MAM allocated (NC) to them or potentially a MAM in common. PAC 09/07/19 2.0 Xoserve (NC) to include the data for the Top Xoserve **Pending** 0708 3 Shippers in each category as an update (NC) each month from now on, as a standing agenda item. PAC 09/07/19 2.0 Xoserve **Pending** Xoserve (NC) to arrange for the CAM's to 0709 contact the Shippers that had not responded (NC) to the NDM Sample data request and for this data to be refreshed and re-presented at the September PAC meeting. PAFA (SR) to contact SPAA and MRA **PAC** 09/07/19 2.0 **PAFA Pending** 0710 regarding the dispute process and provide (SR) feedback on findings at the August meeting. **PAC** 09/07/19 3.2.1 PAFA (SR) and Xoserve (NC) to confirm if PAFA **Pending** 0711 their respective data sets in relation to the (SR) Read Performance in the PC1 market are the same, and if any Shippers are not included, then the CAMs are to write to them concerning the materiality aspect. PAC 09/07/19 5.5 Xoserve (DN) to inform the PAFA when the Xoserve **Pending** 0712 2A.5 PARR Report will be delivered with (DN) PAFA access. PAC 09/07/19 5.5 Xoserve (DN) to inform the PAFA when the Xoserve Pending 0713 2A.5 PARR Report will be delivered and (DN) how this interacted with the Shipper MI tool. PAC 09/07/19 6.0 Joint Office (RH) to discuss with MJ the Joint Pending 0714 wording within the adopted Modification, to Office ensure it clearly states that MJ is the (RH) Proposer and not PAC.