

# **GAS CUSTOMER FORUM (GCF)**

**1:00pm Monday 25 October 2010**

## **Energy Networks Association**

6th Floor Dean Bradley House, 52 Horseferry Road, London. SW1P 2AF

[\(http://2008.energynetworks.org/office-location-map/\)](http://2008.energynetworks.org/office-location-map/)

## **Agenda**

### **1.0 Introduction**

1.1 Minutes of last meeting

1.2 Actions arising

### **2.0 Presentations**

2.1 Project Nexus

2.1.1 xoserve update on the project to replace IT systems  
underpinning the competitive gas market

2.1.2 AMR impacts update (*from G Evans & R Street*)

2.2 NTS Update

2.3 Ofgem Update

2.4 Review of UNC Modification Proposals (Joint Office)

### **3.0 Customer Issues (All)**

3.1 Transporter Update

3.2 Customer Issues

- AQ update experience
- Interruption Issues

3.3 Regulatory Issues

### **4.0 Date of next meeting and agenda items**

### **5.0 AOB**

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