



UNC 0851R – RFI RESULTS

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CONTEXT

- Parties deal with meter readings in different ways which has resulted in very inconsistent results
 - generally a supplier activity
 - use of third party service providers
 - automated solutions
 - poor knowledge of systems
 - no performance monitoring or statistics
- Some respondents proactively volunteered
 - no data / information
 - insufficient knowledge regarding internal or third-party systems
- Due to the UNC0851R focus i.e. Shipper performance in the UNC, percentages requested in RFI rather than read volumes, therefore caution is required when considering whole market impact.



UNC0851R CONSIDERATIONS

- 81% of respondents validate for the meter reading 25 business day submission window
- 16% of respondents do not validate for the meter reading 25 business day submission window
- 90% of respondents would not send in meter readings that fail their validation
- Most respondents are not able to determine how many reads were obtained that, due to validation failures, were not sent to the CDSP.
- Parties average for valid readings being submitted within 10 business days is 95% with an additional 3% (Party average) being submitted within 11-25 business days. For many organisations the breakdown across rejection criteria was not available.
- One organisation could determine the impact that changing the 25 day submission window would have.
 - 35% of meter readings requiring remedial work take longer than 25 business days to complete.
 - 27% of the readings obtained falling into the remedial work pot



■ PAC CONSIDERATIONS & VIEWS



Considerations

- Party processes are largely automatic with management and transparency poor.
- No evidence of the benefit or otherwise that altering the 25-day cut off for meter readings would provide.
- Question respondents indicated that high percentages of their readings are submitted within 10 business days (Shipper average – 91%).
- The highest rejection reason reported was 'a breach of the allowed reading submission frequency'.

Views

- PAC indicated that the evidence supported that the current submission arrangements were working for the parties that were able to provide information.
- PAC felt that the 25 business day submission deadline could be lifted but that it should only be used exceptionally, rather than for 'normal' business-as-usual.
- Use would be for proportionately low volumes of difficult to resolve reads that needed additional time to resolve.



ANY QUESTIONS OR COMMENTS
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