

Date	01/11/2018	Raised by (include contact details)	Mark Bellman Scottish Power Tel: 07841 523648 Mark.Bellman@scottishpower.com			
There is a risk that... (Risk Description)	There is a risk that the many post-implementation issues with UK Link leads to incorrect attribution of energy.					
Because of... (Cause)	Such issues include many incorrectly calculated AQs, reconciliation amendments, UIG calculations and other data and processing issues that impact on volume calculations					
Leading to... (consequence)	Incorrect settlement energy being recorded for some or all parties.					
Risk Scores		Throughput (1-5)	Probability (1-5)	Control (Not Effective, Partially Effective, Effective)	Gross Risk	Total (Net Risk)
	Current	3	4	Partially Effective	12	12
	Target					
	Inherent					
Current Controls Identified - Explanation	Visibility of progress against plans is scant and new issues over 12 months after Go Live undermines confidence in controls. Tracker is being maintained here https://www.xoserve.com/index.php/issue-management/		Any additional information / Supporting information (optional)	Ofgem determination on impact on consumer billing: https://www.ofgem.gov.uk/publications-and-updates/open-letter-gas-energy-measurement-consumer-billing		

Appendix 1 – Performance Assurance: Risk Template