

Meeting of the Gas Customer Forum

**10:00am Friday 27 March 2009
(lunch available from 12:00)**

**Elxon, 350 Euston Road, London
<http://www.elxon.co.uk/contact/locationMap.aspx>**

Agenda

1.0 Introduction (Chair)

- 1.1 Minutes of last meeting
- 1.2 Actions arising

2.0 Presentations

- 2.1 DN Interruption
- 2.2 Exercise Prelude Update
- 2.3 [Review of UNC Modification Proposals \(Joint Office\)](#)

3.0 Customer Issues (All)

- 3.1 DNO Update
 - o Scotia Gas Networks Control Centre
- 3.2 Customer Issues
- 3.3 Regulatory Issues

4.0 Date of next meeting and agenda items

5.0 AOB

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