Resolving D-7 Estimated Daily Reads
(As described in MOD634)

Xoserve (CDSP)

D-7 Estimated DM Read = 0

Fault Logged?

Yes

No

DMSP Actual DLC Received?

No

Liaise with DMSP to Obtain Available Actual Read

Yes

Liaise with DMSP to Confirm Use of Read Consumption

Read Available?

No

Yes

DMSP Agreement Not Received

DMSP Agreement Required

DMSP Actual Read Required

Use of Actual DLC Read Consumption Agreed

Capture Consumption from Actual Read

Notify Shipper that Consumption from Actual Read Captured

Shipper Notified

Shipper Notification Received

Capture Consumption Adjustment as "0"

"0" Consumption Adjustment Captured

CDSP Assess Correct to use "0" Consumption?

Yes

No

Calculate Consumption Adjustment using AQ / 365

Capture AQ / 365 Consumption Adjustment

Notify Shipper of AQ / 365 Consumption Adjustment

Shipper Notified

Notify Shipper that Consumption is Retained as "0"

Shipper Notified

Shipper Resolution Received

Shipper Resolution

AQ / 365 Calculation

Use AQ / 365 Consumption Adjustment

Consumption Adjustment = "0"

Use Consumption as "0"

Alternative Consumption Value

Use Provided Alternative Consumption

Consumption Adjustment Captured

DMSP

DMSP Decision Notification

DMSP Actual Read Notification

Rejection Notification

DLC Read Consumption Acceptance Notification

DMSP Agreement Required

DMSP Actual Read Required

DMSP Agreement Not Received

Use of Actual DLC Read Consumption Agreed

Approval to Use Read Consumption Received?

No

Yes

Shipper

Consumption from Read Inserted via Consumption Adjustment

Shipper Notification (Consumption Adjustment = "0")

Shipper Notification (AQ / 365 Calculation)

Shipper Notification ("0" Consumption)

Shipper Resolution Notification

Actual Read Information and Response Request Received

2 Business Days

Shipper Disagree?

Yes

No

Consumption from Actual Read Accepted

Shipper Disagree?

Yes

No

Shipper Resolution Provided

Valid Consumption Adjustment Accepted