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Date: 7 May 2010 11:30:26 GMT+01:00
To: <Tim.Davis@gasgovernance.co.uk>
Cc: "Peter Thompson" <strand37@nildram.co.uk>
Subject: Mod 286A Consultation

Good Morning

Peter Thomson has attended the Customer Forum on behalf of Lagur and the UIA and asked us to write to you in regard to Mod 286/A on behalf of the two organisations.

1. The provision of 2 Customer Representatives is supported as identified in Mod 286. This will help reflect the spread of interest between the Domestic and SME / Industrial ends of the market.
2. The BSC and CUSC should remain the same constitution. This is so that any change can be outside of the impact on these two groups which work satisfactorily without need for change.
3. The provision of voting rights is not essential, however if voting is accepted then the pressure of votes by any individual sector of the Modification Panel should not fetter the Regulator from ensuring a fair outcome to the issue.
4. The option by the two main parties to the Contract, Shippers and Transporters to take any decision by the Regulator to the Competition Commission should be retained.
5. All responses from all parties to a Modification proposal should be included in the final Modification report, i.e. no confidentiality unless specifically required by the Regulator for purposes of confidentiality or commercial sensitivity.
6. Reasonable provision for expenses for non funded representatives should be allowed for through the introduction of this more open approach to the handling of the UNC modification process.
7. A core group or pool of appropriately knowledgeable and skilled Customer Representatives should be able to be considered for attendance rather than fix the attendance on two individuals. Alternatively, attendees must be allowed to attend as appropriate for the subject. The individuals must prove independence and be aligned to a named Customer Representative Group.

Just a thought! Consumer Focus, by law, is responsible for ALL customers in the market place and it may just be that this could be a catalyst to draw them into the larger end of the market. No axe to grind

but maybe worth some discussion.

Hope this is helpful.

Regards

Rod

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