

Change Order Form

for

TRAS Tip-off Hotline Data Provision

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Title	TRAS Tip-off Hotline Data Provision
Submission date	20/04/16
Service & Level of Quote/Estimate Robustness Requested	<p><i>Please insert an X in the appropriate box:</i></p> <p>Evaluation Services</p> <p><input type="checkbox"/> RULE Analysis</p> <p><input type="checkbox"/> ROM estimate for Analysis & Delivery</p> <p><input type="checkbox"/> High Level Estimate for Analysis & Delivery</p> <p>ASA Change Order Services</p> <p><input type="checkbox"/> Firm quote for Analysis</p> <p><input checked="" type="checkbox"/> Firm quote for both Analysis & Delivery</p>
Additional Information required <i>If applicable.</i>	
Customer's change reference <i>If applicable.</i>	
Impact & Communication <i>Indicate the impacted Networks.</i> <i>Those marked as X would receive output documentation such as EQR, BER etc.</i> <i>Where not all Networks are selected (excluding Other) it is taken that the item is confidential to that party and would not appear within CMSG reports. However, items marked as funded from categories 1 to 4 (below) appear in CMSG reports regardless of the selection made here.</i> <i>To restrict reporting of this item at the initial Evaluation Service stage, select 'No'.</i>	<p><i>Please insert an X in the appropriate box(es):</i></p> <p><input type="checkbox"/> All Networks (Transmission & Distribution)</p> <p><i>Or select as follows:</i></p> <p><input type="checkbox"/> National Grid Transmission</p> <p><input checked="" type="checkbox"/> National Grid Distribution</p> <p><input checked="" type="checkbox"/> Scottish & Southern Gas Networks</p> <p><input checked="" type="checkbox"/> Wales & West Utilities</p> <p><input checked="" type="checkbox"/> Northern Gas Networks</p> <p><input type="checkbox"/> Other</p> <p><i>Report to all Industry Users (i.e. publication via the Joint Office)?</i></p> <p><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>
Customer view of change funding <i>Items with a number indicates the External Spend Spreadsheet Category; for those items the proportion payable by Transmission/Distribution Networks is also shown in brackets</i> NB: <i>If change is User Pays, also select the funding pot which will fund the change prior to recovery of costs from Users.</i>	<p><i>Please insert an X in the appropriate box(es):</i></p> <p><input type="checkbox"/> 1 - RGTA Functionality (100/0)</p> <p><input type="checkbox"/> 2 - AT Link Functionality (20/80)</p> <p><input checked="" type="checkbox"/> 3 - Distribution Network Only Change (0/100)</p> <p><input type="checkbox"/> 4 - Core Changes - All Networks (11/89)</p> <p><input type="checkbox"/> 5 - Individual Network Changes (Not from Change Budget) <i>(Assumes network selected above receives 100% of charges)</i></p> <p><input type="checkbox"/> 5 - Multi-Network Changes (Not from Change Budget)</p> <p><input type="checkbox"/> User Pays - Also select the appropriate funding pot</p> <p><input type="checkbox"/> Other</p>
Change Budget approved by all Change Managers:	<p><i>Please insert an X in the appropriate box:</i></p> <p><input type="checkbox"/> Yes <input type="checkbox"/> No</p>
Customer representative	Alex Ross-Shaw
Customer representative contact details	aross@northerngas.co.uk / 0113 397 5326
Subject matter expert / Network Lead	Alex Ross-Shaw
Subject matter expert contact details	aross@northerngas.co.uk / 0113 397 5326
Xoserve contact	David Addison

Change Details

Change priority :

This change requires development as a high priority. This COR will help provide more granularity on the Theft Risk Assessment Service (TRAS) Energy Theft Tip-off Service (ETTOS) including costs, volume handling capability and impacts of Project Nexus implementation.

The paperwork for the signing of the ETTOS contract is due to be issued Wednesday 16 March with a view to signing by 23 March, followed by consultation on the SPAA Change Pack, so it is time critical to develop this as soon as practicably possible. An outline of timescales expected is essential to feedback to the TRAS ETTOS Workgroup (WG) so they can judge whether completion of the contract needs to be delayed.

The ETTOS is due to go live on 1 September 2016 and Crimestoppers, the expected ETTOS provide, have requested access to the data one month in advance to allow for in-house training.

Change driver / origin:

Ofgem have mandated Suppliers to develop a TRAS, which includes ETTOS. The requirements of the ETTOS stipulate access to data that will allow the ETTOS provider to correctly direct the information they receive to the relevant Supplier, and in cases where a correct address has been identified with no Supplier attached, the Transporter as a last resort.

Xoserve have informally provided a potential solution (included below) based on a quarterly spreadsheet of MPRN, GT identity and address data coupled with a telephone hotline that would provide Crimestoppers with up-to-date Supplier data.

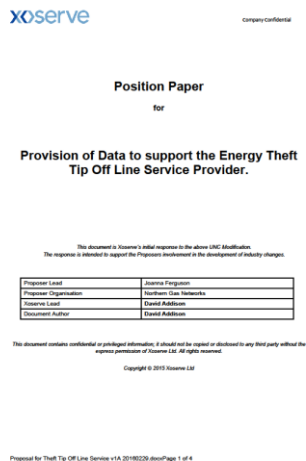


Figure 1 - Double-click to access

The Change Order is required to progress these proposals to ensure delivery of the ETTOS.

Change Impacts to UK Link Systems / File Formats:

There are no anticipated impacts to UK Link Systems as the output will be data drawn from the systems rather than functionality changes of the systems themselves.

Change impacts to Appendix 5B of UK Link Manual:

Unknown at this time.

Change overview:

Xoserve would provide a quarterly report to the ETTOS provider containing MPRN, GT identity and address level data. This would be complemented by a telephone service the ETTOS provider could use to ascertain the Supplier for the property.

Change information:

Xoserve would provide a quarterly report to the ETTOS provider containing the following information:

- MPRN
- GT Identity
- Address level data

This would be complemented by a telephone service the ETTOS provider could use to ascertain the Supplier for the property. The telephone service would operate on standard business hours, Mon-Fri, 9am-5pm.

Performance Consideration

- Volumetric
 - What levels of calls could Xoserve handle?
 - Would there be a cap on the number of calls Xoserve could handle e.g. during peak periods after the ETTOS is marketed by Suppliers?

RULE analysis

- Documented business objectives
- Documented business principles
- Performance considerations .i.e. best estimate for...
 - Volumes for transactions / business events. e.g. switch from DM to NDM;
 - timeframe for transactional purposes

ROM estimate for analysis & delivery**As for RULE analysis plus:**

- Documented draft business rules

HLE estimate for analysis & delivery**As for RULE analysis plus:**

- Documented finalised business rules

Change Order - firm quote for analysis only**As for RULE analysis plus:**

- Documented finalised business rules

Change Order - firm quote for both analysis & delivery**As for RULE analysis plus:**

- Documented finalised business rules
- Robust estimates of volumes and response times to design for performance