Modification 0593 Provision of access to Domestic Consumer data for Price Comparison Websites and Third Party Intermediaries

Update report for April workgroup meeting

Xoserve has been investigating solution options that may resolve the issues raised in the workgroup report and that resulted in the workgroup report being sent back by Ofgem.

The CMA order requires that DES is made available to Price Comparison Websites (PCW). The present system does not provide a partitioned view whereby only supply points where the Market Sector Code is D (domestic) are available for enquiry. The present system does not track individual enquires and so the facility to check the PCW has the consumers consent to view the data cannot be validated.

Xoserve is seeking to meet with the CMA to discuss the nature of the Order with regards to refining the solution wording and to confirm if other solution options would meet the intent of the Order.

As the investigation into solution options and the proposed meeting with the CMA are ongoing, the extent to which Modification 0593 can be developed at the April meeting is limited. Xoserve will be providing a full update at the May meeting (25th May).