



Performance Assurance Committee Meeting

Summary – 15th August 2023

KEY MESSAGES

▪ AREAS OF PAC CONCERN

- **Annual Review 2023:** The Performance Assurance Framework Administrator (PAFA) presented an overview of the framework of the 2023 Annual Review and content and will look to bring back to September 2023 PAC meeting with amendments and statistics included.
- **PARR Report Changes:** The CDSP provided an overview of the PARR Report changes required following the implementation of [UNC Modification 0664VVS – Transfer of Sites with Low Valid Meter Reading Submission Performance from Classes 2 and 3 into Class 4](#). PAC approved the changes, which will be revised in the PAFD appendix and published on the Joint Office website and GPAP.
- **Review of New Modifications:** PAC were made aware of five new modifications which were being taken to UNC Modification Panel 17th August 2023 for consideration. PAC determined that two of these modifications had an impact on Performance Assurance;
 - [0851R – Extending the Annually Read PC4 Supply Meter Point \(SMP\) read submission window.](#)
 - [0855 – Settlement Adjustments for Supply Meter Points impacted by the Central Switching System \(CSS\) P1 Incident.](#)
- **CSS P1 Incident Impact:** The PAFA provided PAC with an update regarding the CSS P1 Incident and will add it as a risk onto the Risk Register for PAC to monitor.

▪ SHIPPER PERFORMANCE ANALYSIS

- **AQ Read Performance for Modification 0672 by Shipper – June Statistics:** A system issue in June 2023 led to some statistics for June 2023 and reported in August 2023 not being accurate. Shipper provided meter readings were not being loaded correctly, which led to AQ Read Performance reporting statistics (monthly with Smart and monthly without (w/o) Smart) being impacted for the month of June 2023. On average affected Shipper parties have dropped -2 points in performance, however, this has not caused any new parties to hit or fall below the 25 point Performance Improvement action criteria.
The CDSP is seeking to remedy the issue for the June 2023 AQ Read Performance.
- **RFI Update – Product Classes 3 and 4:** PAFA presented final analysis statistics on the RFI outcomes for Product Classes 3 and 4 Meter Read Submission. PAC thanked parties for their responses and plan to feedback the findings to parties.
- **Ofgem Letters:** PAFA will be issuing a letter to the industry to advise of Ofgem’s intention to engage further with the PAC to better understand the issues around performance assurance matters and will also be issuing a letter to Ofgem from the PAC on confidentiality obligations.