

New MNC MPRN creation process

*...Consequential amendments to Standards of Service
Query Management Operational Guidelines document*

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Background

- MPRNs are created by Xoserve as a result of a request from Shippers, UIPs or Transporters using either the Found Meter (FOM) or Meter Number Creation (MNC) process.
 - FOMs are generally requested by UIPs and Transporters to assign an MPRN for 'new' connections
 - MNCs are generally requested by Shippers where a 'live supply' is found which does not have a live MPRN
- Transporters have identified that the MNC process is being used inadvertently by Shippers to create MPRNs for illegal connections
 - This gives the connection an element of legitimacy which it does not warrant
 - Serious safety defects which may exist and could have serious consequences may not be picked up
- As of 22/04/16 the process for Shippers to request the creation of MPRNs for a 'live supply' is changing to allow Transporters the opportunity to carry out checks necessary to ensure the connection is not 'illegal'



Changes to SOS Query Management Operational Guidelines document

- From 22/04/16 all MPRN creation requests for a 'live supply' where there is no live MPRN are to be submitted by Shippers to Xoserve via email using a pre-supplied template
 - This change was agreed at UK Link Committee on 10th December
 - This change has also been communicated widely through
 - Distribution Workgroup / Shipperless and Unregistered Workgroup
 - UK Link Committee
 - Change Managers Steering Group
 - Briefing document circulated by ENA
- The MNC code within the Contact Management System (CMS) will be disabled at 5pm on 21/04/16
- Approval is sought from UNCC to complete this process change by amending the 'Standards of Service Query Management Operational Guidelines' document to align with the approved amended process.
 - The proposed changes within the document entail:
 - The process by which queries are submitted to Xoserve
 - MNC contacts moved into the Query Categories Excluded section – the consequence of this change is that the MNC creation process will no longer be captured under the incentive payment scheme outlined within TPD S4.7