Gas Customer Forum Minutes

Monday 09 May 2011

via teleconference

Attendees

Tim Davis (Chair)	(TD)	Joint Office of Gas Transporters
Mike Berrisford (Secretary)	(MB)	Joint Office of Gas Transporters
Chris Warner	(CW)	National Grid Distribution
Fiona Cottam	(FC)	xoserve
Joanna Ferguson	(JF)	Northern Gas Networks
Joel Martin	(JM)	Scotia Gas Networks
Peter Thompson	(PT)	LAGUR & UIA
Simon Trivella	(ST)	Wales & West Utilities

Apologies

Chris Lewis	CIPS
Nigel Bradbury	National Grid

1. Introduction

TD welcomed all to the meeting.

Noting that, with one customer representative, the meeting was not quorate, TD offered thoughts on how best to programme future GCF meetings. In response, PT was supportive of the idea of adopting a monthly (teleconference) meeting schedule, with face-to-face meetings only called when parties felt the need.

In the absence of any other attendees, TD asked if PT wished to take the opportunity to raise any issues. PT enquired as to the ability to access and interrogate Xoserve's database. Following discussion, it was clarified that IAD (Internet Access to Data) is available beyond Shippers such that customers can view data regarding their own portfolio, subject to the appropriate Shipper's approval. IAD access falls under the auspices of the SPAA schedule 23. An IAD Access Request Form is available on the Xoserve web site at: http://www.xoserve.co.uk/. FC agreed to arrange for an Xoserve colleague to contact PT to discuss this further.

With reference to the actions from previous meetings, CW confimred information on Failure to Interrupt (FTI) notices had been provided in a Joint Office email issued on 11/02/11 – there had been one failure to interrupt in the recent winter. JM added that SGN had also experienced one FTI.

Action Log – Gas Customer Forum – 09 May 2011

Action Ref	Meeting Date(s)	Minute Ref	Action	Owner*	Status Update
GCF075	26/07/10	3.1	Find out the number of failures to interrupt for the next meeting.	National Grid (SS)	Update provided. **Closed**
GCF077	25/10/10	3.1	Invite a DN Pricing Manager to the next GCF to provide a presentation on the 0186 reports and pricing issues.	Joint Office (MB)	**Complete**
GCF079	07/02/11	2.1	Provide a copy of the Corona Energy correction factor letter for the Joint Office to pass on to the DNs for a response.	MEUC (EP)	Update due at next meeting.
GCF080	07/02/11	2.2	To investigate the possible reinstatement of daily NSL interruption information on the National Grid web site.	National Grid Ops (NB)	Update due at next meeting.
GCF081	07/02/11	2.2	To provide a summary of how the 504mcm figure is obtained and what is, or is not included.	National Grid Ops (NB)	Update due at next meeting.
GCF082	07/02/11	2.2	To provide a revised set of graphs showing DMs on the bottom (i.e. reversed).	National Grid Ops (NB)	Update due at next meeting.

*** Key to action owners**

EP Eddie Proffitt, Major Energy Users Council

MB Mike Berrisford, Joint Office of Gas Transporters

NB Nigel Bradbury, National Grid Operations