

Andy Miller
Xoserve Ltd
31 Homer Road
Solihull
West Midlands
B913LT

GL Noble Denton

Holywell Park
Ashby Road
Loughborough
Leicestershire
LE11 3GR

Phone +44 (0)1509 282218
Fax +44 (0)1509 283135
clive.whitehand@gl-group.com
www.gl-group.com

Reference: Allocation of Unidentified Gas Request for Data

Date: 11th April 2011

Dear Andy

Further to our initial investigations for the Allocation of Unidentified Gas we request the following data defined below to assist with the analysis and development of a methodology. In addition there are questions for the Shippers which we would also like to raise (these are provided separately). Please do not hesitate to contact me if you have any queries/clarifications.

Theft

GL Noble Denton request the following data concerning theft:

- A list containing records of each occurrence of alleged and confirmed theft, presented with each occurrence as an individual record. For each record, the following details should be included:
 - date
 - LDZ
 - shipper
 - market sector (LSP band/SSP) based on current AQ value
 - transporter or shipper responsible
 - estimated volume (kWh) – where the theft allocation has been pursued

We understand that reliable data is available from 2007 so would like data from this point onwards.

Data to be provided in CSV or spreadsheet format.

Additional questions concerning theft are provided separately for the Shippers.

Unregistered/Shipperless Sites (all requested data to be provided)

GL Noble Denton request the following information concerning Unregistered/Shipperless sites. Note that for each category where data is requested, both the number of sites and their aggregate AQ is required. In addition, all data should, where possible, be split by shipper and LDZ, and also between the "Small AQ" and "Large AQ" categories

currently used. Confirmation is required of whether the threshold between these categories is the SSP/LSP threshold of 73.2 MWHPa or the “Small NDM”/“Large NDM” threshold of 2196 MWHPa.

Copies of the two-monthly reports on Unregistered/Shipperless sites are requested, going back historically as long as records are kept, covering the following categories:

- Shipper Activity
This data should be split into sites believed to have a meter and those believed to have no meter.
- Orphaned
This data should be split into sites believed to have a meter and those believed to have no meter.
- Shipperless sites PTS
- Shipperless sites SSP
- No Activity
- Legitimately Unregistered
- Created <12 months

In addition, the following information is required:

- A summary of **all** sites that are unregistered, including those that have been unregistered for less than 12 months. In addition to the summary of currently unregistered sites, if this data is available historically (i.e. snapshots at various points in time, preferably those that correspond to the Unregistered/Shipperless report dates), this information should also be supplied.
- A summary of **all** sites visited to have their service removed due to having been unregistered for more than 12 months, including those where the service was removed as planned. Data should be split between sites where the service was removed and those where gas was flowing and the service was not removed.

Dates associated with each historic report should be included where possible. Data to be provided in CSV or spreadsheet format.

IGT Errors

At the meeting held on 22nd March 2011, information was presented by Xoserve regarding the number of unrecognised projects (i.e. the number of CSEPs that exist in reality but are not present in Xoserve records). This data indicated that the number of unrecognised projects had dropped from around 3000 to around 1200 between 2009 and 2011. The following data is requested concerning such unrecognised projects:

- Unrecognised projects summary (we understand data is available from 2009)
- Composition of all registered CSEPs (AQ and number of sites by EUC).

It is recognised that only the IGTs will have data on the composition of unregistered CSEPs, and it is not envisaged that they would respond to any request for data. Therefore it will be necessary to derive the average composition of known CSEPs and apply this to the number of unregistered ones.

GL Noble Denton also request that further IGT error data as considered appropriate by Xoserve is supplied.

Other

The following addition data is also requested:

- The data used by Xoserve to carry out the analyses for Shrinkage, Unregistered/Shipperless Sites, IGT Errors and Theft that fed into UNC modification proposals 194/194A and 228/228A is requested.

Yours sincerely

Clive Whitehand
Senior Consultant
GL Noble Denton