

**Business Evaluation Report (BER)**  
**For**  
**Provision of Non-Code User Pays Service**  
**Change Order UPC0008**  
  
**iGT Customer Data Provision Service**

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## Document Purpose & Summary

The purposes of this report are...

- To provide further business analysis to confirm that Xoserve still considers that the Service Change can reasonably be implemented,
- To estimate costs,
- To identify design options, and system constraints,
- To clarify changes to the Services Schedule for the Provision of Non-Code User Pays Services, the Framework Contract for the Provision of Non-Code User Pays Services and The Agency Charging Statement.

### *Disclaimer*

This Business Evaluation Report has been prepared pursuant to Schedule 2 of the Framework Contract for the Provision of Non-Code User Pays Services.

It has been prepared in good faith by Xoserve Limited but by its very nature is only able to contain indicative information and estimates (including without limitation those of time, resource and cost) based on the circumstances known to Xoserve at the time of its preparation. Xoserve accordingly makes no representations of accuracy or completeness and any representations as may be implied are expressly excluded (except always for fraudulent misrepresentation).

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**Nothing in this document is intended to have any contractual or legal force.**

Change Type:	Change Order (User Pays) Non – Code Services
Details of Service Change	<p>The Service is for the provision of iGT Customers Data to Xserve</p> <p>This service will be delivered in two parts:</p> <ul style="list-style-type: none"> <li>• The installation and set-up of the Information Xchange (IX) communications mechanism and configuration of EFT to manage all file transfers.</li> <li>• The on-going maintenance cost of the communication service until such times as the implementation of the iGT Agency Services initiative.</li> </ul> <p>This will enable Xserve to submit the iGT Customer Data to the DCC for the Smart Metering Programme. This aspect is not part of the Change Order and is included for explanation purposes only.</p>
Does Xserve consider Service Change can reasonably be implemented?	<p>Xserve will install a secured IX communications mechanism at each iGT organisations premises (there are 5 iGT organisations which between them have 10 iGT licensed entities) that will meet the requirement to transfer Smart Data in a secure manner to Xserve.</p> <p>Xserve considers this Service Change can reasonably be implemented.</p>

Design Option (including timescales)	<p>To enable Xserve to submit the iGT Customer Data to the DCC for the Smart Metering Programme, files will be passed between iGTs and Xserve and vice versa, using the Information Xchange Communication Mechanism (IX).</p> <p>The delivery timescales are anticipated to take in the region of 14 weeks. This is dependent on the type of kit required as part of the installation activity. That will be confirmed following site surveys at all iGT organisation premises.</p> <p>The IX installation activity will be instigated by Xserve following the receipt and acknowledgement of Service Request.</p>
Estimated development and implementation costs of each Design Option	The cost for implementing the recommended solution option for Change Order UPC0008 'iGT Customer Data Provision Service' is expected to be in the range of £161,974 to £208,066 (Inclusive of two years maintenance) for the full delivery of this change.
Estimated ongoing service costs/price (and cost recovery mechanisms) of each Design Option	Two year maintenance costs have been included.
Any system constraints	None identified.
Any amendments which will be required to the wording of the Services Schedule (include tracked document changes/legal text if change is specific)	Addition of a service to the Services Schedule for the Provision of non-Code User Pays Services.
Any required Contract Changes, which would need to be agreed pursuant to clause 3.1 of the Conditions (include tracked document changes/legal text if change is specific)	There are no contract changes required as a result of this change.

<p>Any necessary changes to the Agency Charging Statement which would need to be submitted to Ofgem pursuant to the provisions of Standard</p> <p>Special Condition</p> <p>(include tracked document changes/legal text if change is specific)</p>	<p>A new Appendix 1 service item in the ACS for provision of iGT Customer Data will be created, along with a matching line in Appendix 2 for service demand.</p>
<p>Period for which BER is valid:</p>	<p>Until 28th February 2014.</p>
<p>Lead Xoserve operational manager name &amp; contact details:</p>	<p>Andy Miller</p> <p>Andy.J.Miller@Xoserve.com</p>