

User Pays User Committee

9.30 am Monday 13th September 2010

By Teleconference

Teleconference Number: 0800 358 1645
Participant Access Code: 637245 followed by #

Agenda

- 1) Introduction
 - a. Minutes of last meeting
 - b. Actions arising
- 2) October 2010 Price Changes
- 3) DM Elective
- 4) IAD Replacement Project Update
- 5) xoserve Service Desk 2011
- 6) Change Management
- 7) Operational Update
- 8) Modification Update
- 9) Any Other Business