

TOG MONTHLY MI FOR SHIPPERS OFGEM MAY 2018

| SSC | Number of Cases Received | Number of Cases Cleared | Number of Cases Still Outstanding | Total Outstanding Awaiting Shipper Action | Number of Cases Cleared as Valid | Number of Cases Cleared as Invalid | Number of Cases Subject to 80-day Closures | % Cleared Cases Subject to 80-day Closures | Number of Cases Cleared & Volume Provided | Total Metric Volume Provided (Cubic Metres) | Number of Cases Cleared - Shipper Actioned | % Cleared - Shipper Actioned | Number of Cases Sent to Shipper for Action This Month | Reasonable Endeavours Claims Received | Reasonable Endeavours Claims Cleared | Reasonable Endeavours Claims Rejected | Reasonable Endeavours Claims Accepted |
|-------|--------------------------|-------------------------|-----------------------------------|---|----------------------------------|------------------------------------|--|--|---|---|--|------------------------------|---|---------------------------------------|--------------------------------------|---------------------------------------|---------------------------------------|
| ADL | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| AGA | 1 | 1 | 3 | 3 | 0 | 1 | 0 | 0% | 0 | 0 | 1 | 100% | 1 | 0 | 0 | 0 | 0 |
| BSH | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| BTE | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 1 | 0% | 1 | 0 | 0 | 0 | 0 |
| BTG | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| BUE | 1 | 2 | 1 | 1 | 0 | 2 | 1 | 50% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| BUS | 126 | 271 | 402 | 124 | 176 | 55 | 3 | 1% | 222 | 981,900 | 45 | 17% | 45 | 0 | 0 | 0 | 0 |
| CIR | 2 | 0 | 3 | 3 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 2 | 0 | 0 | 0 | 0 |
| CNG | 29 | 29 | 89 | 88 | 1 | 20 | 26 | 90% | 0 | 0 | 4 | 14% | 26 | 0 | 0 | 0 | 0 |
| CPE | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| DAL | 1 | 0 | 2 | 2 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 1 | 0 | 0 | 0 | 0 |
| EAS | 2 | 0 | 4 | 4 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 2 | 0 | 0 | 0 | 0 |
| EMI | 1 | 2 | 4 | 4 | 0 | 2 | 2 | 100% | 0 | 0 | 0 | 0% | 1 | 0 | 0 | 0 | 0 |
| FUT | 3 | 0 | 14 | 14 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 3 | 0 | 0 | 0 | 0 |
| GLC | 0 | 0 | 3 | 3 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| GPL | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| GRE | 0 | 1 | 0 | 0 | 0 | 0 | 1 | 100% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| GUJ | 151 | 94 | 214 | 204 | 16 | 55 | 0 | 0% | 4 | 5,229 | 24 | 26% | 77 | 0 | 0 | 0 | 0 |
| HUD | 1 | 5 | 2 | 1 | 0 | 5 | 1 | 20% | 0 | 0 | 4 | 80% | 1 | 0 | 0 | 0 | 0 |
| IEU | 19 | 43 | 67 | 64 | 0 | 35 | 23 | 53% | 0 | 0 | 19 | 44% | 17 | 0 | 0 | 0 | 0 |
| KIN | 1 | 0 | 2 | 2 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 1 | 0 | 0 | 0 | 0 |
| LEP | 157 | 95 | 370 | 295 | 9 | 74 | 13 | 14% | 11 | 63,582 | 69 | 73% | 151 | 0 | 0 | 0 | 0 |
| NGD | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| NGS | 2 | 1 | 8 | 6 | 0 | 1 | 0 | 0% | 0 | 0 | 1 | 100% | 2 | 0 | 0 | 0 | 0 |
| OPL | 52 | 36 | 59 | 8 | 4 | 10 | 0 | 0% | 7 | 1,515 | 0 | 0% | 1 | 0 | 0 | 0 | 0 |
| OSS | 47 | 40 | 41 | 2 | 5 | 26 | 0 | 0% | 5 | 8,854 | 5 | 13% | 1 | 0 | 0 | 0 | 0 |
| PFP | 0 | 0 | 2 | 2 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| REN | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| RGG | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| SCP | 77 | 74 | 250 | 21 | 41 | 19 | 7 | 9% | 56 | 142,301 | 13 | 18% | 11 | 0 | 0 | 0 | 0 |
| SGL | 20 | 16 | 55 | 53 | 0 | 13 | 14 | 88% | 0 | 0 | 0 | 0% | 18 | 0 | 0 | 0 | 0 |
| SHE | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| SOG | 2 | 3 | 10 | 7 | 0 | 2 | 1 | 33% | 0 | 0 | 1 | 33% | 2 | 0 | 0 | 0 | 0 |
| SOP | 51 | 75 | 92 | 48 | 39 | 17 | 0 | 0% | 35 | 80,253 | 53 | 71% | 37 | 0 | 0 | 0 | 0 |
| SPK | 3 | 6 | 10 | 9 | 0 | 6 | 2 | 33% | 1 | 3,116 | 5 | 83% | 3 | 0 | 0 | 0 | 0 |
| STL | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| TCG | 49 | 41 | 49 | 44 | 6 | 27 | 0 | 0% | 3 | 4,948 | 9 | 22% | 16 | 0 | 0 | 0 | 0 |
| TEX | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| UNI | 0 | 0 | 2 | 2 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| UPB | 3 | 1 | 6 | 6 | 0 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 3 | 0 | 0 | 0 | 0 |
| VEC | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| VOL | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 0% | 0 | 0 | 1 | 100% | 0 | 0 | 0 | 0 | 0 |
| WGS | 29 | 26 | 36 | 19 | 12 | 3 | 1 | 4% | 24 | 15,862 | 0 | 0% | 6 | 0 | 0 | 0 | 0 |
| YKE | 9 | 8 | 10 | 10 | 1 | 6 | 0 | 0% | 0 | 0 | 1 | 13% | 2 | 0 | 0 | 0 | 0 |
| TOTAL | 841 | 871 | 1813 | 1051 | 310 | 381 | 96 | 11% | 368 | 1,307,560 | 256 | 29% | 431 | 0 | 0 | 0 | 0 |

Transporter Notes:

Transporter Report:

- Data reflects activity as recorded in the Transporter Agency systems (Contact Management System (CMS)).
- Open data related to activity within the geographic area or responsibility of each Transporter and included instances which are the responsibility of the registered Shipper to resolve.
- Total volumes are obtained from presented figure in CMS prior to any validations
- Closed data reflects activity that is likely to be a Transporter responsible activity at the time of system closure of the case.